



**Atlas Metal**  
INDUSTRIES, INC.

A subsidiary of Mercury Aircraft, Inc

1135 N.W. 159th DRIVE, MIAMI, FLORIDA 33169

TEL.: (305) 625-2451 TOLL FREE (800) 762-7565 FAX: (305) 623-0475

## **WH/WIH/WIHD/WIHD&M/WIHL AND WIH 17-67 SERIES**

### **Service and Installation Manual**

Please read this manual completely before attempting to install or operate this equipment!  
Notify carrier of damage! Inspect all components immediately. See page 2.



Drop-in Hot Pans



Effective Date: 2011  
**IMPORTANT INFORMATION**  
**READ BEFORE USE**

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## RECEIVING AND INSPECTING THE EQUIPMENT

1. VISUALLY INSPECT THE SHIPPING CRATE. DAMAGE SHOULD BE NOTED AND REPORTED TO THE DELIVERING CARRIER.
2. IF DAMAGED, OPEN AND INSPECT CONTENTS WITH CARRIER.
3. IF CRATE IS NOT DAMAGED AND THERE IS CONCEALED DAMAGED TO THE EQUIPMENT NOTIFY THE CARRIER. NOTIFICATION MUST BE MADE VERBALLY AND WRITTEN FORM.
4. REQUEST AN INSPECTION BY THE THE SHIPPING COMPANY FOR THE DAMAGED EQUIPMENT WITHIN 10 DAYS FROM RECEIPT OF THE EQUIPMENT.
5. FREIGHT CARRIERS CAN SUPPLY THE NECESSARY FORMS ON REQUEST.
6. SAVE ALL CRATING MATERIALS UNTIL INSPECTION HAS BEEN MADE OR WAIVED.

## SERIAL NUMBER LOCATION

THE SERIAL AND MODEL# CAN BE FOUND ON THE OPERATORS CONTROL PANEL. WHEN CALLING ATLAS FOR PARTS AND SERVICE ALWAYS HAVE THIS INFORMATION AVAILABLE.

SERIAL # \_\_\_\_\_

MODEL # \_\_\_\_\_

INSTALLATION DATE: \_\_\_\_\_





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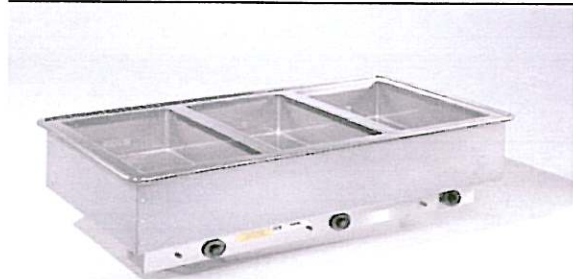
Web Page: www.atlasfoodserv.com E-Mail: sales@atlasfoodserv.com

Project: \_\_\_\_\_

Item No.: \_\_\_\_\_

Quantity: \_\_\_\_\_

## DROP-IN SERVING EQUIPMENT



WIH-3

## HOT PAN

Electrically Heated  
Individual Controls

☐ WIH-1

☐ WIH-2

☐ WIH-3

☐ WIH-4

☐ WIH-5

☐ WIH-6

### SPECIFICATIONS

**TOP:** Constructed of 18 gauge, type 304 stainless steel, die stamped with a raised perimeter bead. There shall be a solid vinyl gasket under the beaded edge to form a seal to the counter top, thus preventing seepage or marring of the counter top.

**HOT FOOD WELLS:** Individual hot food wells shall be 18 gauge, type 304 stainless steel, one piece construction, all welded, ground and polished to a uniform finish. All corners are coved with a minimum 1/4" radius. Each well is provided with an 850 watt heating element (1000 watt on the WIH-1).

**INSULATION:** The pan is fully insulated with high density fiberglass, 1" thick on all sides, 2" thick on the bottom and enclosed with a 22 gauge galvanized steel outer case.

**ELECTRICAL:** The unit is provided with an individual thermostat control with a pilot light for each well. All heating elements and controls are pre-wired, and a 6' long, 3-wire cord and plug is provided, extending from the control box located under the unit, on operator's left. Bottom of outer case can be removed for access to electrical components.

*Specifications subject to change without notice.*

### STANDARD FEATURES

- Fully insulated to retain heat - protects fixtures and saves energy
- Individual thermostat controls - the operator can control the temperature of each well separately
- Factory applied gasket - makes installation a snap and seals units to the counter, thus eliminating seepage
- Accommodates standard 12"x20" pans, or fractional size pans with the use of optional adapter bars
- Wet or dry operation
- 1-Year Parts & Labor Warranty
- NSF Certified; UL Recognized

### ACCESSORIES

- Stainless steel adapter bars (pg DI-51-52)
- Stainless steel adapter plates (pg DI-51-52)
- CP - Cover Plate with handles, S/S
- D - Individual Drain and Valve for each well (3/4" dia. drain)
- DM - Individual Drain for each well with manifold to single valve
- DMV - Individual Drain with valve for each well with manifold to single valve
- DME - Individual drain for each well with manifold to single valve w/ rear extension
- \* RDVE - Rear Extension for D, DM, DMV, & DME (1) required
- RT - Remote Thermostats for counter installation, 24" long
- RTL - Remote Thermostats for counter installation, 50" long
- MS - Master on/off switch
- AF - Automatic water fill (NOTE: DM required for water fill)



\* Units with these accessories are not currently UL listed.

DI-3

# ELECTRICAL HEATED UNITS

## WH/ WIH/ WIHD/ WIHD&M/ WIHL AND WIH 17-67 SERIES

### INSTALLATION

Provide the correct counter cut-out opening (see chart below) and drop in. The vinyl gasket assures complete seating. A non-toxic silicone seal may be used between the gasket and counter top (not required). The unit is supplied with a power cord and NEMA plug. Refer to the data plate on the control panel for the amperage and voltage information. Use a licensed electrician when installing power source.

MODEL NUMBER	CUT-OUT SIZE
WIH-1/ WIHD-1 *	22 1/4 X 14 1/4
WH-2/ WIH-2/ WIHD-2/ WIH-D&M-2	22 1/4 X 28
WH-3/ WIH-3/ WIHD-3/ WIH-D&M-3	22 1/4 X 41 3/4
WH-4/ WIH-4/ WIHD-4/ WIH-D&M-4	22 1/4 X 55 1/2
WH-5/ WIH-5/ WIHD-5/ WIH-D&M-5	22 1/4 X 69 1/4
WH-6/ WIH-6/ WIHD-6/ WIH-D&M-6	22 1/4 X 83
WIHL-2/ WIHL-D-2/ WIHL-D&M-2	14 1/4 X 44 1/4
WIHL-3/ WIHL-D-3/ WIHL-D&M-3	14 1/4 X 66
WIHL-4/ WIHL-D-4/ WIHL-D&M-4	14 1/4 X 87 3/4
WIH-17/ WIHD-17/ WIH-D&M-17 *	29 3/8 X 14 1/4
WIH-27/ WIHD-27/ WIH-D&M-27	29 3/8 X 28
WIH-37/ WIHD-37/ WIH-D&M-37	29 3/8 X 41 1/4
WIH-47/ WIHD-47/ WIH-D&M-47	29 3/8 X 55 1/2
WIH-57/ WIHD-57/ WIH-D&M-57	29 3/8 X 69 1/4
WIH-67/ WIHD-67/ WIH-D&M-67	29 3/8 X 83

\* Control box on 14 1/4" side.

### Electrical Characteristics

MODEL	WATTAGE	VOLTAGE/KW/AMPS	NEMA # PLUG
WIH-1	1000WATT	120V - 1.0KW - 8.3 208V - 1.0KW - 4.8 240V - 1.0KW - 4.2	5-15P 6-15P 6-15P
WIH-2	850WATT	120V - 1.7KW - 14.2 208V - 1.7KW - 8.2 240V - 1.7KW - 7.1	5-20P 6-15P 6-15P
	1000WATT	120V - 2.0KW - 16.7 208V - 2.0KW - 9.6 240V - 2.0KW - 8.3	5-30P 6-15P 6-15P
WIH-3	850WATT	120V - 2.55KW - 21.3 208V - 2.55KW - 12.3 240V - 2.55KW - 10.6	5-30P L6-20P 6-15P
	1000WATT	120V - 3.0KW - 25.0 208V - 3.0KW - 14.4 240V - 3.0KW - 12.5	5-50P L6-20P L6-20P
WIH-4	850WATT	208V - 3.4KW - 16.4 240V - 3.4KW - 14.2	L6-30P L6-20P
	1000WATT	208V - 4.0KW - 19.2 240V - 4.0KW - 16.7	L6-30P L6-30P
WIH-5	850WATT	208V - 4.25KW - 20.4 240V - 4.25KW - 17.7	L6-30P L6-30P
	1000WATT	208V - 5.0KW - 24.0 240V - 5.0KW - 20.8	L6-30P L6-30P
WIH-6	850WATT	208V - 5.1KW - 24.5 240V - 5.1KW - 21.3	6-50P L6-30P
	1000WATT	208V - 6.0KW - 28.8 240V - 6.0KW - 25.0	6-50P 6-50P

### OPERATION

The unit can be used wet or dry, however the use of water is recommended. When using wet, 1 to 2 inches of water in pan is sufficient see water level line, in S/S liner. The thermostat dial has an off position and numbers from 1 to 10. (Number 10 is the highest setting).

### MAINTENANCE

**NEVER** CLEAN PANS WITH A CHLORIDE BASED PRODUCT. CHLORIDES OR IMPROPER CLEANING COULD SCAR, MARK AND/OR CORRODE PANS. **DO NOT** USE STEEL WOOL OR ABRASIVE PRODUCTS. TO CLEAN USE SOAPY WARM WATER, RINSE THOROUGHLY TO REMOVE ALL RESIDUES. **FAILURE TO MEET THESE CONDITIONS WILL VOID WARRANTY.**



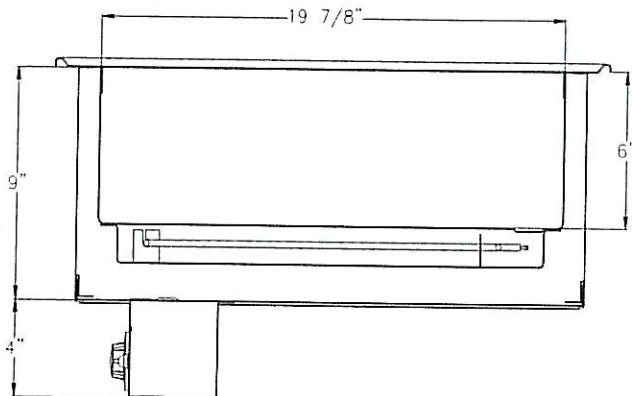
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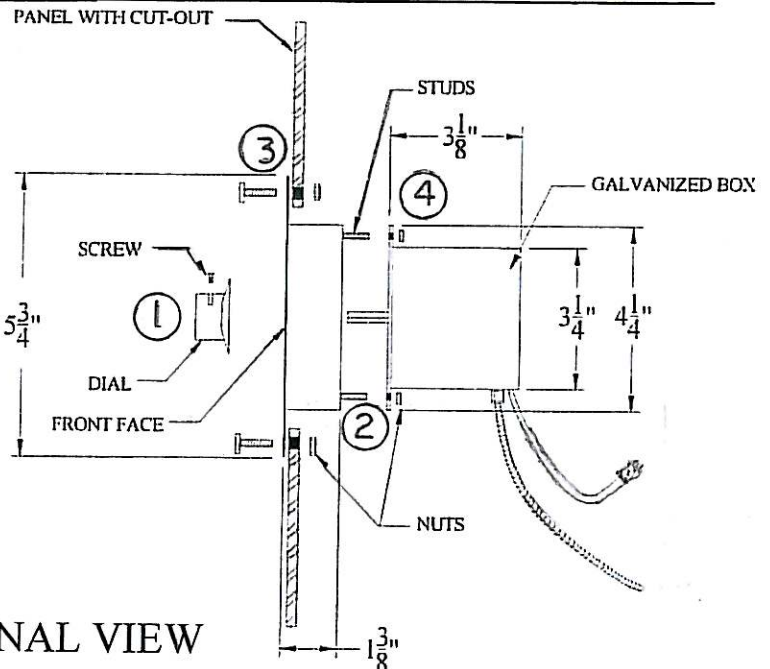
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## WH/WH STANDARD INSTALLATION



## REMOTE INSTALLATION



### SIDE SECTIONAL VIEW

### INSTALLATION OF THE REMOTE CONTROL HOT UNITS.

Provide the correct Cut-Out opening for the remote control panel (see chart below).  
Remove control box from the bottom of the unit.

- 1) Remove black control dial from front of control panel by loosening screws.
- 2) Remove 6/32 fiber nuts from the back of the control box.
- 3) Mount the S/S front plate to the Cut-Out in apron.
- 4) Attach the galvanized box to the S/S front plate.

The unit is ready to be connected to the electrical receptacle. Refer to the data plate on the control panel for the amperage and voltage information. Use a licensed electrician when installing power source.

MODEL	CUT-OUT SIZE
1	4 1/2 x 6 1/4
2	4 1/2 x 12 1/4
3	4 1/2 x 26
4	4 1/2 x 39 3/4
5	4 1/2 x 53 1/2
6	4 1/2 x 67 1/4

**CAUTION: HANDLE CONTROL PANEL & CONDUIT CAREFULLY, THERMOSTAT CAPILLARY TUBE IS VERY FRAGILE, IF BROKEN, HEATING SYSTEM WILL NOT OPERATE.**  
**FAILURE TO MEET THESE CONDITIONS WILL VOID WARRANTY.**



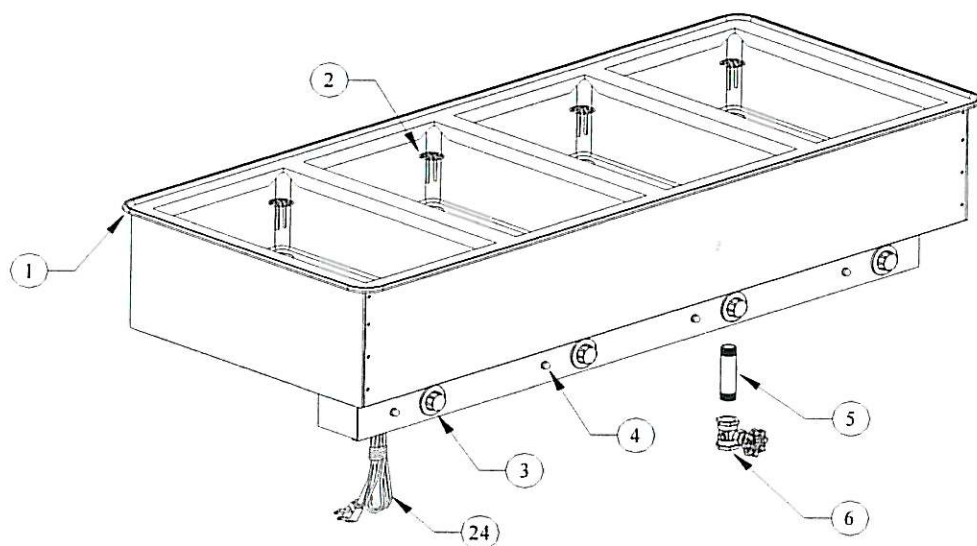


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## PARTS LIST ELECTRICAL HEATED UNITS WH/ WIH/ WIHD/ WIHD&M/ WIHL AND WIH 17-67 SERIES



**WIHD-4 SHOWN**

ITEM NUMBER	PART NUMBER	DESCRIPTION
1	7002-0+Model #	Vinyl Bead Gasket
2	86-3202	Perforated Snap in Drain
3	1097-0	Dial
4	1099-0	Pilot Light
5	3006-2	3/4" Brass Nipple
6	3016-1	Brass Gate Valve
7	1088-0	P-136 Terminal (#22 & 18 wire)
8	1089-0	P-151 Terminal (#10 & 12 wire)
9	1090-0	P-144 Terminal (#14 & 16 wire)
10	1098-0	S Screw Thermostat Mounting
11	2500-0	Remote Thermostat
12	1014-4	14" Nickel Wire
13	1012-3	12" Nickel Wire
14	1096-0	Thermostat
15	2500-5	Remote Thermostat with 72" Bulb
16	S81113-1	Element Holder

ITEM NUMBER	PART NUMBER	DESCRIPTION
17	SC0099-238	S/S Element Holder
18	1053-0	120V-850W Element
19	1054-0	208V-850W Element
20	1055-0	240V-850W Element
21	1056-0	120V-1000W Element
22	1057-0	240V-1000W Element
23	1058-0	208V-1000W Element
24	1002-0	Power Cord 14/3
	1004-0	Power Cord 12/3
	1004-4	Power Cord 10/3
25	12-228	Plug 20Amp 240V
26	1022-0	Plug 30Amp 240V
27	12-256	Plug 30Amp 120V
28	1014-7	#12 Green Wire (Ground)
29	1014-8	#14 Green Wire (Ground)
30	1001-1	50 Amp Cord & Plug

# AUTOMATIC WATER FILL UNITS

## WIH, WH AND WCMHP/RMHP SERIES

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### INSTALLATION

When installing water supply to the unit, the supply lines must be purged to remove particles from damaging the solenoid valve operation. A factory supplied in-line water strainer is installed. However, it is recommended the customer supply a primary water filtering system for protection.

**\*Note-Atlas Metal Ind. Inc. is not responsible for routine maintenance of the strainer or customer supplied water filter system.**

**Any attempt to change or modify the Auto Fill system will void the warranty.**

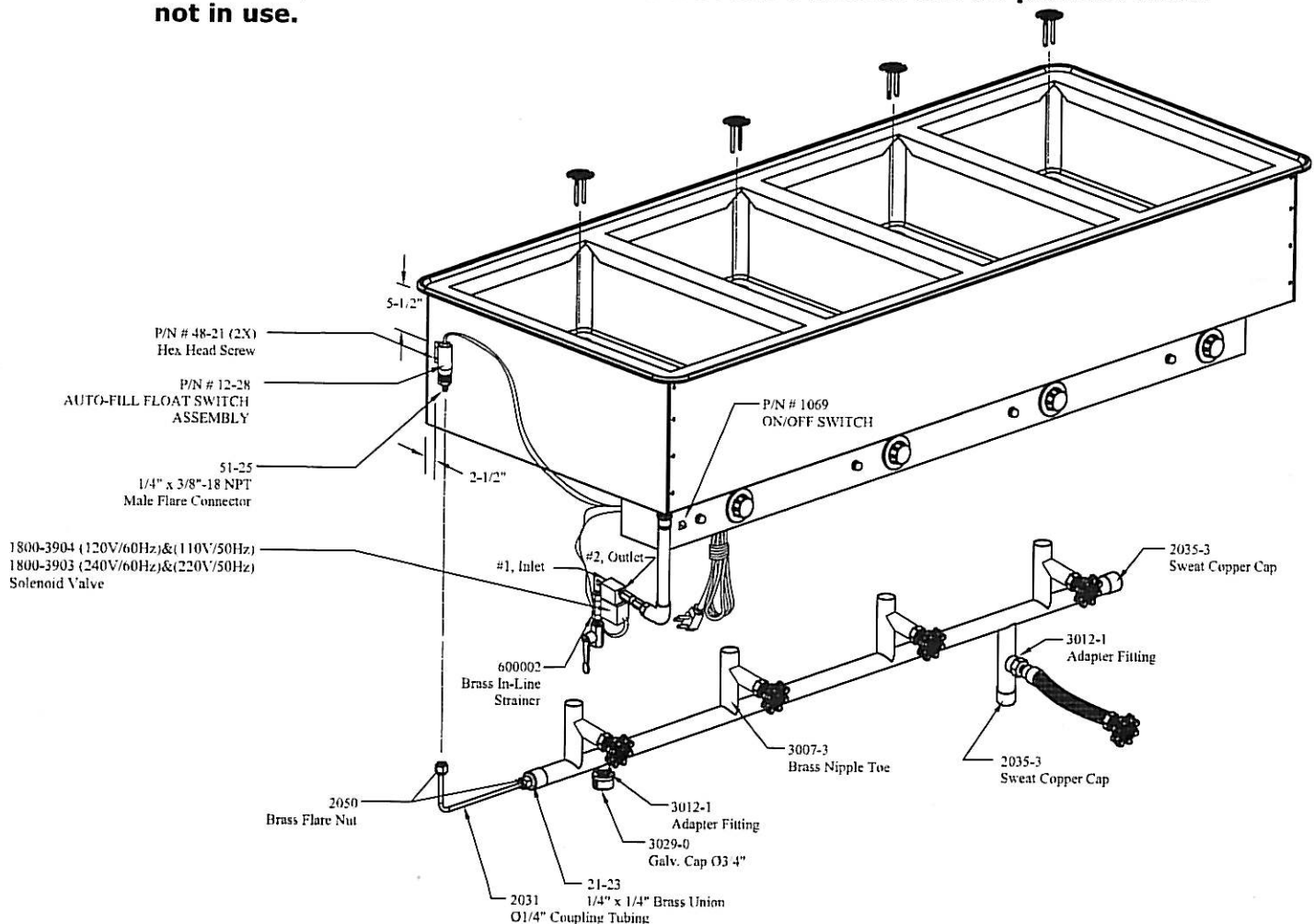
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### OPERATION

To operate the Auto Fill system, turn the Auto-fill On/Off switch, located on the control panel, to the On position. Allow water to complete filling the pan to the water level mark before energizing the heating cycle.

**\*Note-** Factory water depth settings for A/F units are  $\frac{1}{4}$ " for WIH,  $\frac{1}{2}$ " FOR WH & WCMHP/RMHP are  $\frac{1}{2}$ " above the heating element cover.

DO NOT manually add water to Auto-fill units above water level mark, damage and leakage to the Automatic sensor could result. As the water evaporates the pans will fill automatically. **It is recommended that the Auto Fill be in the off position when not in use.**





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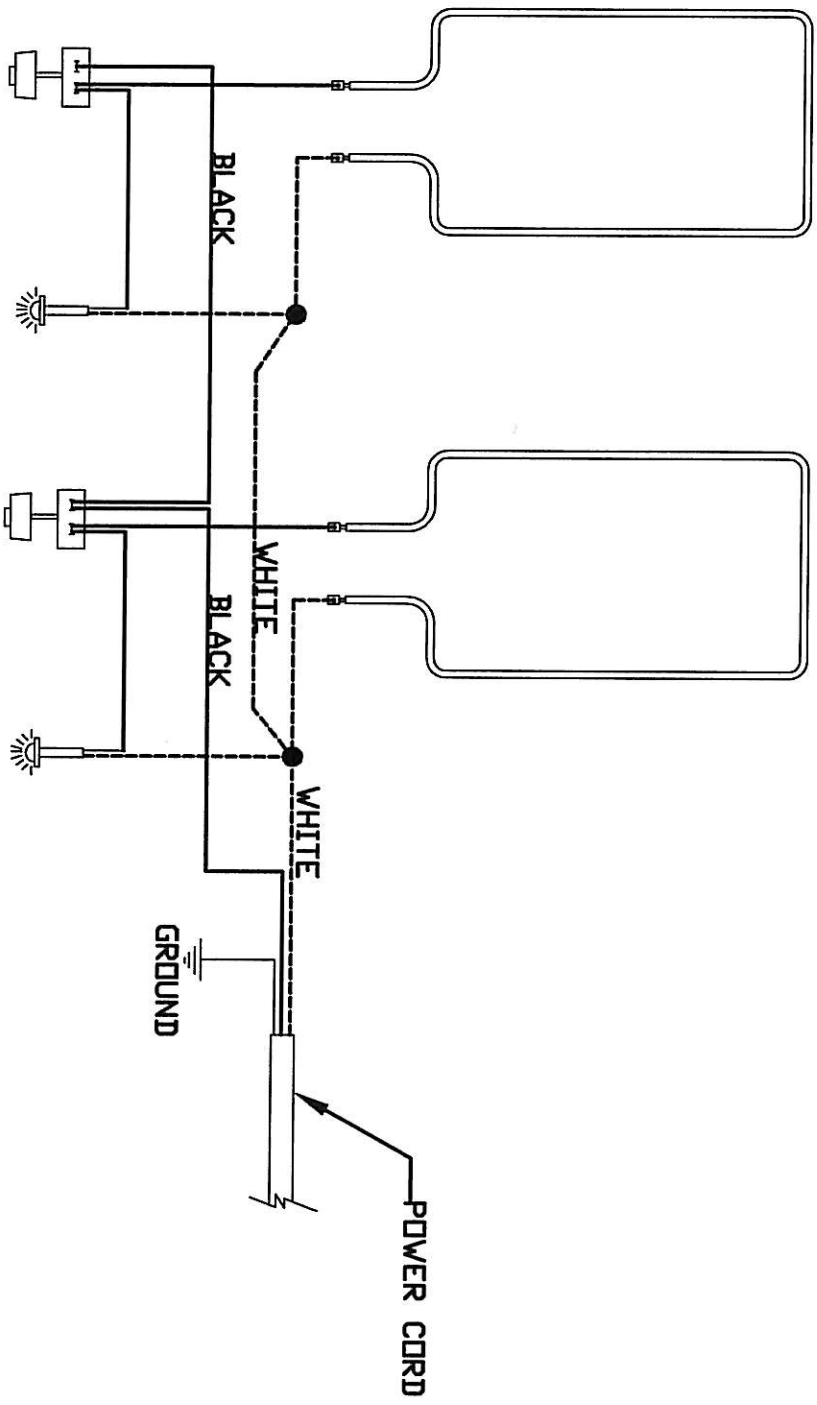
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Electric Hot Food Drop-In Trouble Shooting Guide	
Symptom	Probable Cause
Unit will not heat	Unit not plugged in. No power at receptacle. Thermostat and or switch not in the on position. Call factory for service at 1-800-762-7565
Food products not hot enough.	Thermostat's not turned to the highest setting. Food products not hot enough when placed in unit. Food product not being stirred or rotated. Heat lamp or head strip over the food product is recommended. Call factory for service at 1-800-762-7565.
<p style="text-align: center;"><b>NOTE:</b> Before starting any warranty repair work you must first call the factory for authorization. Failure to do so can make you responsible for repair cost.</p>	





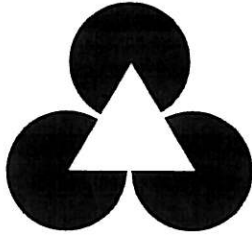
850W 120V 208V OR 240V

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ATLAS METAL INDUSTRIES, INC.  
1135 NW 158TH DRIVE  
MIAMI, FLORIDA 33169

REVISION CHANGES		DATE:
DESCRIPTION:	DATE:	
9-10-08	ON CAD	9-10-08
MEHA		
DRAWN BY:	CHECKED BY:	
MEHA	N. SANZ	
WIH-2-ELECT SCHEMATIC		WIH-2-ELECT SCHEMATIC
120V , 208V , OR 240V 850 WATTS		SCALE 3/4"=1'
		SHEET NO. 1 OF 1



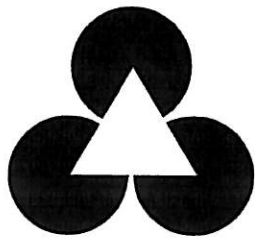
Atlas Metal  
INDUSTRIES, INC.

## LIMITED WARRANTY

Atlas Metal Industries, Inc. warrants to the Purchaser of this product that the same shall be free from defects in the workmanship and material for a period of one year from the date of original installation of the equipment, but not to exceed eighteen (18) months after date of shipment from factory. During this period of time Atlas Metal Industries, Inc. will replace all defective parts and will pay for authorized replacement labor. Replacement and installation of such parts and labor shall be provided only upon prior written authority of Atlas Metal Industries, Inc.

**The Refrigeration** warranty is for a twenty (20) month time period and includes supplying the compressor at a no charge basis provided the damage to the compressor was not caused by the customer or end user. Authorized replacement labor will be paid for a period of one year from date of installation. Freight costs for defective unit to and from Atlas Metal Industries, Inc. are not included, and all defective parts must be returned to the factory freight prepaid for evaluation. **ALL WARRANTY LABOR MUST BE AUTHORIZED BY ATLAS METAL INDUSTRIES, INC. PRIOR TO THE ACTUAL WORK BEING DONE.** This warranty does not apply to any equipment or any part thereof, which has been subjected to shipping damage, improper voltage, alteration, abuse or misuses, and does not cover loss of food, other products, or damage to property due to mechanical or electrical malfunction.

**THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION OF THE FACE HEREOF. SELLER DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OF THE GOODS OR THE FITNESS OF THE GOODS FOR ANY PURPOSE AND BUYER AGREES THAT THE GOODS ARE SOLD "AS IS."**



**Atlas Metal**  
INDUSTRIES, INC.

## **WARRANTY INFORMATION**

**In order to have your invoice approved for payment by the factory, please note the following:**

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**An authorization number must be obtained from the factory prior to performing any warranty service.**

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**Atlas Metal will not approve excessive labor due to poor access to the unit being serviced. If design does not allow reasonable access, contact the factory.**

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**All travel time that exceeds 100 miles round trip must be authorized by the factory.**

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**Thank You:  
Warranty service Dept.**