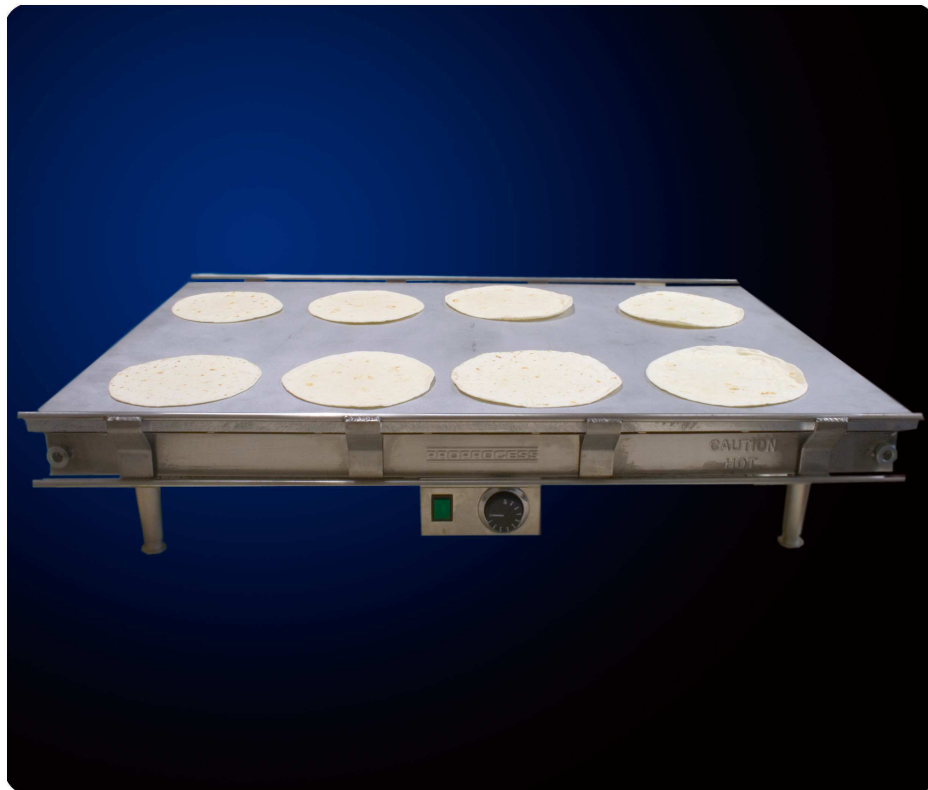




TW2540 OPERATION MANUAL



STEARNS PRODUCT DEVELOPMENT CORPORATION
20281 Harvill Ave, Perris, CA 92570 Tel: (800) 624-6717 - Fax: (951) 657-4594

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20281 Harvill Ave
Perris, CA 92570
(951) 657-0379
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OPERATION INSTRUCTIONS

TW2540
208v 50/60hz
3200w/15.40 amps

Step 1

Carefully unpack and clean grill plates with mild soap then sponge clean with cold water.

Step 2

Place in location where it will be used allowing for clearances per the dimensions indicated.

WARNING

- DO NOT touch hot surfaces.

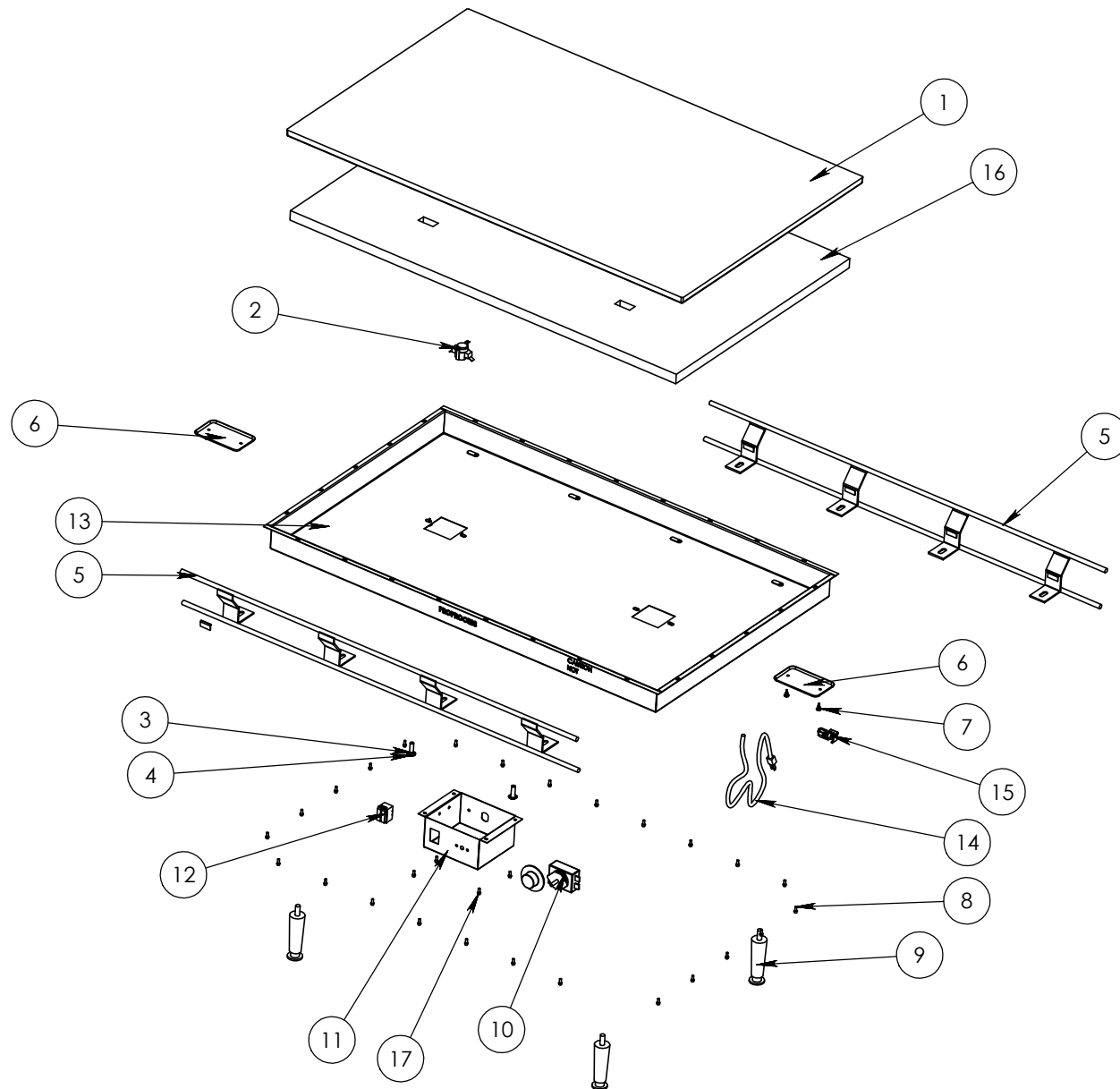
Step 3: Warm-up

- Allow at least 15-20 minutes to pre-heat grill.

Cleaning Procedure

Clean the grill as required per your specifications. Maintain on a daily basis to avoid product build up on the grill surface.

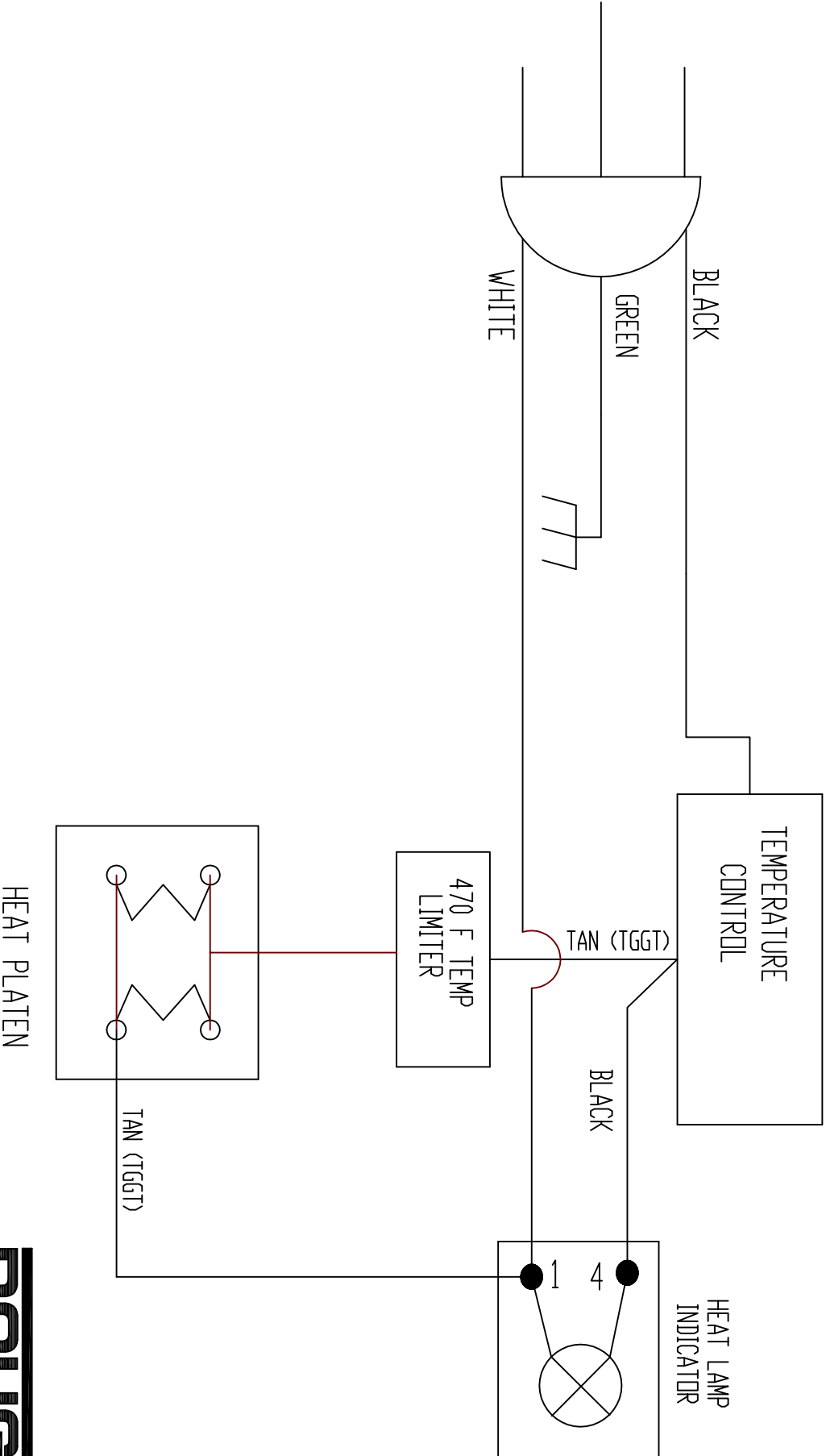
TW2540B



TW2540B

ITEM #	DESCRIPTION	PART NO.	QTY.
	MODEL TW2540B	208 VOLT	
1	2540 PLATEN	110115131	1
2	LIMITER HI-TEMP	110812046	1
3	FLAT WASHER	WSAE516	4
4	BUTTON HEAD CAP SCREW 5/16-18 x 1/2	SB5161812	4
5	TW2540B BURN GUARD	110108690	2
6	ACCESS PANEL COVER	110108651	2
7	SCREW PHILLIP 6-32 x 3/8 LONG	SP63238	4
8	MACHININE SCREW 10-32 x 3/8	SP103238	26
9	LEG, APPLIANCE 4"	AE601653	4
10	THERMOSTAT, CAP	11081252	1
11	HOUSING	11082322	1
12	INDICATOR LAMP	110812020	1
13	TW2540B SHROUD	110108654	1
14	POWER CORD	110969175	1
15	STRAIN RELIEF	MPSS168	1
16	INSULATION	IR1115	6 FT
17	SCREW PHILLIP 8-32 x 3/8 LONG	SP83238S	4

WIRE DIAGRAM TORTILLA WARMER MODEL # TW2540B



208 VOLTS
3200 WATTS
15.39 AMPS



20281 HARVILL AVE
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PLEASE READ CAREFULLY BEFORE ATTEMPTING TO USE THIS APPLIANCE.

LIMITED MACHINE WARRANTY

WHAT IS COVERED

Stearns/Doughpro warrants the equipment, from manufacturing defects in workmanship and material sold within the domestic United States.

HOW LONG DOES THE COVERAGE LAST

One-year warranty for parts and labor. The heating elements on the plate have a limited lifetime warranty on the elements.

WHAT WE WILL DO

We will repair or replace the defective equipment on normal warranty one-year parts and labor. The heating elements on the plate only; will be replaced by next day air service; under the normal one-year warranty. Such repair or replacement will be at the expense of Stearns Product Development under the normal one-year parts and labor warranty.

HOW TO GET SERVICE

Contact our Factory to obtain warranty service. Stearns must issue a return authorization number, and call tag, or find the name and location of a Factory Authorized Service Center nearest you. When calling for service, please furnish the model number, serial number, and a description of the problem.

WHAT THIS WARRANTY DOES NOT COVER

THE WARRANTIES PROVIDED BY STEARNS/DOUGHPRO DO NOT APPLY IN THE FOLLOWING INSTANCES:

- Damage due to misuse, abuse, alteration, or accident.
- Improper or unauthorized repairs.
- Submerged in water.
(Excess water or chemical within the electrical panel)
- Dropped.
- Damage in shipment.
- Equipment exported to foreign countries.

FOR SERVICE CALL: (800) 624-6717

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Warranty & Return Policy

STEARNS/DOUGHPRO warrants all products manufactured by it against defects in workmanship or materials from the date of purchase for a period of (1) year on parts and labor. **This warranty applies to only equipment purchased and used in the United States.**

Exclusions:

1. **WOOD / GAS FIRED OVENS: STEARNS/DOUGHPRO** warranty applies to the main body of the oven being steel / refractory and insulation shall be free from defects in materials and workmanship for a period of four (4) years from the date of purchase. The gas equipment shall be free from defects in materials and workmanship for a period of one (1) year from the date of purchase. This warranty excludes the tandoori and home oven.
2. **TANDOORI & HOME OVENS: STEARNS/DOUGHPRO** warrants the Tandoori & Home Oven including gas equipment shall be free from defects in materials and workmanship for a period of one (1) year from the date of purchase.
3. **Air compressors are excluded from this warranty**, but **STEARNS/DOUGHPRO** may act as a warranty expeditor in certain instances regarding these compressors. The air compressor manufacturer provides a limited warranty and a copy of this warranty is furnished with all compressors sold by **STEARNS/DOUGHPRO**. For prompt handling of compressor warranty claims the instructions of the compressor manufacturer must be adhered to.
4. **Equipment built to special order as well as accessories** are not returnable unless defective within the terms of this warranty.
5. **In no event shall STEARNS/DOUGHPRO be liable for consequential damages arising out of the failure of any of its products if operated improperly or caused by normal wear or damage by operator abuse.**

Returned Merchandise Policy:

Should it become necessary to return any of the company's products, the following instructions must be adhered to: First, contact our customer service department for approval and a return authorization number. Please have the serial number of your item available at that time. All merchandise must be shipped freight prepaid by customer or service agency. Subject to the inspection of the product by the company, a restocking charge of 20% of the Net purchased price paid to **STEARNS/DOUGHPRO** will be assessed. Merchandise may not be returned for credit without prior written approval of **STEARNS/DOUGHPRO**. Collect shipments will not be accepted. No returns after 60 days of original shipment date on machines. Purchased parts may not be returned after 30 days.

If upon inspection by **STEARNS/DOUGHPRO** or its authorized agent it is determined the equipment has not been used in an appropriate manner, has been modified, or has not been properly maintained, or has been subject to misuse, misapplication, neglect, abuse, accident, unauthorized modification, damage during transit, delivery, fire, flood, act or war, riot or act of God, then this warranty shall be deemed null and void.

Terms & Conditions:

1. Prices indicated in the PRICE LIST are suggested retail prices and are shown in U.S. DOLLARS.
2. Terms of Payment: 2% 10 days, NET 30 days.
3. **NEW ACCOUNTS:** Satisfactory credit information must be provided before open account status can be extended. Unless agreed otherwise, all shipments will be made C.O.D., CASH IN ADVANCE.
4. **PRICING:** Prices, specifications, model numbers, capacities and accessories are subject to change without notice.
5. **FREIGHT / ROUTING:** Method of shipment will be determined by **STEARNS/DOUGHPRO** unless otherwise advised by PURCHASER.
6. **DAMAGED CLAIMS:** All merchandise shipped at purchaser's risk. Inspection must be made by purchaser at time goods are received. If goods are damaged, the PURCHASER shall request that the agent of the transportation company make a written notation on the proper shipping documents immediately and then file a claim for damage. **GOODS DAMAGED IN SHIPMENT ARE NOT RETURNABLE.**
7. **RETURNS:** Machines may not be returned after 60 days. Purchased parts may not be returned after 30 days. A restocking fee of 20% will be assessed on non-warranty returns.
8. **TAXES:** Prices indicated herein DO NOT include State, Federal, Local or foreign taxes or duties, nor do they include fees, permits, insurance or other levies, all of which are the responsibility of the purchaser.
9. All orders are subject to acceptance by **STEARNS/DOUGHPRO**.
10. Possession of this price list shall not be considered an offer to sell.