

# Symphony™ countertop and wall mount ice and water dispensers with Maestro™ Chewblet® ice icemaker

12 Series

## To select dispense method:

Add **-S** after model number for **SensorSAFE™** infrared dispensing or **-L** for lever dispensing.

## Countertop models with integral (A) air-cooled icemaker

**12CI400A** – 115 V, 60 Hz  
**C12CI400A** – 220 V, 60 Hz  
**E12CI400A** – 230 V, 50 Hz

## Wall mount models with integral (A) air-cooled icemaker

**Note:** Available with SensorSAFE dispensing only.

**12HI400A-S** – 115 V, 60 Hz  
**C12HI400A-S** – 220 V, 60 Hz  
**E12HI400A-S** – 230 V, 50 Hz



12CI400A-S (countertop with SensorSAFE™ "S" dispensing)

*Symphony™*

Countertop and wall mount ice and water dispensers with integral air-cooled icemaker. Produces approximately 400 lbs (181 kg) of Chewblet compressed nugget ice in a 24-hour period. Storage capacity of 12 lbs (5.4 kg). Stainless steel exterior standard.

Add **-S** after model number for **SensorSAFE** infrared dispensing or **-L** for lever dispensing.

## Attractive, space-saving design

- Narrow 16" (407 mm) width and 22" (559 mm) depth fits on standard counters without overhang
- Install on countertop or wall mount above a sink
- Base cabinet available for freestanding applications
- High-quality stainless exterior with plastic trim
- Attractive, modern styling

## SensorSAFE dispensing option offers even more sanitation and convenience

- Infrared sensing eliminates container to dispenser contact, reduces chance of cross-contamination
- Easy, one-hand filling of containers
- Bright graphics direct users to actuation zone
- Not recommended for use with clear containers or for applications in direct sunlight

## Chewblet ice – perfect for healthcare and foodservice

- Soft, chewable compressed nugget ice
- Consumer-preferred over cubes
- Slow melting, maintains drink temperature

## Easy installation

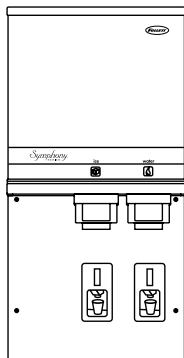
- All one unit, no assembly required
- Cord and hospital-grade plug provided (220 V/230 V models, cord only)

## Environmentally-friendly Maestro icemaker

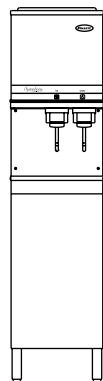
- Stainless steel evaporator and auger
- State-of-the-art R404A icemaker automatically loads dispenser with up to 400 lbs (181 kg) of ice each day
- Energy-efficient; no costly defrost cycles or high amounts of waste water
- Quiet production; no noisy harvest cycles
- Slide out electrical box with diagnostic circuit board

## Accessories

- Water filter kit (item# 00130229)
- 4" (102 mm) leg kit (item# AF10LBLEGS)
- Base stand (item# AF12CABINET)
- SafeCLEAN™ environmentally-responsible ice machine cleaner (item# 00132001)



Wall mount model\*  
(SensorSAFE dispensing only)



Countertop model shown  
with base stand\*\*

\* No drain pan. Drain pan available – contact factory.

\*\* See form# 2145 for specifications on base stand accessory.

JOB: \_\_\_\_\_

ITEM: \_\_\_\_\_

# 12 Series

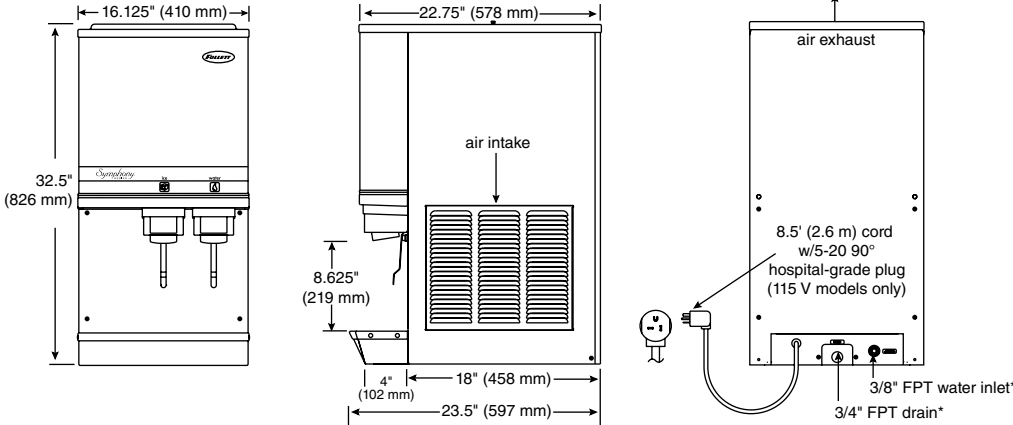
# Symphony™ countertop and wall mount ice and water dispensers with Maestro™ Chewblet™ ice icemaker

## Front View

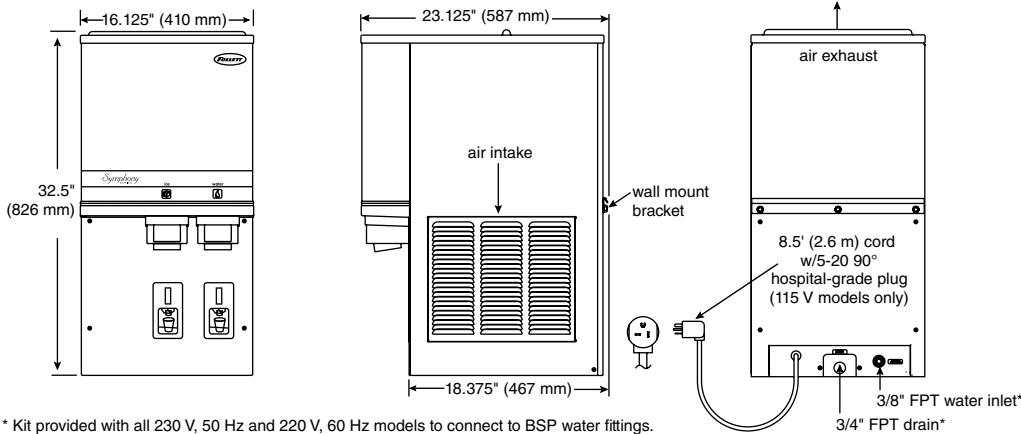
## Side View

## Rear View

**Countertop Model**  
(shown with lever dispensing (-L); infrared SensorSAFE dispensing (-S) available)



**Wall Mount Model**  
(available only with infrared SensorSAFE dispensing (-S))



\* Kit provided with all 230 V, 50 Hz and 220 V, 60 Hz models to connect to BSP water fittings.

## Countertop Models

- Utilities connect through back or bottom. Back entry shown.
- See Dispenser Detail Sheet, form# 2075, for counter cut outs

## Wall Mount Models

- Utilities connect through back
- Wall mount bracket standard
- SensorSAFE dispensing only
- Standard without drain pan. Drain pan available – contact factory.
- See Dispenser Detail Sheet, form# 2075, for minimum sink dimensions

## Ice Production

Air-cooled icemaker capacity/24 hrs.

		Ambient Air Temperature °F/°C					
		F 60	70	80	90	100	
Inlet Water Temperature °F/°C	F	468	417	366	317	268	lbs.
	C	16	21	27	32	38	kg.
Inlet Water Temperature °F/°C	F 50	212	189	166	144	122	kg.
	C 60	450	402	354	298	243	lbs.
Inlet Water Temperature °F/°C	F 16	204	182	161	135	110	kg.
	C 70	432	387	342	280	217	lbs.
Inlet Water Temperature °F/°C	F 21	196	176	155	127	98	kg.
	C 80	410	369	328	271	214	lbs.
Inlet Water Temperature °F/°C	F 27	186	175	149	123	97	kg.
	C 90	387	351	314	262	210	lbs.
Inlet Water Temperature °F/°C	F 32	176	159	142	119	95	kg.
	C 90	387	351	314	262	210	lbs.

## Energy Consumption

KWH per 100 lbs (46 kg) ice†	
Air-cooled	5.7

† Air temp. 90 F (32 C); water temp. 70 F (21 C)

## Heat Rejection Data

Model	Heat rejected in BTU/hr	
	to air	to water
Air-cooled	5000	N/A

## Water consumption

12.6 gal (48 L) of potable water usage per 100 lbs (46 kg) of ice.

## Clearances

	Air-cooled
Required for ventilation	6" (153 mm) top and right side
Recommended for service	12" (305 mm) top

**Standard Electrical** – 115 V, 60 Hz, 1 phase, 13 amps, max. fuse 20 amps. 8.5 ft (2.6 m) cord and NEMA 5-20 hospital-grade plug provided with each dispenser. If local code requires hard-wiring, separate disconnects also required.

**Alternate Electrical** – 220 V, 60 Hz, 1 phase, 6.5 amps. 230 V, 50 Hz, 1 phase, 6.5 amps. Cord only. Wire in accordance with all local codes.

**Approximate Shipping Weight** 199 lbs (90 kg)

**Specifications** Ice and water dispenser to be Follett® automatic load in (choose one) \_\_\_ countertop, \_\_\_ wall mount configuration, with 12 lbs (5.4 kg) of storage and separate ice and water chutes. Dispenser cabinet to be of stainless steel. Environmentally-friendly R404A air-cooled icemaker to have 24 hour production capacity of approximately 400 lbs (181 kg) of Chewblet compressed nugget ice at water temp. of 70 F (21 C); air temp. of 90 F (32 C). Icemaker to be equipped with printed circuit board and diagnostics to allow simplified servicing. Dispenser to have automatic bin level control to start and stop icemaker. Storage area to be insulated with non-CFC, high density, foamed-in-place polyurethane. 8.5 ft (2.6 m) cord and NEMA 5-20 hospital-grade plug provided (220 V/230 V models, cord only). Dispenser to be NSF, UL and cUL listed. 230 V models also CE compliant.

Maestro, SafeCLEAN, SensorSAFE and Symphony are trademarks of Follett Corporation. Chewblet and Follett are registered trademarks of Follett Corporation, registered in the US. Follett reserves the right to change specifications at any time without obligation. Certifications may vary depending on country of origin.