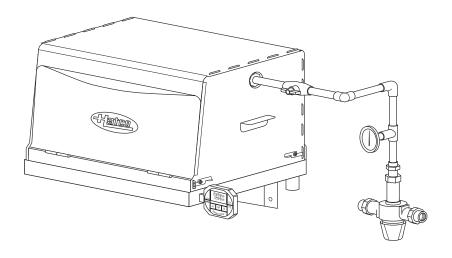


# Quick Thaw HQT Series

# Installation & Operating Manual

I&W #07.05.168.00



This manual contains important safety information concerning the maintenance, use and operation of this product. Failure to follow the instructions contained in this manual may result in serious injury. If you're unable to understand the contents of this manual, please bring it to the attention of your supervisor. Do not operate this equipment unless you have read and understood the contents of this manual.

Este manual contiene importante información sobre seguridad concerniente al mantenimiento, uso y operación de este producto. Cualquier falla en el seguimiento de las instrucciones contenidas en este manual puede resultar en un serio daño. Si usted no puede entender el contenido de este manual por favor pregunte a su supervisor. No opere este equipo al menos que haya leído y comprendido el contenido de este manual.

# **CONTENTS**

Important Owner Information	
Introduction	
Important Safety Information	1
Specifications	2
Dimensions	2
Model Description	2
Installation	
Unpacking	3
Location	
Cavity Housing Assembly	4
Shelf Installation	
Water Manifold Assembly	6

Operation	7
Temperature Control	7
Thawing Procedure	
Timer Device	g
Maintenance	10
General	10
Cleaning	10
Accessories	11
Troubleshooting	11
Hatco Limited Warranty	
Authorized Parts Distributors	

# IMPORTANT OWNER INFORMATION

Record the model number, serial number (identification decal located on the bottom of the shelf), and purchase date of your Hatco Quick Thaw unit in the spaces below. Please have this information available when contacting Hatco for service assistance.

Model No. \_\_\_\_\_

Serial No. \_\_\_\_

Date of Purchase \_\_\_\_

Business 8:00 a.m. to 5:00 p.m. Hours: Central Standard Time

(Summer Hours: June to September -

8:00 a.m. to 5:00 p.m. C.D.T. Monday through Thursday

8:00 a.m. to 2:30 p.m. C.D.T. Friday)

Telephone: (800) 558-0607; (414) 671-6350

Fax: (800) 690-2966 (Parts & Service)

(414) 671-3976 (International)



i

24-Hour 7-Day Parts & Service Assistance available in the United States and Canada by calling (800) 558-0607.

Additional information can be found by visiting our web site at www.hatcocorp.com

# INTRODUCTION

The Hatco Quick Thaw unit is specially designed to reduce thawing times by applying a gentle, uniform spray of water over the entire surface of the frozen food product. Water temperature is controlled with the use of an easily adjustable mixing valve and monitored by a dial face thermometer that is connected directly into the incoming water line. A ball valve located outside the stainless steel casing controls the water pressure. The consistent flow of fresh water over the frozen food product which is immediately drained; is safer and faster than conventional thawing methods.

This manual provides the installation, safety and operating instructions for the Quick Thaw unit. We recommend all installation, operating and safety instructions appearing in this manual be read prior to

installation or operation of your Quick Thaw unit. Safety instructions that appear in this manual after a warning symbol ? and the words **WARNING** or **CAUTION** printed in bold face are very important. **WARNING** means there is the possibility of serious personal injury or death to yourself or others. **CAUTION** means there is the possibility of minor or moderate injury. **CAUTION** without the symbol signifies the possibility of equipment or property damage only.

Hatco Quick Thaw units are a product of extensive research and field testing. The materials used were selected for maximum durability, attractive appearance and optimum performance. Every unit is thoroughly inspected and tested prior to shipment.

# IMPORTANT SAFETY INFORMATION

IMPORTANT! Read the following important safety instructions to avoid personal injury or death, and to avoid damage to the equipment or property.

1

# **!** WARNINGS

For safe and proper operation, the unit must be located at a reasonable working height.

To avoid injury or damage to the unit Hatco mounting gussets must be used when mounting unit to the wall. Mounting gussets have a maximum weight capacity of 50 lbs. (23 kg).

To avoid injury or damage to the unit mount unit to wall with proper hardware depending on wall material. (Hardware not supplied.)

To assure safe and proper operation additional cleaning may be required depending upon products being thawed and local codes applying to sink thawing techniques.

To avoid unsafe conditions do not mix products that may contaminate each other during thawing process.

For safe and proper operation the mixing valve supplied must be installed directly to the water manifold assembly. Improper installation may cause unsafe health conditions.

If service is required on this unit, contact your Authorized Hatco Service Agent, or contact the Hatco Service Department at 800-558-0607 or 414-671-6350; fax 800-690-2966 or International fax 414-671-3976.

This product has no "user" serviceable parts. To avoid damage to the unit or injury to personnel, use only Authorized Hatco Service Agents and Genuine Hatco Replacement Parts when service is required.

Genuine Hatco Replacement Parts are specified to operate safely in the environments in which they are used. Some aftermarket or generic replacement parts do not have the characteristics that will allow them to operate safely in Hatco equipment. It is essential to use Hatco Replacement Parts when repairing Hatco equipment. Failure to use Hatco Replacement Parts may subject operators of the equipment to unsafe conditions and injury.

# **!** CAUTIONS

To avoid injury or damage to the unit DO NOT move or relocate the unit while it contains any food product.

For safe and proper operation do not place food product directly onto bottom of Hatco Quick Thaw unit. Use of a perforated pan is recommended for holding food product.

Do not place anything on top of the unit; doing so could damage the unit or subject personnel to possible injury.

#### **CAUTIONS**

Do not overtighten unions or nuts. Overtightening may cause leaks.

Cleaning and sanitizing is recommended at the end of each days use.

Plumbing connections and drains are required to be in accordance to all State and local plumbing codes.

Do not use harsh chemicals such as bleach or cleaners containing bleach.

Use of excessive force when tightening mounting screws may damage unit or wall.

Use only non-abrasive cleaners. Abrasive cleaners could scratch the finish of your unit marring its appearance and making it susceptible to soil accumulation.

Form No. HQTM-1006

# **SPECIFICATIONS**

# **DIMENSIONS**

Model	Width (A)	Width (B)	Width (C)	Depth (D)	Height (E)	Height (F)	Height (G)
HQT-1	22-3/8"	5-1/2"	8-1/8"	16-3/4"	14-1/2"	12-1/4"	6"
	(568 mm)	(140 mm)	(204 mm)	(425 mm)	(368 mm)	(311 mm)	(152 mm)

NOTE: Shipping weight, 48 lbs. (22 kg), includes packaging.

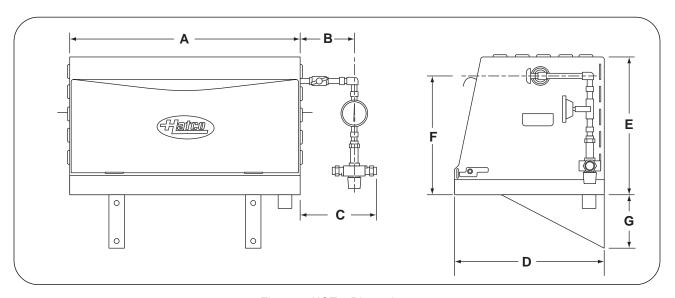


Figure 1. HQT-1 Dimensions

# **MODEL DESCRIPTION**

# **HQT-1 MODEL**

The Hatco Quick Thaw unit is specially designed to rapidly and safely thaw frozen foods. Quick Thaw units are easily assembled and disassembled for cleaning/sanitizing purposes. The HQT-1 is constructed of stainless steel providing strength, durability, and the ease of cleaning. PVC tubing is included for fast plumbing installation. Included with 1/2" NPT inlet fittings, is a mixing valve with built-in check valves and screens, designed to control water temperatures. The NSF listed dial face thermometer displays the water temperature before it reaches the removable spray arm. A large hinged door opening allows for a 12" x 20" x 6" (305 x 508 x 152 mm) perforated food pan (recommended) for rapidly thawing frozen food in the HQT-1.

Accessories for the HQT-1 are a 12" x 20" x 6" (305 x 508 x 152 mm) perforated food pan and a wire support rack for thawing individual cryopacked serving packages (up to two racks per pan).

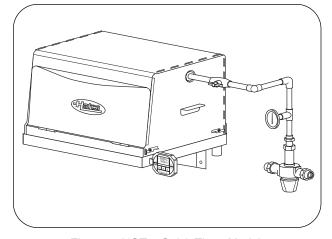


Figure 2. HQT-1 Quick Thaw Model, shown with optional timer.

#### UNPACKING

Hatco Quick Thaw units are shipped from the factory partially assembled. (See Figure 3.)

1. Remove HQT-1 unit parts from box.

NOTE: Contact Hatco if any of the components in Figure 3 are missing or damaged.

- 2. Remove information packet. To prevent delay in obtaining warranty coverage, fill out and mail in the warranty card.
- 3. Remove tape and protective packaging from all surfaces of unit.

#### LOCATION

NOTE: A qualified plumber is recommended for providing hot and cold supply water lines with shut off valves to the designated HQT-1 location.

Locate the unit to the <u>left side</u> of the incoming water line and close to a drain in compliance with State and local plumbing codes.

# **!** WARNING

For safe and proper operation, the unit must be located at a reasonable working height.

# **⚠** WARNING

To avoid injury or damage to the unit Hatco mounting gussets must be used when mounting unit to the wall. Mounting gussets have a maximum weight capacity of 50 lbs. (23 kg).

# **№ WARNING**

To avoid injury or damage to the unit mount unit to wall with proper hardware depending on wall material. (Hardware not supplied.)

## **!** CAUTION

To avoid injury or damage to the unit DO NOT move or relocate the unit while it contains any food product.

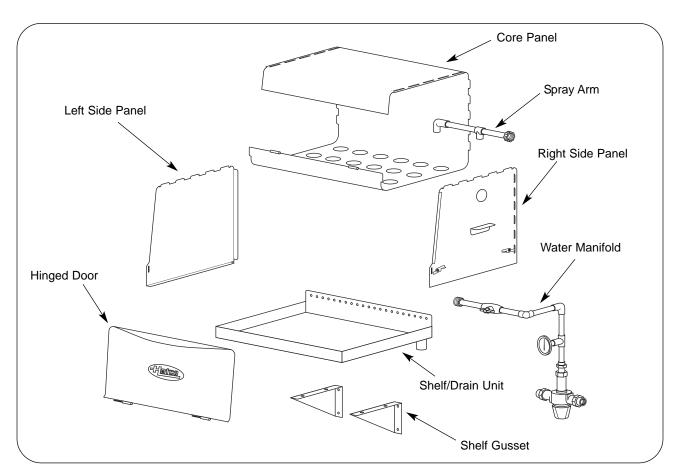


Figure 3. HQT-1 Components

# **INSTALLATION**

#### CAVITY HOUSING ASSEMBLY

NOTE: Left side panel has no hole for the water manifold connections. The side panels are not interchangeable and will not fit into the shelf/drain unit if assembled otherwise.

NOTE: To prevent scratches to countertop or floor, use a piece of cardboard underneath unit while doing assembly.

- Position core panel upright onto the right side edge.
- 2. A. Partially insert the tabs from the left side panel into the slots on the top left hand side of the core panel.
  - B. Align and insert tabs from the rear core panel into the slots of the left side panel.
  - C. Insert the front tab from core panel into open slot on the left side panel. Confirm all tabs are fully inserted into the adjacent slots. Push lock levers downward to fully secure the left side panel to the core panel.
- 3. Turn core panel assembly end over end so the left side panel is on the bottom.
- 4. Slide pins from the hinged door panel into open hinges on core panel.
- 5. A. Partially insert the tabs from the right side panel into the slots on the top right hand side of the core panel.
  - B. Align and insert tabs from the rear core panel into the slots of the right side panel.
  - C. Insert the front tab from core panel into open slot on the right side panel. Confirm all tabs are fully inserted into the adjacent slots. Push lock levers downward to fully secure the right side panel to the core panel.

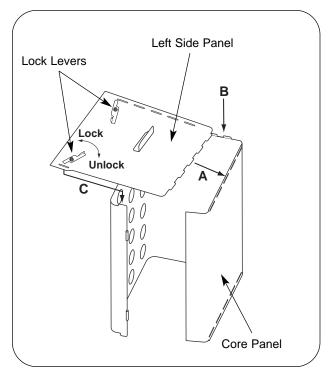


Figure 4. Right Side Panel Assembly

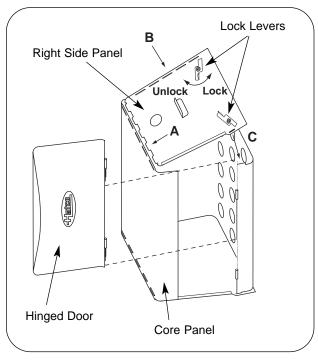


Figure 5. Cavity Assembly

#### SHELF INSTALLATION

# **⚠** CAUTION

Do not place anything on top of the unit; doing so could damage the unit or subject personnel to possible injury.

#### CAUTION

Use of excessive force when tightening mounting screws may damage unit or wall.

NOTE: When mounting the shelf to the wall, secure the gussets directly to the wall studs or use toggle bolts (not supplied) if unable to secure unit directly to wall studs.

 Secure two shelf gussets to the underside of the shelf/drain unit using the four stainless steel nuts provided.

For proper drainage the shelf must be mounted level or with left-hand side no more than 1/4" higher than the right-hand side.

NOTE: Right-hand side should never be higher than left-hand side.

2. Mount the shelf assembly to wall with appropriate hardware at all four gusset mounting holes. If gussets cannot be mounted directly into wall studs, secure shelf to wall studs using at least two of the shelf top mounting holes. (See Figure 6.)

Drain pipe is to be routed in compliance with State and local plumbing codes.

- 3. Attach drain pipe to the 1-1/2" (38 mm) diameter drain tail pipe located on shelf/drain assembly.
- 4. Secure spray arm to cavity housing by twisting the spray arm into the support bracket located inside the cavity housing. The support bracket will be located between the two spray heads. (See Figure 7.)
- 5. With the spray heads on the spray arm pointing downward connect the spray arm to the water manifold, making sure O-Ring is seated into groove on manifold end. (See Figure 8.) *Hand tighten only.* Now core unit is set onto the shelf. Plumber should then work backward from the spray arm union to locate final plumbing path and clamp (secure) the mixing valve to the wall.

5

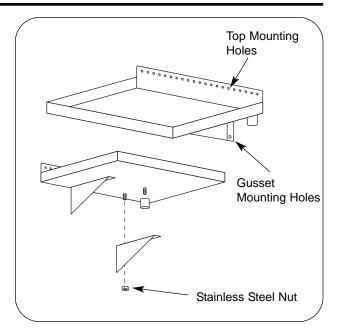


Figure 6. Shelf Assembly Mounting

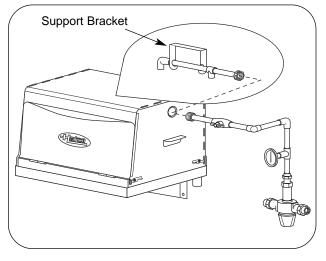


Figure 7. Spray Arm Installation

Attach timer bracket anywhere on the shelf/drain unit or any convenient location on the wall nearby. (Optional)

NOTE: Do not mount timer bracket on the cavity housing.

Form No. HQTM-1006

# **INSTALLATION**

# WATER MANIFOLD ASSEMBLY

#### CAUTION

Do not overtighten unions or nuts. Overtightening may cause leaks.

#### **CAUTION**

Plumbing connections and drains are required to be in accordance to all State and local plumbing codes.

A qualified plumber is recommended for providing 1/2" hot and cold supply water lines with shut off valves to the designated HQT-1 location.

NOTE: Installation instructions are provided with mixing valve. Mixing valve is factory calibrated to the low setpoint and will need to be adjusted after installation. (Retain these instructions for future care and maintenance of mixing valve.)

 Connect the water manifold assembly directly to mixing valve and secure to wall using a 3/4" (19 mm) pipe support clamp or conduit clamp. (Clamp is not provided.) (See Figure 8.)

NOTE: For <u>proper alignment</u> connect manifold assembly with mixing valve to spray head prior to affixing assembly to wall.

# **⚠** WARNING

For safe and proper operation the mixing valve supplied must be installed directly to the water manifold assembly. Improper installation may cause unsafe health conditions.

2. Connect the hot and cold water supply lines to the appropriate water inlets on the mixing valve.

See *OPERATION* section for adjusting water temperature on mixing valve.

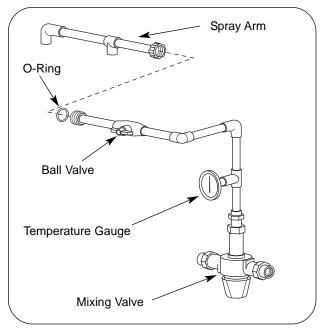


Figure 8. Water Manifold Assembly

#### TEMPERATURE CONTROL

Recommended thawing temperature is not to exceed 69°F (21°C).

For ideal operating conditions, the cold water supply should be at least 10°F (5.5°C) cooler than the desired setpoint, and the hot water supply should be at least 10°F (5.5°C) above the desired setpoint. 180°F (82°C) is the maximum temperature for the hot water supply inlet on the mixing valve.

#### **Setting the Temperature**

- 1. Open ball valve to allow water to flow. Wait a few minutes or until the temperature gauge gives a consistent water temperature reading.
- 2. To adjust the water temperature, loosen the lock screw beneath the red cap on the mixing valve with the allen wrench provided. (See Figure 9.)
- Pull down on the red cap and adjust to the desired temperature. Allow water to run a few minutes to confirm water temperature is consistent.
- 4. Push red cap back into the locked position and secure with lock screw.

NOTE: No further adjustment should be necessary.

#### **Temperature Gauge**

The temperature gauge monitors water temperature within the water manifold assembly.

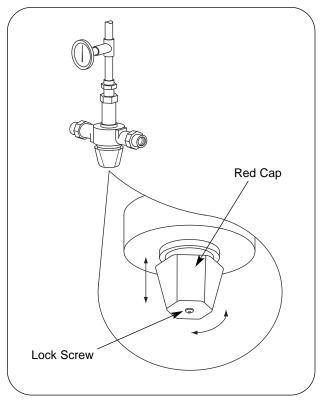


Figure 9. Adjusting Water Temperature

# **OPERATION**

# THAWING PROCEDURE

# **A** CAUTION

For safe and proper operation do not place food product directly onto bottom of Hatco Quick Thaw unit. Use of a perforated pan is recommended for holding food product.

There are many variables that effect the amount of time it takes to safely thaw frozen food product. Times will vary based on the frozen food product mass, water temperature and water pressure.

 Open hinged door on cavity housing. Place frozen food product into a perforated pan and set inside cavity housing.

See ACCESSORIES section for optional food holding pan and racks.

2. Close hinged door on cavity housing and open up ball valve to release water flow.

NOTE: Water usage is approximately 2 gpm (7.5 lpm) and may vary based on water pressure.

- 3. Set timer to the desired time. (Optional)
- 4. Close ball valve before opening hinged door to remove thawed food product.

# TIMER DEVICE (OPTIONAL)

#### Set Clock

- Slide switch (located on the back of the unit) to "CLOCK SET."
- 2. Press "CLOCK" to select 12 or 24 hour display.
- 3. Press "H" to set hours. Press "M" to set minutes. Press "S" to reset seconds to zero.
- Slide switch back to "CLOCK/TIMER" for timer operation.

### Program Timer #1

- 1. Press "T1," a "ONE" icon will appear above the seconds digits.
- 2. Press "RECALL/CLEAR." The timer digits will flash.
- Press "H" to set hours, "M" to set minutes, and "S" to set seconds. To start over, press "RECALL/CLEAR."
- 4. Press "START/STOP" to start timer countdown. Press again to pause or resume countdown.
- 5. At "00:00," the alarm will beep. The timer will begin to count up. Press "START/STOP" to stop alarm. Press again to pause timer. Press "RECALL/CLEAR" to recall the last set time. Press again to reset to zero.
- Press "CLOCK" to return to clock function. Timer #'1's digits will stop flashing.

## Program Timer #2

- 1. Press "T2." The clock digits will change to a timer with a "TWO" icon.
- 2. Follow timer setting instructions as listed under Timer #1.
- To view the clock during Timer #2 countdown, press "CLOCK." The timer will continue to operate. Press "T2" again to view Timer #2 countdown.
- 4. When both timers are in use, press "T1" or "T2" to toggle between timer operations.
- 5. Each timer will count up to 23 hours, 59 minutes and 59 seconds.

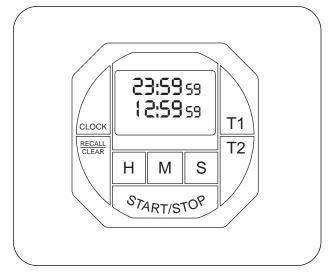


Figure 10. Timer Device

#### **Count Up Feature**

- Both timers will also count up. Press "T1" or "T2" to select a timer.
- Press "RECALL/CLEAR" until the display shows "00:00."
- Press "START/STOP" and the timer will count up. Press "START/STOP" again to pause or resume timing. Press "RECALL/CLEAR" to recall the last set time. Press again to reset to zero.

NOTE: There is a static cling label over the digital display and a strip under the battery cover to prevent battery drain during shipping. Remove both before use.

# **MAINTENANCE**

#### **GENERAL**

The Hatco Quick Thaw units are designed for maximum durability and performance, with minimum maintenance.

#### **CLEANING**

# **!** WARNING

To assure safe and proper operation additional cleaning may be required depending upon products being thawed and local codes applying to sink thawing techniques.

## **!** WARNING

To avoid unsafe conditions do not mix products that may contaminate each other during thawing process.

#### **CAUTION**

Do not use harsh chemicals such as bleach or cleaners containing bleach.

#### **CAUTION**

Cleaning and sanitizing is recommended at the end of each days use.

#### **CAUTION**

Use only non-abrasive cleaners. Abrasive cleaners could scratch the finish of your unit marring its appearance and making it susceptible to soil accumulation.

The cavity housing has been designed to allow for easy disassembling, cleaning, and sanitizing. It is recommended to clean and sanitize the HQT-1 at the end of each days use.

- Turn off water supply at the hot and cold shut off valves.
- 2. Disconnect spray arm from water manifold and remove from cavity housing for cleaning.
- 3. Lift the left side of the cavity housing out of shelf/drain assembly. Move cavity housing to the left until the water manifold union is cleared.
- Remove cavity housing from shelf/drain assembly and disassemble for cleaning and sanitizing.
- 5. Clean and sanitize the drain shelf.
- Refer to CAVITY ASSEMBLY section, and Steps 4 & 5 in the SHELF INSTALLATION section.

# **!** WARNING

If service is required on this unit, contact your Authorized Hatco Service Agent, or contact the Hatco Service Department at 800-558-0607 or 414-671-6350; fax 800-690-2966 or International fax 414-671-3976.

# **!** WARNING

This product has no "user" serviceable parts. To avoid damage to the unit or injury to personnel, use only Authorized Hatco Service Agents and Genuine Hatco Replacement Parts when service is required.

# **⚠** WARNING

Genuine Hatco Replacement Parts are specified to operate safely in the environments in which they are used. Some aftermarket or generic replacement parts do not have the characteristics that will allow them to operate safely in Hatco equipment. It is essential to use Hatco Replacement Parts when repairing Hatco equipment. Failure to use Hatco Replacement Parts may subject operators of the equipment to unsafe conditions and injury.

### PERFORATED FOOD PAN

The perforated food pan allows for large frozen food product to be safely handled within the HQT-1. The perforated food pan measurements are 12" x 20" x 6" (305 x 508 x 152 mm)

# **WIRE SUPPORT RACK**

The wire support rack allows the thawing of several individually cryopacked serving packages at one time. Two wire support racks fit into one perforated food pan.

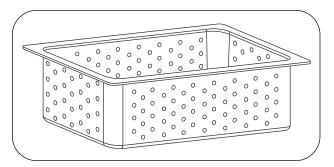


Figure 11. Perforated Food Pan

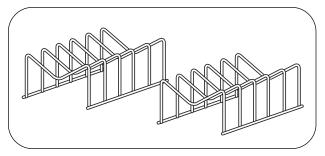


Figure 12. Wire Support Rack

# **TROUBLESHOOTING**

SYMPTOM	PROBABLE CAUSE	CORRECTIVE ACTION			
	Hatco to supply information later				

# HATCO LIMITED WARRANTY

#### 1. PRODUCT WARRANTY

Hatco warrants the products that it manufactures (the "Products") to be free from defects in materials and workmanship, under normal use and service, for a period of one (1) year from the date of purchase when installed and maintained in accordance with Hatco's written instructions or 18 months from the date of shipment from Hatco. Buyer must establish the product's purchase date by returning Hatco's Warranty Registration Card or by other means satisfactory to Hatco in its sole discretion.

Hatco warrants the following Product components to be free from defects in materials and workmanship from the date of purchase (subject to the foregoing conditions) for the period(s) of time and on the conditions listed below:

# a) One (1) Year Parts and Labor PLUS One(1) Additional Year Parts-Only Warranty:

Toaster Elements (metal sheathed)
Drawer Warmer Elements (metal sheathed)
Drawer Warmer Drawer Rollers and Slides
Food Warmer Elements (metal sheathed)
Display Warmer Elements (metal sheathed
air heating)

Holding Cabinet Elements (metal sheathed air heating)

Built-In Heated Well Elements (metal sheathed)

# b) One (1) Year Parts and Labor PLUS Four (4) Years Parts-Only Warranty on pro-rated terms that Hatco will explain at Buyer's request:

3CS and FR Tanks

# c) One (1) Year Parts and Labor PLUS Nine(9) Years Parts-Only Warranty on:

Electric Booster Heater Tanks Gas Booster Heater Tanks THE FOREGOING **WARRANTIES** ARE EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR PATENT OR OTHER INTELLECTUAL PROPERTY RIGHT INFRINGEMENT. Without limiting the generality of the foregoing, SUCH WARRANTIES DO NOT COVER: Coated incandescent light bulbs, fluorescent lights, lamp warmer heat bulbs, glass components, Product failure in booster tank, fin tube heat exchanger, or other water heating equipment, caused by liming, sediment buildup, chemical attack or freezing, Product misuse. tampering misapplication, improper installation, or application of improper voltage.

# 2. LIMITATION OF REMEDIES AND DAMAGES

Hatco's liability and Buyer's exclusive remedy hereunder will be limited solely, at Hatco's option, to repair or replacement by a Hatco-authorized service agency (other than where Buyer is located outside of the United States, Canada, United Kingdom or Australia in which case Hatco's liability and Buyer's exclusive remedy hereunder will be limited solely to replacement of part under warranty) with respect to any claim made within the applicable warranty period referred to above. Hatco reserves the right to accept or reject any such claim in whole or in part. Hatco will not accept the return of any Product without prior written approval from Hatco, and all such approved returns shall be made at Buyer's sole expense. HATCO WILL NOT BE LIABLE, UNDER ANY CIRCUMSTANCES. FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING BUT NOT LIMITED TO LABOR COSTS OR LOST **PROFITS** RESULTING FROM THE USE OF OR INABILITY TO USE THE PRODUCTS OR FROM THE PRODUCTS BEING INCORPORATED IN OR BECOMING A COMPONENT OF ANY OTHER PRODUCT OR GOODS.



#### HATCO AUTHORIZED PARTS DISTRIBUTORS

**NEW YORK TEXAS ALABAMA INDIANA** Jones McLeod Appl. Svc. Acme American Repairs, Inc. GCS Service GCS Service Fort Worth 817-831-0381 Birmingham 205-251-0159 Indianapolis 317-545-9655 Brooklyn 718-456-6544 Armstrong Repair Service **ARIZONA** IOWA Alpro Service Co. 713-666-7100 718-386-2515 Houston Brooklyn Flectric Motor Service Co. Auth. Comm. Food Equip. Commercial Kitchen Repair Co. Phoenix 602-234-2443 Davenport 319-323-1823 Appliance Installation Buffalo 716-884-7425 San Antonio 210-735-2811 Byassee Equipment Co. Goodwin Tucker Group 602-252-0402 Des Moines 515-262-9308 Northern Parts Dist. **UTAH** Phoenix 518-563-3200 Plattsburgh La Monica's Rest. Equip. Service **KENTUCKY CALIFORNIA** J.B. Brady, Inc. Murray 801-263-3221 GCS Service Industrial Electric 315-422-9271 Syracuse 502-367-1788 **VIRGINIA** Commercial Parts & Service, Inc. Louisville **NORTH CAROLINA Huntington Beach** 714-379-7100 Daubers **LOUISIANA** Chapman Appl. Service Authorized Appliance Norfolk 757-855-4097 Chandlers Parts & Service 619-298-7106 Charlotte 704-377-4501 San Diego Daubers 225-272-6620 Baton Rouge Springfield 703-866-3600 P & D Appliance <u>OHIO</u> **MARYLAND** Commercial Parts & Service, Inc. WASHINGTON Akron/Canton Comm. Svc. Inc. Electric Motor Service S. San Francisco 650-635-1900 330-753-6635 Akron Restaurant Appl. Service Baltimore 410-467-8080 **COLORADO** 206-524-8200 Certified Service Center Seattle GCS Service Hawkins Commercial Appliance 513-772-6600 Cincinnati **WISCONSIN** Silver Spring 301-585-7550 Englewood 303-781-5548 Commercial Parts and Service A.S.C., Inc. **MASSACHUSETTS** 614-221-0057 **FLORIDA** Columbus 608-246-3160 Madison Ace Service Co., Inc. Electrical Appl. Repair Service Whaley Foodservice Repair A.S.C., Inc. 781-449-4220 Needham 216-459-8700 .lacksonville 904-725-7800 Independence Milwaukee 414-543-6460 **MICHIGAN** E. A. Wichman Co. Universal Restaurant Services Commercial Kitchen Service Toledo 419-385-9121 Miami 305-593-5488 Bay City 517-893-4561 **CANADA** Nass Service Co., Inc. **OKLAHOMA** Bildons Appliance Service 407-425-2681 Orlando Hagar Rest. Service, Inc. 248-478-3320 Detroit B.G.S.I. Oklahoma City 405-235-2184 Pompano Beach 954-971-0456 Midwest Food Equip. Service **ALBERTA** Krueger, Inc. Grandville 616-261-2000 Key Food Equipment Service Comm. Appliance Service Oklahoma City 405-528-8883 813-663-0313 780-438-1690 MINNESOTA Tampa Edmonton **OREGON** GCS Service **GEORGIA BRITISH COLUMBIA** Ron's Service, Inc. 612-546-4221 Minneapolis TWC Services 503-624-0890 Key Food Equipment Service Portland Vancouver 604-433-4484 770-438-9797 Smyrna **MISSOURI PENNSYLVANIA** Heritage Service Group General Parts **MANITOBA** Elmer Schultz Services Norcross 866-388-9837 Kansas City 816-421-5400 215-627-5401 Air Rite, Inc. Philadelphia Southeastern Rest, Svc. Commercial Kitchen Services Winnepeg 204-895-2300 FAST Comm. Appl. Service Norcross 770-446-6177 St. Louis 314-890-0700 Philadelphia 215-288-4800 **NEW BRUNSWICK** Kaemmerlen Parts & Service HAWAII Appliance Installation & Service EMR Services, Ltd. 314-535-2222 St. Louis 412-809-0244 Moncton 506-855-4228 Burney's Comm. Service, Inc. Pittsburah **NEBRASKA** Honolulu 808-848-1466 **ONTARIO** K & D Service Co. 717-236-9039 Food Equip Parts & Service Anderson Electric Harrisburg R.G. Henderson Ltd. 808-847-4871 402-341-1414 Honolulu Omaha 416-422-5580 Electric Repair Co. Toronto 610-376-5444 Reading **NEVADA** Choquette CKS **RHODE ISLAND** Ottawa 613-739-8458 Parts Town Burney's Commercial 702-736-0006 Lombard 708-865-7278 Las Vegas Marshall Electric Co. **QUÉBEC** 401-331-1163 Eichenauer Elec. Service Hi. Tech Commercial Service Providence Choquette CKS Decatur 217-429-4229 N. Las Vegas 702-649-4616 514-722-2000 **SOUTH CAROLINA** Montreal Midwest Elec. Appl. Service **NEW JERSEY** Choquette CKS Whaley Foodservice Repair **Elmhurst** 630-279-8000 418-681-3944 803-791-4420 Québec City W. Columbia Jay Hill Repair 973-575-9145 Cone's Repair Service Fairfield **TENNESSEE** 309-797-5323 Moline

#### HATCO CORPORATION

973-691-6300

P.O. Box 340500, Milwaukee, WI 53234-0500 U.S.A. (800) 558-0607 (414) 671-6350 Parts & Service Fax (800) 690-2966 Int'l. Fax (414) 671-3976 www.hatcocorp.com

Camp Electric

901-527-7543

Memphis

Service Plus

Flanders