

**Henny Penny  
Electronic  
Bun Warmer  
Model BW-4  
Model BW-4/3  
Model BW-6  
Model BW-8**

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**SERVICE MANUAL**

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## **LIMITED WARRANTY FOR HENNY PENNY EQUIPMENT**

Subject to the following conditions, Henny Penny Corporation makes the following limited warranties to the original purchaser only for Henny Penny appliances and replacement parts:

**NEW EQUIPMENT:** Any part of a new appliance, except baskets, lamps, and fuses, which proves to be defective in material or workmanship within two (2) years from date of original installation, will be repaired or replaced without charge F.O.B. factory, Eaton, Ohio, or F.O.B. authorized distributor. Baskets will be repaired or replaced for ninety (90) days from date of original installation. Lamps and fuses are not covered under this Limited Warranty. To validate this warranty, the registration card for the appliance must be mailed to Henny Penny within ten (10) days after installation.

**FILTER SYSTEM:** Failure of any parts within a fryer filter system caused by the use of the non-OEM filters or other unapproved filters is not covered under this Limited Warranty.

**REPLACEMENT PARTS:** Any appliance replacement part, except lamps and fuses, which proves to be defective in material or workmanship within ninety (90) days from date of original installation will be repaired or replaced without charge F.O.B. factory, Eaton, Ohio, or F.O.B. authorized distributor.

The warranty for new equipment covers the repair or replacement of the defective part and includes labor charges and maximum mileage charges of 200 miles round trip for a period of one (1) year from the date of original installation.

The warranty for replacement parts covers only the repair or replacement of the defective part and does not include any labor charges for the removal and installation of any parts, travel, or other expenses incidental to the repair or replacement of a part.

**EXTENDED FRYPOT WARRANTY:** Henny Penny will replace any frypot that fails due to manufacturing or workmanship issues for a period of up to seven (7) years from date of manufacture. This warranty shall not cover any frypot that fails due to any misuse or abuse, such as heating of the frypot without shortening.

**0 TO 3 YEARS:** During this time, any frypot that fails due to manufacturing or workmanship issues will be replaced at no charge for parts, labor, or freight. Henny Penny will either install a new frypot at no cost or provide a new or reconditioned replacement fryer at no cost.

**3 TO 7 YEARS:** During this time, any frypot that fails due to manufacturing or workmanship issues will be replaced at no charge for the frypot only. Any freight charges and labor costs to install the new frypot as well as the cost of any other parts replaced, such as insulation, thermal sensors, high limits, fittings, and hardware, will be the responsibility of the owner.

Any claim must be presented to either Henny Penny or the distributor from whom the appliance was purchased. No allowance will be granted for repairs made by anyone else without Henny Penny's written consent. If damage occurs during shipping, notify the sender at once so that a claim may be filed.

THE ABOVE LIMITED WARRANTY SETS FORTH THE SOLE REMEDY AGAINST HENNY PENNY FOR ANY BREACH OF WARRANTY OR OTHER TERM. BUYER AGREES THAT NO OTHER REMEDY (INCLUDING CLAIMS FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES) SHALL BE AVAILABLE.

The above limited warranty does not apply (a) to damage resulting from accident, alteration, misuse, or abuse; (b) if the equipment's serial number is removed or defaced; or (c) for lamps and fuses. THE ABOVE LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY AND FITNESS, AND ALL OTHER WARRANTIES ARE EXCLUDED. HENNY PENNY NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY.

Revised 01/01/07



# Henny Penny Electronic Bun Warmer

## SAFETY

The instructions in this manual have been prepared to aid you in learning the proper procedures for your bun warmer. Where information is of particular importance or is safety related, the words NOTICE, CAUTION, or WARNING are used. Their usage is described below.



**SAFETY ALERT SYMBOL** is used with DANGER, WARNING, or CAUTION which indicates a personal injury type hazard.

**NOTICE** is used to highlight especially important information.

*CAUTION used without the safety alert symbol indicates a potentially hazardous situation which, if not avoided, may result in property damage.*

*CAUTION used with the safety alert symbol indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.*

**WARNING** indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

## INSTALLATION

The bun warmer is available from the factory as a 120 or 240 VAC unit. The data plate, located on the side of the module, will specify the correct electrical supply. The unit requires a grounded receptacle with a separate electrical line protected by a fuse or circuit breaker of the proper rating. If the unit is connected to electrical supply with a plug and receptacle, the plug must be in an accessible location, or the unit must be hard wired.



**This unit must be adequately and safely grounded. Refer to local electrical codes for correct grounding procedures. If fryer is not adequately grounded, electrical shock could result.**

After the bun warmer has been set into position and leveled, run a bead of silicone rubber (silicone or equivalent sealant must be a NSF listed material) around the perimeter of the unit sealing it to the surface. You are now ready to make the electrical connections to the unit.

**OPERATING AND  
PROGRAMMING  
INSTRUCTIONS**

**NOTICE**

Due to the lower temperature settings, this unit has been designed to hold NON-POTENTIALLY HAZARDOUS FOOD ONLY. This unit will NOT hold potentially hazardous food at a safe temperature

1. Turn power switch to the ON position.
2. After a sequence of codes the display shows the time of day, or “ON”.

**NOTICE**

Press and hold the TEMP button to view the actual temperature of the unit.

**Temperature Setpoint Programming**

1. Press and hold the TEMP button for 6 seconds. The actual temperature shows first followed by the flashing setpoint temperature.
2. While holding in on the TEMP button, press and release the SET button. Now the setpoint temperature blinks at a faster rate. Now release the TEMP button.
3. Press the UP and DOWN buttons to change the setpoint temperature.
4. Once the desired setpoint temperature (preprogrammed maximum temperature) is reached, press the SET button to return to normal operation mode and the setpoint is saved.

**“Time of Day” Programming**

Press and hold the SET button while using the UP and DOWN buttons to set the desired time. When the SET button is released, the time is saved.

## SPECIAL PROGRAMMING

1. With POWER switch off, press and hold both the UP and DOWN buttons, and then turn the POWER switch on until “SP” shows on the display. Release the UP and DOWN buttons, and “°F” or “°C” shows on the display.
2. Press the UP or DOWN buttons to toggle from “°F” to “°C”, or “°C” (Celsius) to “°F” (Fahrenheit).
3. Press the SET button, and “CAL” shows in the display. Press and hold TEMP button, and press the UP and DOWN buttons to match the display with the actual temperature.
4. Press the SET button, and “In-” shows in the display. Press and hold either the UP or DOWN button until “In- SYS” shows in the display. This programs factory settings back into the controls.
5. Press the SET button, and “OP” shows in the display. Press the TEMP button to turn the relays, and heaters, OFF and ON.
6. Press the SET button. If “C=y” shows in the display, the time of day shows in the display during normal operation. If “C=n” shows in the display, “ON” shows in the display during normal operation. Press the UP and DOWN buttons to toggle from one to the other.

## CLEANING INSTRUCTIONS

1. Turn the unit to the OFF position.
2. Disconnect electrical supply to the unit.



*To avoid burns, allow the unit to cool before cleaning.*

3. Open doors and wipe down racks.
4. Clean doors with a non-abrasive, soft cloth and mild soap. Do not use ammonia.



*Do not use steel wool, other abrasive cleaners or cleaners/sanitizers containing chlorine, bromine, iodine or ammonia chemicals, as these will deteriorate the stainless steel material and shorten the life of the unit.*

*Do not spray the unit with water, such as with a garden hose. Failure to follow this caution could cause component failure.*

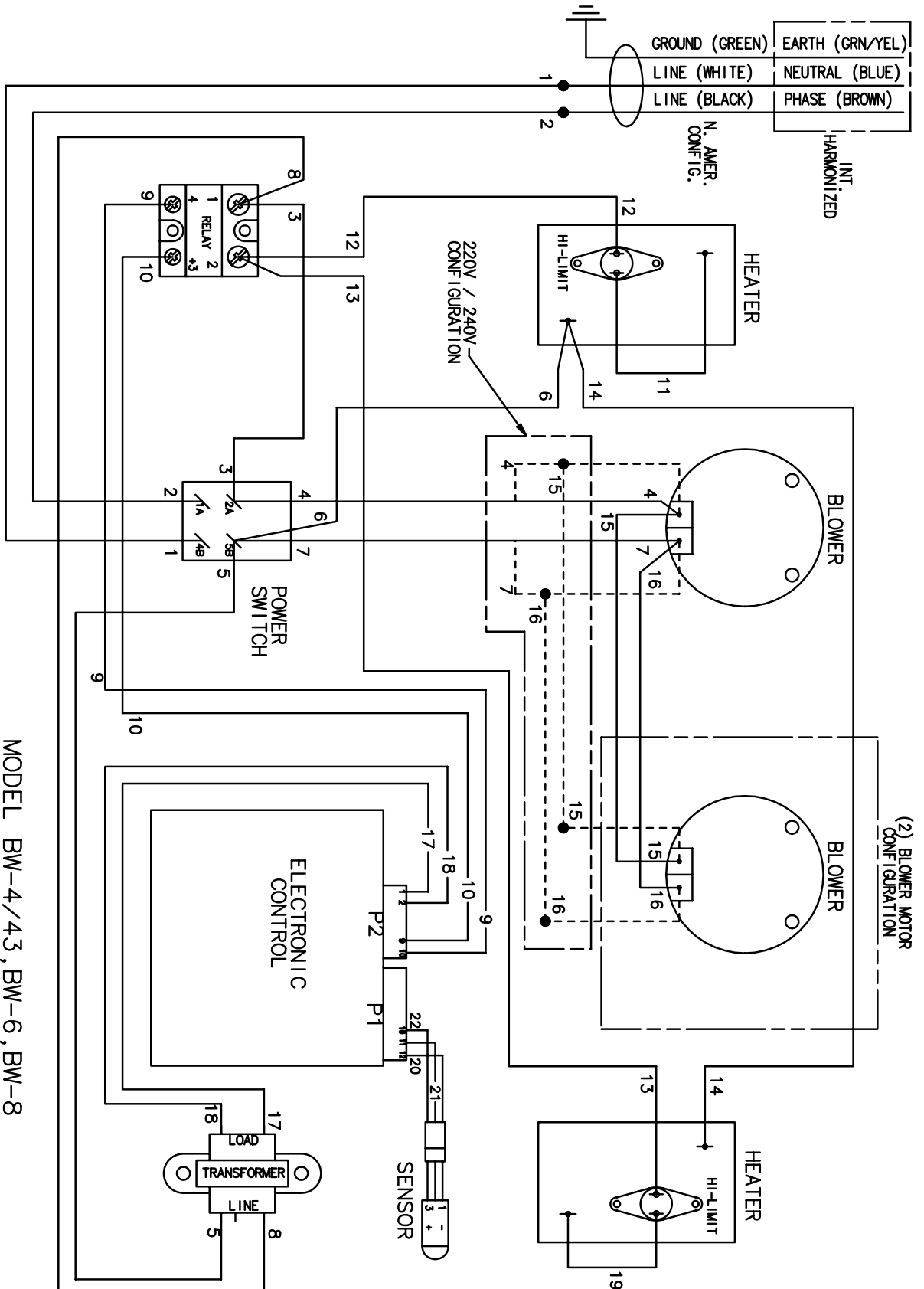
5. Clean the interior and exterior of the unit with a soft cloth, soap, and water.

**BW-4, BW-4/3, BW-6 & BW-8 REPLACEMENT PARTS**

Part No.	Description	Qty.		
		BW-8	BW-4 4/3	BW-6
✓ 27943	Heater - 810 W - 240 Volt	2	-	2
✓ 50000	Blower - High Temperature - 240 Volt - 50 Hz.	2	2	2
✓ 63094	Blower - High Temperature - 120 Volt	2	2	2
37434	Fan Blade	2	1	1
✓ 40645	Relay - 120 V	1	1	1
✓ 72277	Power Switch	1	1	1
✓ 44529	Heater - 810 W - 120 V	2	-	2
PL01-014	Plug Button 1-1/16"	1	1	1
✓ 27071	High Limit - 380 Deg. F	2	2	2
27639	Strain Relief	1	1	1
24305	Middle Door - BW-8	1	-	-
24306	Outer Door - BW-8	2	-	-
38072	Rack - Middle - 8 ft. Bun Warmer - SN: CX054JB and below	1	-	-
24622	Rack - Middle - 8 ft. Bun Warmer - SN: CX055JB and above	1	-	-
38007	Rack - 8 ft. Bun Warmer - Bottom	1	-	-
✓ 58929	Sensor Assembly	1	1	1
27555	Power Cord Assembly	1	-	1
✓ 59188	Control Board Assembly	1	1	1
40669	Rack - 4 ft. Bun Warmer	-	1	-
24303	Door - BW-4	-	2	-
40297	Power Cord Assembly	-	1	-
✓ 44529	Heater - BW-4 - 810 W (05184)	-	2	-
✓ 18201	High Limit (05184) - 335 Deg. F	-	2	-
44234	Glass Only - Flip Up Door	-	2	-
44494	Door Gasket	-	1	-
44526	Door Assy. - Flip Up - LH	-	2	-
44527	Door Assy. - Flip Up - RH	-	2	-
50656	Door Assy. - Flip Up - Solid Back	-	-	1
✓ 44404	Heater - 500 W - 120 V	-	2	-
24304	Door - BW-6	-	-	2
✓ 44919	Heater - 500W - 240V	-	2	-
PL01-004	Plug Button - 7/8"	1	1	1
24657	Door-(BW-4/3)	-	2	-
54071	Rack / BW-4 ( Jack in the Box Only )	-	1	-
55124	Rack / BW-4 Pass Thru ( Jack in the Box Only )	-	1	-
44461	Rack - SN: CX048JB and below	-	-	2
24621	Sheet Metal Rack - SN: CX049JB and above	-	-	2
48683	Power Cord - CE	1	1	1
61511	Decal - Wendy's - BW-6/8	1	-	1
61514	Decal - GM - BW-6/8	1	-	1
✓ 30978	Transformer - 120VP-12VS-20VA	1	1	1
✓ 28979	Transformer - 208/240VP-12VS	1	1	1

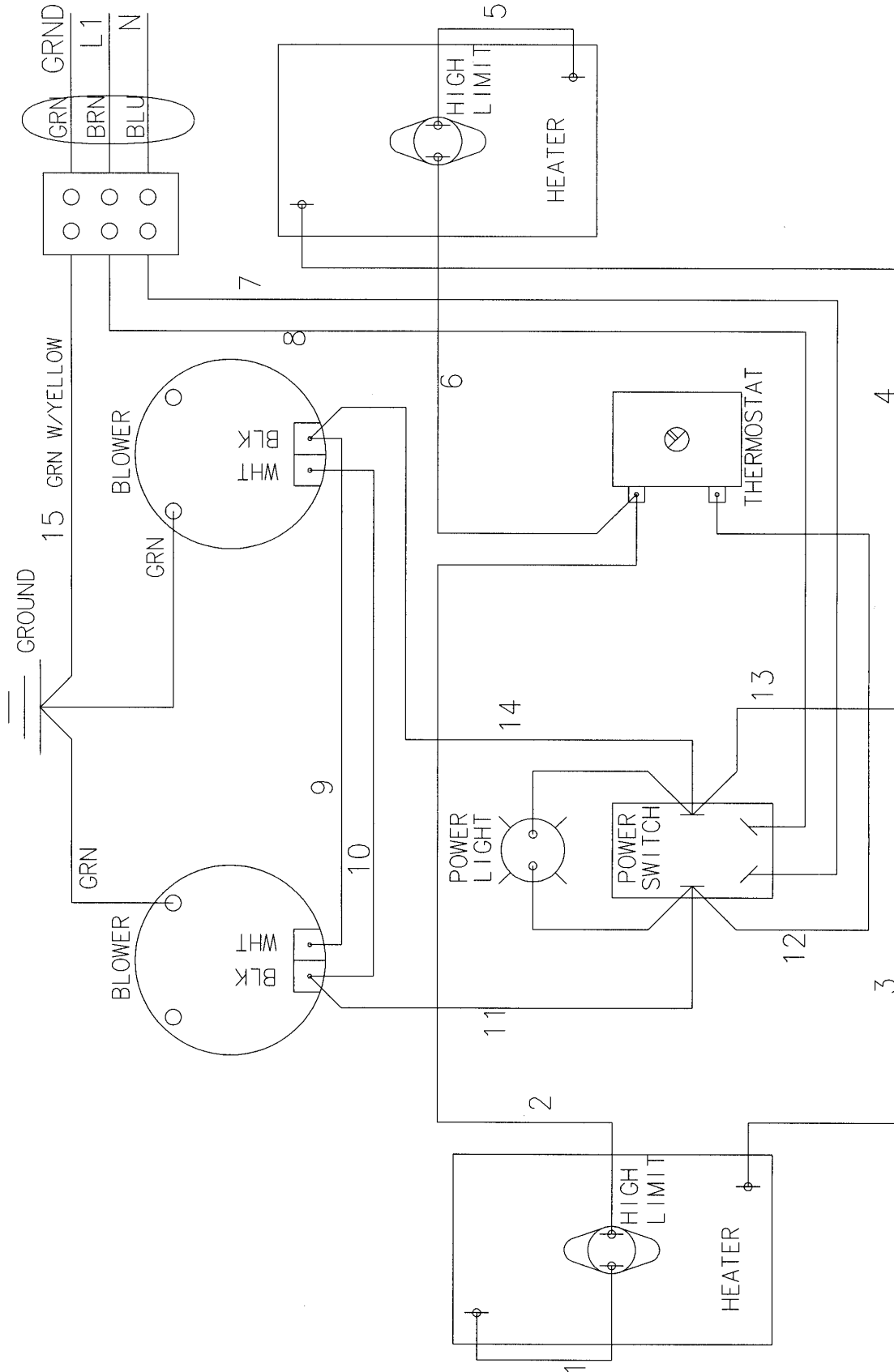
<b>ERROR CODES</b>		
<b>DISPLAY</b>	<b>CAUSE</b>	<b>PANEL BOARD CORRECTION</b>
"E-4"	Control board overheating	Turn POWER switch to OFF then back ON; if display still shows "E-4", the unit is overheating or louvers are clogged
"E-6"	Faulty temperature	Check probe for loose connection or probe faulty temperature probe
"E-41"	Memory scrambled	Press and hold the UP and DOWN buttons and turn unit on. After SP shows on display, press SET button twice. Then press and hold the UP or DOWN button until In-SYS shows in display; if "E-41" persists, replace the control board
"Hi"	Unit overheating; faulty relay or control board	Have relay or control board replaced





MODEL BW-4/4.3, BW-6, BW-8  
120-240V 50-60HZ 1PH  
HENNY PENNY CORP  
EATON, OH 45320

58927



MODEL BW-6 / BW-8  
230V 50-60HZ 1PH  
HENNY PENNY CORP  
EATON, OHIO 45320

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