

LIMITED WARRANTY FOR HENNY PENNY EQUIPMENT

Subject to the following conditions, Henny Penny Corporation makes the following limited warranties to the original purchaser only for Henny Penny appliances and replacement parts:

NEW EQUIPMENT: Any part of a new appliance, except baskets, lamps, and fuses, which proves to be defective in material or workmanship within two (2) years from date of original installation, will be repaired or replaced without charge F.O.B. factory, Eaton, Ohio, or F.O.B. authorized distributor. Baskets will be repaired or replaced for ninety (90) days from date of original installation. Lamps and fuses are not covered under this Limited Warranty. To validate this warranty, the registration card for the appliance must be mailed to Henny Penny within ten (10) days after installation.

FILTER SYSTEM: Failure of any parts within a fryer filter system caused by the use of the non-OEM filters or other unapproved filters is not covered under this Limited Warranty.

REPLACEMENT PARTS: Any appliance replacement part, except lamps and fuses, which proves to be defective in material or workmanship within ninety (90) days from date of original installation will be repaired or replaced without charge F.O.B. factory, Eaton, Ohio, or F.O.B. authorized distributor.

The warranty for new equipment covers the repair or replacement of the defective part and includes labor charges and maximum mileage charges of 200 miles round trip for a period of one (1) year from the date of original installation.

The warranty for replacement parts covers only the repair or replacement of the defective part and does not include any labor charges for the removal and installation of any parts, travel, or other expenses incidental to the repair or replacement of a part.

EXTENDED FRYPOT WARRANTY: Henny Penny will replace any frypot that fails due to manufacturing or workmanship issues for a period of up to seven (7) years from date of manufacture. This warranty shall not cover any frypot that fails due to any misuse or abuse, such as heating of the frypot without shortening.

0 TO 3 YEARS: During this time, any frypot that fails due to manufacturing or workmanship issues will be replaced at no charge for parts, labor, or freight. Henny Penny will either install a new frypot at no cost or provide a new or reconditioned replacement fryer at no cost.

3 TO 7 YEARS: During this time, any frypot that fails due to manufacturing or workmanship issues will be replaced at no charge for the frypot only. Any freight charges and labor costs to install the new frypot as well as the cost of any other parts replaced, such as insulation, thermal sensors, high limits, fittings, and hardware, will be the responsibility of the owner.

Any claim must be presented to either Henny Penny or the distributor from whom the appliance was purchased. No allowance will be granted for repairs made by anyone else without Henny Penny's written consent. If damage occurs during shipping, notify the sender at once so that a claim may be filed.

THE ABOVE LIMITED WARRANTY SETS FORTH THE SOLE REMEDY AGAINST HENNY PENNY FOR ANY BREACH OF WARRANTY OR OTHER TERM. BUYER AGREES THAT NO OTHER REMEDY (INCLUDING CLAIMS FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES) SHALL BE AVAILABLE.

The above limited warranty does not apply (a) to damage resulting from accident, alteration, misuse, or abuse; (b) if the equipment's serial number is removed or defaced; or (c) for lamps and fuses. THE ABOVE LIMITED WARRANTY IS EX-PRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY AND FIT-NESS, AND ALL OTHER WARRANTIES ARE EXCLUDED. HENNY PENNY NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY.

Revised 01/01/07

HENNY PENNY 8 HEAD ELECTRIC OPEN FRYER

SPECIFICATIONS

Height	61" (155 cm)
Width	24" (61 cm)
Depth	41¾" (107 cm)
Floor Space	Approximately 7 sq. ft. (.65 sq. m.)
Pot Capacity	8 head of chicken - 21 lbs. (9.5 kg) 100 lbs. shortening (45 Kg.)
Electrical	208 VAC, 3 Phase, 50/60 Hz, 17 KW, 47.2 Amps 240 VAC, 3 Phase, 50/60 Hz, 17 KW, 40.9 Amps 200 VAC, 3 Phase, (Delta), 50/60 Hz, 17 KW, 49.1 Amps 240 VAC, 3 Phase, (Delta), 50 Hz, 17 KW, 40.9 Amps 380 VAC, 3 Phase, 50 Hz, 17 KW, 25.8 Amps 415 VAC, 3 Phase, 50 Hz, 17 KW, 23.7 Amps 400 VAC, 3 Phase, 50 Hz, 17 KW, 25.0 Amps (CE)
Heating	Two 8,500 watt electric immersion elements
Shipping Weight	Approximately 593 lbs. (269 kg.)

A data plate, located on the right side panel, gives the information of the type of fryer, serial number, warranty date, and other information pertaining to fryer. Also, the serial number is stamped on the outside of the frypot. See figure below.



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Distributors List - Domestic and International



SECTION 1. INTRODUCTION

<u>1-1. INTRODUCTION</u>

The Henny Penny open fryer is a basic unit of food processing equipment. This unit is used only in institutional and commercial food service operations.





As of August 16, 2005, the Waste Electrical and Electronic Equipment directive went into effect for the European Union. Our products have been evaluated to the WEEE directive. We have also reviewed our products to determine if they comply with the Restriction of Hazardous Substances directive (RoHS) and have redesigned our products as needed in order to comply. To continue compliance with these directives, this unit must not be disposed as unsorted municipal waste. For proper disposal, please contact your nearest Henny Penny distributor.

1-2. PROPER CARE

As in any unit of food service equipment, the Henny Penny open fryer does require care and maintenance. Requirements for the maintenance and cleaning are contained in this manual and must become a regular part of the operation of the unit at all times.

1-3. ASSISTANCE

Should you require outside assistance, call your local independent distributor in your area, or call Henny Penny Corp. at 1-800-417-8405 or 1-937-456-8405.



Model OFE- 291

<u>1-4. SAFETY</u>









SAFETY ALERT SYMBOL is used with DANGER, WARNING, or CAUTION which indicates a personal injury type hazard.

NOTICE is used to highlight especially important information.

CAUTION used without the safety alert symbol indicates a potentially hazardous situation which, if not avoided, may result in property damage.







CAUTION used with the safety alert symbol indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

DANGER INDICATES AN IMMINENTLY HAZARDOUS SITUATION WHICH, IF NOT AVOIDED, WILL RESULT IN DEATH OR SERIOUS INJURY.



SECTION 2. INSTALLATION

2-1. INTRODUCTION

This section provides the installation and unpacking instructions for the Henny Penny model OFE-291.



Installation of this unit should be performed only by a qualified service technician.



Do not puncture the fryer with any objects such as drills or screws as component damage or electrical shock could result.



Any shipping damage should be noted in the presence of the delivery agent and signed prior to his or her departure.

- 1. Cut and remove the metal bands from the carton.
- 2. Remove the carton lid and lift the main carton off the fryer.
- 3. Remove corner packing supports (4).
- 4. Cut the stretch film from around the carrier/rack box and remove it from the top of the fryer lid.
- 5. Cut and remove the metal bands holding the fryer to the



All counterweights must be loaded before unlatching the lid, or personal injury could result.

6. Remove the fryer from the pallet.

pallet.



Take care when moving the fryer to prevent personal injury. The fryer weighs approximately 600 lbs. (270 kg).

2-2. UNPACKING INSTRUCTIONS

2-2. UNPACKING INSTRUCTIONS (Continued)

7. Remove the counterweights from the pallet, which are strapped to the pallet, under the fryer.



Do not drop. The counterweights weigh approximately 18 lbs. (8.1 kg.) each. Handle with care, or personal injury could result.

- 8. Remove rear cover.
- 9. Load the 4 weights into the counterweight assembly. See next page.
- 10. Replace rear cover.
- 11. Cut warning tags from the lid assembly. The lid may now be unlatched.
- 12. Remove the accessories from inside the filter drain pan.
- 13. Remove the protective paper from the fryer cabinet. Clean exterior surface with a damp cloth.

Optional Ramp Unloading









- * EACH WEIGHT SEGMENT WEIGHS APPROXIMATELY 18 LBS. (8.1 KG) - HANDLE WITH CARE.
- * ALL SEGMENTS ARE IDENTICAL.
- * ALL SEGMENTS MUST BE INSTALLED AND SECURED IN THE FRAME BEFORE ATTEMPTING TO UNLATCH LID.

2-3. SELECTING THE FRYER LOCATION

The proper location of the fryer is very important for operation, speed, and convenience. Choose a location which provides easy loading and unloading without interfering with the final assembly of food orders. Operators have found that frying from raw to finish, and holding the product in warmer provides fast continuous service. Landing or dumping tables should be provided next to at least one side of the fryer. Keep in mind the best efficiency will be obtained by a straight line operation, i.e. raw in one side and finish out the other side. Order assembly can be moved away with only a slight loss of efficiency. To properly service the fryer, 24 inches of clearance is needed on all sides of the fryer. Access for servicing can be attained by removing a side panel.



To avoid fire and ruined supplies, the area under the fryer should not be used to store supplies.



To prevent severe burns from splashing hot shortening, position and install fryer to prevent tipping or movement. Restraining ties may be used for stabilization.

2-4. LEVELING THE FRYER

For proper operation, the fryer must be level from side to side and front to back. Using a level placed on the flat areas around the frypot collar, adjust the leveling bolt or casters until the unit is level.



FAILURE TO FOLLOW THESE LEVELING INSTRUCTIONS CAN RESULT IN SHORTENING OVERFLOWING THE FRYPOT WHICH COULD CAUSE SERIOUS BURNS, PERSONAL INJURY, FIRE AND/OR PROPERTY DAMAGE.



2-5. VENTILATION OF FRYER

The fryer should be located with provision for venting into adequate exhaust hood or ventilation system. This is essential to permit efficient removal of steam exhaust and frying odors. Special precaution must be taken in designing an exhaust canopy to avoid interference with the operation of the fryer. We recommend you consult a local ventilation or heating company to help in designing an adequate system.



Ventilation must conform to local, state, and national codes. Consult your local fire department or building authorities.

The electric fryer requires 208 or 240 volt, three phase, 50/60 Hertz service. The power cord may be already attached to the fryer, or provided at installation. Check the data plate mounted just above the lid, on the left side of the back shroud, to determine the correct power supply.



This fryer <u>must</u> be adequately and safely grounded (earthed) or electrical shock could result. Refer to local electrical codes for correct grounding (earthing) procedures or in absence of local codes, with The National Electrical Code, ANSI/NFPA No. 70-(the current edition). In Canada, all electrical connections are to be made in accordance with CSA C22.1, Canadian Electrical Code Part 1, and/or local codes.

To avoid electrical shock, this appliance must be equipped with an external circuit breaker which will disconnect all ungrounded (unearthed) conductors. The main power switch on this appliance does <u>not</u> disconnect all line conductors.

A separate disconnect switch with proper capacity fuses or breakers must be installed at a convenient location between the fryer and the power source. It should be an insulated copper conductor rated for 600 volts and 90° C. For runs longer than 50 feet (15.24 m), use the next larger wire size.

2-6. ELECTRICAL REQUIREMENTS

2-7. INTERNATIONAL ELECTRICAL REQUIREMENTS

Units being used outside the United States may not be shipped with the power cord attached to the unit because of the different wiring codes. The fryers are available from the factory wired for 208, 240, 380 and 415 volts, 3 phase, 50 Hertz service. A terminal block is mounted inside the fryer for the cable wiring. A decal on the inside of the right side panel will help in the wiring of the unit.



CE units require a minimum wire size of 4mm to be wired to the terminal block. If a flexible power cord is used, it must be HO7RN type.

To install the power cord, follow these procedures:

- 1. Remove the right side panel of the unit.
- 2. Install the cable, with a strain relief, to the junction box.
- 3. Attach the wires to the terminal block according to the wiring diagram on the side panel.
- 4. Pull the slack out of the cable and thread it down through the the clamp on the frame, at the rear, left leg of fryer. Then run the cable under the frame and out the rear of the fryer.



The filter drain pan must be as far back under fryer as it will go, and the cover in place. Be sure the hole in the cover lines up with the drain before opening the drain. Failure to follow these instructions causes splashing of shortening and could result in personal injury.

5. Wiring the fryer is now complete.



BOIL-OVER PREVENTION IN HENNY PENNY COOKERS



FAILURE TO FOLLOW THESE INSTRUCTIONS CAN RESULT IN SHORTENING OVERFLOWING THE FRYPOT WHICH COULD CAUSE SERIOUS BURNS, PERSONAL INJURY. FIRE AND/OR PROPERTY DAMAGE.

- THE SHORTENING MAY BE STIRRED <u>ONLY</u> DURING THE MORNING START UP PROCEDURE. <u>DO NOT STIR THE SHORTENING AT ANY</u> <u>OTHER TIME.</u>
- FILTER THE SHORTENING AT LEAST TWICE A DAY.
- FILTER ONLY WHEN SHORTENING IS BELOW 275°F (135°C).
- BRUSH ALL CRACKLINGS FROM FRYPOT SURFACES AND THE COLD ZONE DURING THE FILTERING PROCESS.
- MAKE SURE THE FRYER IS LEVEL.
- BE CERTAIN THE SHORTENING IS NEVER ABOVE THE UPPER FRYPOT "FILL" LINE.
- BE CERTAIN THAT THE GAS CONTROL VALVE AND BURNERS ARE PROPERLY ADJUSTED. (GAS UNITS ONLY)
- USE RECOMMENDED LOAD SIZE

FOR ADDITIONAL INFORMATION ON THESE INSTRUCTIONS, REFER TO THE HENNY PENNY OPERATOR MANUAL AND THE KFC STANDARDS LIBRARY.

FOR ASSISTANCE CALL THE HENNY PENNY SERVICE DEPARTMENT AT 1-800-417-8405. or 1-937-456-8405





SECTION 3. OPERATION

3-1. OPERATING COMPONENTS

Frypot	This reservoir holds the cooking shortening, and is designed to accommodate the heating elements, 6 head of product and an adequate cold zone for collection of cracklings
Carrier	This stainless steel carrier consists of five racks which contain the food product during and after frying
Drain Valve	A two-way ball valve, normally in the closed position; turn the handle to drain the shortening from the frypot into the filter drain pan
Drain Interlock Switch	A microswitch that provides protection for the frypot in the event an operator inadvertently drains the shortening from the frypot while the main switch is in the COOK position; the switch is designed to automatically shut off the heat when the drain valve is opened
Shortening Mixing System	A shortening mixing capability to help ensure shortening is properly mixed to prevent an accumulation of moisture and hence boiling action in the pot; the filter pump is activated by the controls, at preset intervals, to mix the shortening
Lid Latch	A mechanical catch on the front of the lid which engages a bracket on the front of the frypot, when lid is lowered
Air Valve	Pumps air into the shortening, periodically, to keep the shortening at a uniform temperature; this only functions when unit has been sitting idle for a period of time, and when heating up from a cold start



<u>3-1. OPERATING COMPONENTS</u> (Continued)

High Limit



Figure 3-1

Filter Drain Pan

This high temperature control senses the temperature of the shortening; if the temperature of the shortening exceeds 450°F (230°C), this control will open and shut off the heat to the frypot; when the temperature of the shortening drops to a safe operation limit, the control must be manually reset by pressing the red reset button, located under the control panel, in the right, front of the fryer

The removable pan that houses the filter and catches the shortening when it is drained from the frypot; also used to remove and discard old shortening



When hot shortening is in this pan, use extreme care to avoid burns.

Connects the filter to the filter pump, and allows easy removal of the filter and drain pan

A protective device which breaks the circuit when the current exceeds the rated value

3-2. LID OPERATION

Filter Union

Fuses

To close lid:

1. Lower the lid until latch comes into contact with the pot.

To open lid:

- 1. Unlatch the front lid latch.
- 2. Lift up on handle to raise lid.



3-3. SWITCHES AND
INDICATORSRefer to image at the end of this section.

Fig. No.	Item No.	Description	Function
3-2	1		Lights when the control calls for heat; the elements come on and heats the shortening
3-2	2	Digital Display	Shows all the functions of the Cook Cycle, Program Modes, Diagnostic Modes, and alarms
3-2	3	PR O PRESSURE ON	Only used on models that create pressure in the frypot; this should not light
3-2	4	WAIT	Flashes when the shortening temperature is <u>not</u> at the proper temperature for cooking product
3-2	5		Lights when the shortening temperature is 5° F below to 15° F above the cooking temperature, signaling the operator that the shortening temperature <u>is</u> at the proper temperature for cooking product
3-2	6	INFO	 Press to display the following fryer information and status: a. The temperature of the shortening b. The temperature setpoint c. Filter status d. The number of times filtered today e. The average no. of filters per day f. No. of times Cook Cycle was stopped early today g. No. of times Cook Cycle was stopped early in past week e. Oil Life Display (Only if "Change Oil" feature is enabled) f. Date and time
			If pressed in the Program \mathbf{P}_{PROG} le, shows previous settings.
			Pressing this along with accesses the Information
			Mode which has historic information on the operator and fryer's performance
3-2	7 & 8		Used to adjust the value of the currently displayed setting in the Program Modes



3-3. SWITCHES AND INDICATORS (Continued)

Fig. No.	Item No.	Description	Function
3-2	9	PROG	Press to access Program Modes; once in the Program Mode, it is used to advance to the next setting; if pressed along with it accesses the Information Mode which has historic information on the operator and fryer's performance
3-2	10	$\hat{\textcircled{O}}$	Used to start and stop Cook Cycles, and to stop the timer at the end of a Holding Cycle
3-2	11	Menu Card Window	The name of the food product associated with each product selection button; the menu card strip is located behind the decal
3-2	12	Product Select Buttons	Are used to select the product for cooking; to use them to start Cook Cycles, see section 3, Special Program Mode item SP-10
3-2	13	COOK/PUMP Switch	A 3-way switch with a center OFF position turn the switch to the COOK position to operate the fryer; turn the switch to the PUMP position to operate the filter pump; certain conditions must be met before operating the filter pump; these conditions are covered later in the Filtering Section of this manual
3-2	14		Used to manually enter an Idle Mode, or Clean-Out Mode



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Figure 3-2



3-4. CLOCK SET



Upon initial start-up, or PC board replacement, if "CLOCK SET" automatically appears in the display, start with step 4.

1. Press and hold \mathbb{P}_{PROG} for 5 seconds until "LEVEL 2"

shows in display.

- 2. Press PROG[►] and "CLOCK SET", "ENTER CODE" shows in display.
- 3. Press $\stackrel{\circ}{1}$ $\stackrel{\circ}{2}$ $\stackrel{\circ}{3}$.
- 4. "CS-1, SET, MONTH", and the month flashes in the display.
- 5. Press the $\bigtriangledown_{\text{DOWN}}$ $\bigtriangleup_{\text{UP}}$ to change the month.
- 6. Press \mathbb{P}_{PROG} and "CS-2, SET, DATE" shows in the

display, with the date flashing.

- 7. Press \bigtriangledown \bigtriangleup \bigtriangleup to change the date.
- Press P→and "CS-3, SET, YEAR" shows in the display, along with the year flashing.

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- 9. Press $\bigtriangledown_{\text{DOWN}}$ $\bigtriangleup_{\text{UP}}$ to change the year.
- 10. Press \mathbb{P} and "CS-4, SET, HOUR" shows in the

display, with the hour and "AM" or "PM" flashing.

- 11. Press \bigtriangledown \bigtriangleup to change the hour and AM/PM setting.
- 12. Press \mathbb{P}_{PROG} and "CS-5, SET, MINUTE" shows in the

display, with the minutes flashing.

13. Press $\bigtriangledown_{\text{DOWN}}$ $\bigtriangleup_{\text{UP}}$ to change the minutes.



<u>3-4. CLOCK SET</u> (Continued)

14. Press P ⊳and "CS-6, CLOCK MODE" shows in the display, along with "1.AM/PM".

"1.AM/PM" is 12 hour time, "2.24-HR" is 24 hour time. Press $\bigcup_{DOWN} \bigtriangleup_{UP}$ to change.

15. Press $\underset{PROG}{P}$ and "CS-7, DAYLIGHT SAVINGS ADJ"

shows in the display, along with "2.US".

Press $\bigtriangledown_{\text{DOWN}}$ $\bigtriangleup_{\text{UP}}$ to change to the following:

- a. "1.OFF" = No automatic adjustments for daylight savings time.
- b. "2.US" = Automatically applies United States daylight savings time adjustment. DST activated on the first Sunday in April. DST de-activated on the last Sunday in October.
- c. "3.EURO" = Automatically applies European (CE) daylight saving time adjustment. DST activated on the last Sunday in March. DST de-activated on the last Sunday in October.
- 16. Press P[►] and "CS-8, BEGIN NEW DAY" shows in display, along with "3:00AM".

This setting indicates the time of day that statistics start accumulating for a new day. If set to 3:00AM, for example, then late night cook cycles and filter operations from midnight to 3:00AM Tuesday morning, are accumulated with Monday's statistics.

The CS-8 value can be set from 12:00AM (midnight) to 8:00AM, in half hour increments (12:00AM, 12:30 AM, 1:00 AM, 1:30 AM, etc.). The default value for general market software is 3:00 AM.

 $\operatorname{Press}_{\mathsf{DOWN}} \bigcup_{\mathsf{UP}} \text{to change the time the "new" day starts.}$

17. Clock Set is now complete. Press and hold $\mathbb{P}_{PROG}^{\triangleright}$ to exit.



<u>3-5. FILLING OR ADDING</u> <u>SHORTENING</u>



The shortening level must always be above the heating elements when the fryer is heating and at the frypot level indicators on the rear of the frypot (Figure 3-3). Failure to follow these instructions could result in a fire and/or damage to the fryer.

When using solid shortening, it is recommended to melt the shortening on an outside heating source before placing it in the frypots. The burner tubes must be completely submerged in shortening. Fire or damage to the frypot could result.

1. It is recommended that a high quality frying shortening be used in the open fryer. Some low grade shortenings have a high moisture content and will cause foaming and boiling over.



To avoid severe burns when pouring hot shortening into frypot, wear gloves and take care to avoid splashing.

- 2. The electric model requires 100 lbs. shortening (45 Kg.) The frypot has two level indicator lines inscribed on the rear wall of the frypot which show when the heated shortening is at the proper level.
- 3. Cold shortening should be filled to lower indicator.



BE CERTAIN THE SHORTENING IS NEVER ABOVE THE UPPER LEVEL INDICATOR LINE. FAILURE TO FOLLOW THESE INSTRUCTIONS CAN RESULT IN SHORTENING OVERFLOWING THE FRYPOT CAUSING SERIOUS BURNS, PER-SONAL INJURY, FIRE AND/OR PROPERTY DAMAGE.



Figure 3-3



3-6. PRODUCT RACKING RECOMMENDATIONS

The rack positions are referenced starting at the bottom:

The bottom position is to be avoided on small loads because it is closer to the cold zone. (The oil is cooler at the bottom of the frypot and hotter at the top.) With bigger loads, however, there is generally enough turbulence in the oil that the bottom rack gets sufficient heat.

The top position is to be avoided on small loads because of insufficient oil coverage. With bigger loads, the top rack has good oil coverage because the volume of product on the lower racks raises the overall oil level.

Cooking ONE rack	Cooking TWO racks
(2-head load)	(4-head load)
4	4
3	3 00000000
2 00000000	2 00000000
1	1
Cooking THREE racks	Cooking FOUR racks
(6-head load)	(8-head load)
4	4 00000000
3 00000000	3 00000000
2 00000000	2 00000000
1 00000000	1 00000000



3-7. BASIC OPERATION

Follow the procedures below on the initial start-up of the fryer, and each time the fryer is brought from a cold, or shut down condition, back into operation. These are basic instructions.

1. Fill shortening to the proper level in the frypot; to the lower level indicator



BE CERTAIN THE SHORTENING IS NEVER ABOVE THE UPPER FRYPOT LEVEL INDICATOR LINE. FAILURE TO FOLLOW THESE INSTRUC-TIONS CAN RESULT IN SHORTENING OVER-FLOWING THE FRYPOT WHICH COULD CAUSE SERIOUS BURNS, PERSONAL INJURY, FIRE AND/ OR PROPERTY DAMAGE.

- 2. Turn the COOK/PUMP switch to the COOK position and press the appropriate product button to select the amount of product to be cooked. Unit automatically goes into the Melt Cycle. When temperature reaches 250° F (121° C) the controls goes into the Heat Cycle, and heats the shortening to the setpoint temperature.
- 3. Stir the shortening as it's heating up from a "cold" start. Be sure to stir down into the "cold zone".



DO NOT STIR THE SHORTENING AT ANY OTHER TIME EXCEPT AT MORNING START-UP. FAIL-URE TO FOLLOW THESE INSTRUCTIONS CAN RESULT IN SHORTENING OVERFLOWING THE FRYPOT WHICH COULD CAUSE SERIOUS BURNS, PERSONAL INJURY, FIRE, AND/OR PROPERTY DAMAGE



<u>3-7. BASIC OPERATION</u> (Continued)

4. Allow fryer to heat until \bigcap^{READY} illuminates.



Bypass the melt cycle, if desired, by pressing a product button and holding it for five seconds. The display shows "EXIT MELT? 1=YES 2=NO". Press o to exit melt.



Do not bypass the Melt Cycle unless enough shortening has melted to completely cover all of the heating elemets. If the Melt Cycle is bypassed before all heating elements are covered, excessive smoking of shortening, or a fire could result.



The heat cycles on and off about 10 degrees before the setpoint temperature, to help prevent overshooting the setpoint temperature. (proportional control)

Once out of the Melt Cycle, \bigotimes^{WAIT} flashes until 5° before setpoint temperature is reached. Then $\bigotimes^{\text{READY}}$ illuminates and the selected product shows in the display.

5. Slide racks of breaded product into carrier on the lid, starting with the bottom rack, to prevent damaged product.



Before loading product onto the racks, lower the racks into the hot shortening to prevent the product sticking to the racks.

6. Lower and latch the lid, and press



A different product can be selected during the first minute of cooking, in case the wrong product button was pressed. To check the shortening temperature press 1 or to stop a Cook Cycle, press 1.

7. At the end of the cycle, an alarm sounds, while the display shows "DONE". Then press \bigcirc .



<u>3-7. BASIC OPERATION</u> (Continued)

- 8. Unlatch and raise the lid cautiously.
- 9. Using the rack handles, remove the racks of product from the carrier, starting with the top rack, to prevent damaged product.
- 10. If a Quality time (hold time) was programmed, the controller automatically starts the hold timer. The display alternately shows the product selected and the quality time remaining in minutes. If a different product is selected during the Hold Cycle, the display only shows the product selected.
- At the end of the Hold Mode, a tone sounds, the display flashes "QUALITY", and the product it was timing. Press and release



In the Cook Mode, when "FILTER SUGGESTED", shows in the display, the operator has the option to filter at this time, or to continue cooking. But, if the operator continues cooking, a Filter Lockout occurs within the next Cook Cycle, or two.

When "FILTER LOCKOUT", then "YOU *MUST* FILTER NOW......" shows in the display, \Pr_{PROG} is the only button that

functions, until the unit is filtered. Follow the filtering instructions in this manual.

Once filtering is complete and the COOK/PUMP switch is turned back on, "IS POT FILLED" shows in the display, followed by "1=YES 2=NO".

If shortening is at the proper level in the frypot, press and the controls start a normal heating process.

If shortening is NOT at the proper level, press 2 and "TURN OFF UNTIL FILLED..." scrolls through the display. Turn the COOK/PUMP switch to the OFF position, fill frypot to the proper level, then turn the COOK/PUMP switch back to the COOK position.

Again, "IS POT FILLED" shows in the display, followed by "1=YES 2=NO". This time press 1 and unit resumes normal heating process.



When the fryer is heating, the shortening level must always be above the heating elements. Failure to follow these instructions could result in a fire and/or damage to the fryer.



3-8. CARE OF THE SHORTENING



FOLLOW THE INSTRUCTIONS BELOW TO AVOID SHORTENING OVERFLOWING THE FRYPOT, WHICH COULD RESULT IN SERIOUS BURNS, PERSONAL INJURY, FIRE, AND/OR PROPERTY DAMAGE.

- 1. To protect the shortening when the fryer is not in immediate use, the fryer should be put into the Idle Mode.
- 2. Frying breaded products requires filtering to keep the shortening clean. The shortening should be filtered at least twice a day; after lunch rush and at the end of the day.
- 3. Maintain the shortening at the proper cooking level. Add fresh shortening as needed.
- 4. Do not overload the baskets with product, or place product with extreme moisture content into baskets.



WITH PROLONGED USE, THE FLASHPOINT OF SHORTENING IS REDUCED. DISCARD SHORT-ENING IF IT SHOWS SIGNS OF EXCESSIVE SMOKING OR FOAMING. SERIOUS BURNS, PERSONAL INJURY, FIRE, AND/OR PROPERTY DAMAGE COULD RESULT.

The Henny Penny electric 8 head fryer, Model 291, must be cleaned and the shortening filtered at least twice daily; after lunch rush and at the end of the day.



Drain the shortening at $275^{\circ} F(135^{\circ} C)$ or less. The higher temperatures cause cracklings to burn on the steel frypot surfaces after the shortening has drained.

<u>3-9. FILTERING</u> <u>INSTRUCTIONS</u>



<u>3-9. FILTERING</u> <u>INSTRUCTIONS</u> (continued)



FILTER ONLY WHEN THE SHORTENING TEMPERATURE IS LESS THAN 275° F (135° C). FAILURE TO DO SO CAN RESULT IN SHORTEN-ING OVERFLOWING THE FRYPOT, CAUSING SERIOUS BURNS, PERSONAL INJURY, AND/OR PROPERTY DAMAGE.

High volume cooking could cause the cold zone to fill quicker with cracklings and cleaning may be required more often. Part of the process involves removing cracklings from the cold zone of the frypot.

- 1. Turn COOK/PUMP switch to OFF position.
- 2. Make sure drain pan is under fryer and the filter union is tightened to the standpipe, coming out of the pan.



The filter pan must be as far back under fryer as it will go, and the cover in place. Be sure the hole in the cover lines up with the drain before opening the drain. Failure to follow these instructions causes splashing of shortening and could result in personal injury.

Surfaces of fryer and racks will be hot. Use care when filtering to avoid getting burned.

. Remove cooking racks and carrier, and wipe bottom of lid. Tilt lid out of the way to clean frypot.

Pull drain handle towards you to open drain valve. The handle should point straight out to the front of the fryer.
Use L-shaped brush to clean cracklings from the heating elements and from sides and bottom of frypot as shortening drains. Use straight brush to push cracklings through drain opening in bottom of frypot if necessary, and to clean between the heating elements and the frypot wall.



3-9. FILTERING INSTRUCTIONS (Continued)



BRUSH ALL CRACKLINGS FROM FRYPOT SURFACES AND THE COLD ZONE DURING THE FILTERING PROCESS. FAILURE TO DO SO CAN RESULT IN SHORTENING OVERFLOWING THE FRYPOT, WHICH COULD CAUSE SERIOUS BURNS, PERSONAL INJURY, FIRE AND/OR PROPERTY DAMAGE.

- 5. When all of the shortening has drained, scrape or brush the sides and bottom of the frypot, and swing drain valve handle to the closed position.
- 6. If an optional filter rinse hose is available on your fryer, the following cleaning procedure may be used, otherwise continue onto step 7.
 - a. Attach the filter rinse hose with its quick disconnect fitting to the male fitting, located next to the filter valve handle. Slide back the spring ring on the female side of the quick disconnect fitting and let it snap into place over the male half of the fitting.
 - b. Make sure the hose nozzle is pointed down into the bottom of the frypot and filter valve is in closed position. Move the COOK/PUMP switch to the PUMP position. Hold nozzle carefully to avoid excessive splashing.



Use care to prevent burns caused by splashing of hot shortening.



3-9. FILTERING INSTRUCTIONS (Continued)

- c. Rinse the frypot interior. Especially work on hard to clean areas, like the frypot bottom and burner tubes.
- d. After thorough rinsing with shortening, close the drain valve.
- e. Turn the COOK/PUMP switch to the OFF position.



ONLY CONNECT AND DISCONNECT THE FILTER RINSE HOSE WHEN THE MAIN POWER SWITCH IS IN THE OFF POSITION. ALSO, USE A DRY CLOTH OR GLOVE TO AVOID BURNS. FAILURE TO DO THIS COULD RESULT IN SEVERE BURNS FROM HOT SHORTENING SPRAYING FROM THE MALE FITTING.

- f. Detach the hose and raise, the fitting end of hose, high for a minute to allow the remaining shortening in the hose to drain into the frypot.
- 7. Turn COOK/PUMP switch to PUMP.
- 8. When all shortening has been pumped into frypot turn COOK/PUMP switch off.

The filter envelope should be changed after 10-12 filterings, or whenever it becomes clogged with crumbs. Proceed as follows:

- 1. Move the COOK/PUMP switch to the OFF position.
- 2. Remove and empty the condensation drain pan.
- 3. Disconnect the filter union and remove the filter drain pan from beneath the frypot.



Use protective cloth or glove when disconnecting the filter union or severe burns could result.

If the filter pan is moved while full of shortening, use care to prevent splashing, or severe burns could result.

3-10. CHANGING THE FILTER ENVELOPE



<u>3-10. CHANGING THE FILTER</u> ENVELOPE (Continued)

- 4. Lift the filter screen assembly from the drain pan.
- 5. Wipe the shortening and crumbs from the filter drain pan. Clean the filter drain pan with soap and water. Thoroughly rinse with hot water.
- 6. Unthread the standpipe from the filter screen assembly.
- 7. Remove the crumb catcher and clean thoroughly with hot water.
- 8. Remove the filter clips and discard the filter envelope.
- 9. Clean the top and bottom filter screen with soap and water. Rinse thoroughly with hot water.



Be sure that the filter screens, crumb catcher, filter clips, and the standpipe are thoroughly dry before assembly of filter envelope as water will dissolve the filter paper.

- 10. Assemble the top filter screen to the bottom filter screen.
- 11. Slide the screens into a clean filter envelope.
- 12. Fold the corners in and then double fold the open end.
- 13. Clamp the envelope in place with the two filter retaining clips.
- 14. Replace the crumb catcher screen on top of the filter paper. Screw on the standpipe assembly.
- 15. Place complete filter screen assembly back into filter drain pan and slide pan back into place beneath the fryer.
- 16. Connect the filter union by hand. Do not use a wrench to tighten.
- 17. Slide the condensation drain pan back into place. The fryer is now ready to operate.

3-11. FILTER PUMP MOTOR <u>PROTECTOR-MANUAL</u> <u>RESET</u>



3-12. CLEANING THE FRYPOT

The filter pump motor is equipped with a manual reset button, located on the rear of the motor, in case the motor overheats. If motor won't run, wait about 5 minutes before attempting to reset this protective device to allow motor to cool. Remove the access panel on the left side panel of the unit to reset the button. It takes some effort to push the reset, and a screwdriver can be used to help reset the button.



To prevent burns caused by splashing shortening, turn the unit's main power switch to the OFF position before resetting the filter pump motor's manual reset protection device.

After the initial installation of the fryer, as well as before every change of shortening, the frypot should be thoroughly cleaned as follows:

1. Turn the COOK/PUMP switch to OFF, and unplug unit from wall receptacle.



Moving the fryer or filter drain pan while containing hot shortening is not recommended. Hot shortening can splash out and severe burns could result.

The filter drain pan must be as far back under fryer as it will go, and the cover in place. Be sure the hole in the cover lines up with the drain before opening the drain. Failure to follow these instructions causes splashing of shortening and could result in personal injury.



<u>3-12. CLEANING THE FRYPOT</u> (Continued)

- 2. If hot shortening is present in the frypot, it must be drained by slowly pulling the drain handle out towards you.
- 3. Close the drain valve and discard the shortening.
- 4. Raise lid, remove the racks and carrier from lid, and tilt lid back, so that the lid won't interfere with cleaning.
- 5. Fill the frypot to the level indicators with hot water. Add 8 to 10 ounces of fryer cleaner (Henny Penny part number 12101) to the water and mix thoroughly.



Always wear chemical splash goggles or face shield and protective rubber gloves when cleaning the frypot as the cleaning solution is highly alkaline. Avoid splashing or other contact of the solution with your eyes or skin. Severe burns and possible bindness will result. Carefully read the instructions on the cleaner. If solution comes in contact with your eyes, rinse thoroughly with cool water and see a physician immediately.

6. Turn the COOK/PUMP switch to COOK and enter the Clean-Out Mode by pressing and holding until "CLEAN

OUT?", "1=YES 2=NO" shows in display. Press 1 to start Clean-Out Mode. The fryer displays "*CLEAN-OUT MODE*" and heats up to a preprogrammed temperature (195°F (91°C max.) then automatically begins a preset timed countdown. Use \bigcup_{UP} , if necessary, to adjust the

temperature and to keep cleaning solution from boiling over.



Henny Penny has the following cleaners available: Foaming Degreaser - Part no. 12226 PHT Liquid Cleaner - Part no. 12135 PHT Dry Powder Cleaner - Part no. 12101 See your local distributor for details.



<u>3-12. CLEANING THE FRYPOT</u> (Continued)

7. Using the fryer brush (Henny Penny part number 12105) scrub the inside of the frypot, the lid, and around the counter-top of the fryer.



Watch the cleaning solution constantly to make sure it does <u>not</u> boil over causing damage to controls.

Do not use steel wool, other abrasive cleaners or cleaners/ sanitizers containing chlorine, bromine, iodine or ammonia chemicals, as these will deteriorate the stainless steel material and shorten the life of the unit.

<u>Do not</u> use a water jet (pressure sprayer) to clean the unit, or component damage could result.

- 8. After cleaning, turn off the COOK/PUMP switch. Open the drain valve and drain the cleaning solution from the frypot into the filter drain pan and discard.
- 9. Close the drain valve and refill the frypot with plain hot water to upper level indicator line.
- 10. Add approximately 16 ounces of distilled vinegar and enter the Clean-Out Mode again (see step 6).
- 12. Using a clean brush, scrub the interior of the frypot and lid liner. This will neutralize the alkaline left by the cleaning compound.
- 13. Drain the vinegar rinse water and discard.
- 14. Rinse down the frypot, using clean hot water.
- 15. Thoroughly dry the filter drain pan, and the frypot interior.



Make sure the inside of the frypot, the drain valve opening, and all parts that come in contact with the new shortening are as dry as possible.

- 16. Replace the clean filter screen assembly in the filter drain pan and install under fryer.
- 17. Refill the fryer with fresh shortening

Daily (at least twice a day)

After 10-12 filterings or when

change of shortening

Upon initial installation and every

As required

clogged

Monthly

Annually



3-13. REGULAR MAINTENANCE

As in all food service equipment, the Henny Penny open fryer does require care and proper maintenance. The table below provides a summary of scheduled maintenance. The following paragraphs provide step-by-step maintenance procedures to be performed by the operator.

Procedure	Frequency	
Filtering of shorteni	ing	
Changing of shorter	ning	
Changing the filter	envelope	

Cleaning the frypot

Cleaning rthe Nylatrons Lubricate lid rollers

Cleaning Nylatrons - Monthly

- 1. Spray Henny Penny biodegradable, food safe, foaming degreaser (part no. 12226) on Nylatrons.
- 2. Raise lid up and down several times to spread the degreaser.
- 3. Wipe Nylatrons to remove food soil, grease, and degreaser residue.

Lubricating Lid Rollers

The lid rollers, in the back of the fryer, should be lubricated at least once a year, to allow the lid easy movement.

- 1. Remove the back shroud of the fryer.
- 2. Using spindle lube, part number 12124, place a small amount of lube on both top and bottom rollers. Make sure to lube both left and right rollers.
- 1. Press and hold \Pr_{PROG} for one second until "PROG" shows in the display, followed by "ENTER CODE".
- 2. Enter code 1, 2, 3. "SELECT PRODUCT...PRESS PROG" scrolls across the display.
- 3. Press and release the desired product button (1 to 10).



If no buttons are pressed within approximately 2 minutes while in the Program Mode, the controls will revert back to the Cook Mode.

Press \bigcup_{DOWN} to copy a product, erase a product, preset a product, erase all products, or preset all products.

4. Press and release $\underset{PROG}{PROG}$. The name of that product shows in the display. Ex. "NAME"FRIES".

3-14. PREVENTIVE MAINTENANCE



3-15. PROGRAMMING



<u>3-15. PROGRAMMING</u> (Continued)

Change Product Names

- a. Press and release \bigtriangledown and the first letter, or digit, starts flashing.
- b. Press and release $\bigtriangledown_{\text{DOWN}}$ $\bigtriangleup_{\text{UP}}$ to change the flashing letter.
- c. To continue to the next letter, press \square_{PROG} Then press \square_{PROG} Then press
- d. Repeat step c until up to 7 letters are entered.
- e. Press and hold $\underset{PROG}{PROG}$ to exit Program Mode, or press and release $\underset{PROG}{PROG}$ until "PRELOAD" shows in display, to

continue with Program Mode.

 $\mathbb{P}_{\mathsf{PROG}}$ if no pre-load is desired

6. Press and release $\underset{\mathsf{PROG}}{\mathsf{PROG}}$ and "1. COOK TIME" shows in the display along with the preset time. $\operatorname{Pres}_{\mathsf{PROG}}$ \bigtriangleup to change

the time. The time shows in minutes and seconds. Press and hold the buttons, and the time will jump by 5 second increments to a maximum of 59:59.

7. Press and release $\underset{PROG}{PROG}$ and "1. TEMP" shows in the display, along with the preset temperature on the right side of the display. Press $\underset{PROG}{\bigcirc}$ $(\Delta to change the temperature.$

Press and hold the buttons and the temperature will jump by 5 degree increments to a max. of 380°F (193°C), and a min. of 190°F (88°C).



<u>3-15. PROGRAMMING</u> (Continued)

8. Press and release $\mathbb{P} \triangleright$ and "2. STEP 2 AT" shows in PROG

display, along with a step 2 time. If no step 2 is desired, set time to "0:00" and press $[P] \triangleright$. If a step 2 is desired, press



Up to 10 steps can be programmed for a product, repeating the above step for each cooking step.

9. Press and release $\underset{\mathsf{PROG}}{\mathsf{PROG}}$ and "ALARM – 1 AT 0:00" shows in the display. Press and release \bigtriangledown $\underset{\mathsf{DOWN}}{\bigtriangledown}$ \bigtriangleup to set an

alarm. Ex: If a Cook Cycle was set at 3 minutes, and an alarm was to go off after 30 seconds into the Cook Cycle, "2:30" would be set in the display at this time. When the timer counts down to 2:30 the alarm sounds.

After the alarm time is set, press \Pr_{PROG} and "ALARM" and

"TYPE" flashes in the display, with the alarm type on the right side of the display. "TIME", "SHAKE", "STIR", "ADD", and "LID" can be set by pressing $\bigcup_{\text{DOWN}} \bigtriangleup$. An alarm

sounds and alarm type flashes, prompting the operator to shake the basket, stir the product, or add product. If "TIME" is selected, the time remaining flashes in the display. If "LID" is selected, "CLOSE LID" flashes in the display. The timer count-down pauses until the lid is closed and sig pressed to restart the timer.



NOTICE

Up to 4 alarms can be programmed. After the first one is set, the other alarms can be accessed by pressing \bigcirc again.

10. Press and release PROG until "QUALITY TMR" shows in the display along with the preset holding time. Press and





To exit the Program Mode at any time, press and hold \bigcup_{PROG} for 2 seconds.



<u>3-15. PROGRAMMING</u> (Continued)

11. Press and release $\mathbb{P} \triangleright$ and "LOAD COMP" shows in PROG

the display along with the load compensation value. This automatically adjusts the time to account for the size and temperature of the cooking load. Press and release \bigtriangledown

to change this value to a max. of 20 and a min. of 0, or "OFF". Preset at factory at 5.

12. Press and release $\bigcap_{PROG} \triangleright$ and "LCOMP REF" shows in

the display (if load compensation is set to "OFF", then "___" shows in display) along with the load compensation average temperature. This is your average cooking temperature for the products you cook. The timer speeds up at temperature above this setting and slows down at temperatures below this setting. Press and release to change this value.

Or, to use the cooking setpoint temperature as the load compensation reference point, press \triangle until "STEP-X"

and "TEMP" flashes in the display. Now for example, if the cooking temperature is 350°, the timer speeds up when the shortening temperature is above 350, and slows down when the temperature is below 350.

13. Go to Idle after Done?

Press and release \Pr_{PROG} and "GO TO IDLE, AFTER

DONE" shows in the display, along with "YES" or "NO". Press $\bigcup_{DOWN} \bigoplus_{UP}$ to toggle between YES and NO.

14. Filter Cycle Mode (Optional)

For "FILTER AFTER" to appear in the Product Program Mode, the Filter Tracking must be enabled in the Special Program Mode. You have the option to program "**mixed**" (each product has its own filter count) or "**global**" (all products have the same count).

Press
$$\Pr_{\mathsf{PROG}}$$
.



<u>3-15. PROGRAMMING</u> (Continued)

"2,Mixed"

- a. "FILTER AFTER" shows in the display, along with the preset number of Cook Cycles.

or more is reached. Then display shows "FILTER SUGGESTED".

"3,GLOBAL"

- a. "FILTER INCL" shows in the display, along with "NO" or "YES"
- or "YES"
 b. Press and release bown
 b. Dress and release bown
 b. UP
 b. UP
 b. to "YES" if that product is to be included in the filter count, or "NO" if it is not.

Copy/Erase Pre-set Products

Products and their setpoints can be copied from one menu location on the controller to another location, preset the controls to factory settings, or erase products and all their values.

- Press and hold PROG for one second until "PROG" shows in the display, followed by "ENTER CODE".
- 2. Enter code 1, 2, 3. "SELECT PRODUCT...PRESS PROG" scrolls across the display, followed by "DOWN" FOR OPTIONS"
- 3. Press and "**OPTION**", followed by "*1. COPY A PROD" shows in display. Press again, each time, to view the following options:
 - *1. COPY A PROD
 - *2. ERASE A PROD
 - *3. PRESET A PROD
 - *4. ERASE ALL
 - *5. PRESET ALL
- 4. To select one of the above options, press PROG while the desired option shows in display. Selecting PRESET A PROD, or PRESET ALL PROD sets factory setpoints in those menu items.

Selecting PRESET A PROD, or PRESET ALL PROD sets factory setpoints in those menu items.



Press **INFO** at any time to exit the options menu, or wait 30 seconds and controller automatically exits.



3-15. PROGRAMMING (Continued)

The following are examples of copying and erasing products: Copying

Press [P] > to select the presently displayed "COPY A PROD" PROG

option. "COPY ____ TO ___" shows in display. The first set of "_" is blinking. Select the product you wish to copy from, for example, by pressing the \bigcirc button:

"COPY 2 TO " shows in display.

Next, press product you want to copy to, for example, by pressing . The controller responds with a confirmation message: 0

"COPY 2 TO 0?"

"1=YES 2=NO"

1 (YES) and the controller copies product #2 to the Press product #0 position (the #2 product is left intact) and the display shows "* COPIED *", then returns to the "Select Prog Product" step with the #0 product already selected. 0

2 (NO), or don't press any button for 20 seconds, Press the controller displays "X CANCELED X" and abandons the copy process. In this case no changes are made.

Erasing

On the "Select Prog Product" step, press "** OPTIONS **" followed by "*1. COPY A PROD" shows in display.

 \mathbf{V} three more times to reach the "Erase All" option: Press "*2. ERASE A PROD"

"*3. PRESET A PROD"

"*4. ERASE ALL"

Press \Pr_{PROG} to select the presently displayed "ERASE ALL" option. The controller responds with a confirmation message:

"ERASE ALL PROD ?" "1=YES 2=NO"

(YES) to confirm that you want to erase all products Press back to "empty" values. The controller responds by erasing each product individually ...

- "ERASING 1"
- "ERASING 2"
- "ERASING 3"
- "ERASING 4"
- "ERASING 5"

Then briefly displays "* ALL ERASED *" and finally, returns to the "Select Prog Product" display.



3-16. SPECIAL PROGRAM MODE

The Special Program mode is used to set more detailed parameters listed below.

- **SP-1** · Degrees Fahrenheit or Celsius
- **SP-2** · Language: English, French, German, Spanish, and Portuguese
- SP-3 · System initialization
- SP-4 · Audio volume
- SP-5 · Audio tone
- **SP-6** • Type of shortening to be melted - liquid, solid
- **SP-7** · Idle Mode
- **SP-8** · Filter Tracking
- **SP-9** · Product buttons
- · Clean-out minutes **SP-10**
- SP-11 · Clean-out temperature
- **SP-12** · Nominal amps reading
- **SP-13** · Amps reading low limit (percentage)
- **SP-14** · Amps reading high limit (percentage)
- **SP-15** Program code change
- **SP-16** • Usage code change
- **SP-17** · Change shortening - A-Cook Cycles
- **SP-18** · Change shortening - B-Hours

- Press and hold $\underset{PROG}{Prog}$ for 5 seconds until 1. "L-2" and "LEVEL 2", followed by, "SPPROG" and "ENTER CODE shows in the display.
- 2. Enter code 1, 2, 3, and "SP-1", "TEMP, UNITS" shows in the display.



If a bad code is entered, an alarm sounds and "BAD CODE" shows on the display. Wait a few seconds, the control reverts back to the Cook Cycle, and repeat the above steps.

To exit from the Special Program Mode at any time, press and hold **P** button for 2 seconds, or to roll back to

PROG Î previous setting, press

Degrees Fahrenheit or Celsius (SP-1)

a. Follow steps 1 and 2 above.

b. The display flashes "SP-1" and "TEMP, UNITS", along with "^oF" or "^oC". Press [™]F" to "^oC", or vice versa. $\bigtriangleup_{\mathsf{UP}}$ to toggle from

Language (SP-2)

- a. Follow steps 1 and 2 above.
- b. Press and release PROG button. "SP-2" and "LANGUAGE" flashes on the display, along with the language (Ex:" 1.ENGL")
- c. To toggle to the desired language, press and release

System Initialization (SP-3)

This step resets the controls, but doesn't erase product settings.

- a. Follow steps 1 and 2 above.
- b. Press and release PROG
 PROG
 twice. "SP-3" and "DO
 SYSTEM INIT" flashes on the display, along with "INIT".
- c. Press and hold v. "INIT" shows on the display, a tone sounds, and "IN 3", "IN 2", " IN 1" flashes on the right side of the display. When "INIT" starts flashing on the left side of the display, release v. When "DONE"

shows on the display, the initialization is complete, and the controls now have factory preset parameters.

Audio Volume (SP-4)

The volume of the speaker can be adjusted.

- a. Follow steps 1 and 2 above.
- P ▷
 b. Press PROG 3 times. "SP-4" and "AUDIO VOLUME" flashes on the display, along with the volume value.
- c. Press $\bigtriangledown_{\text{DOWN}}$ $\bigtriangleup_{\text{UP}}$ to adjust the speaker volume; 10 the maximum value and 1 the minimum.

Audio Tone (SP-5)

The tone of the speaker can be adjusted.

- a. Follow steps 1 and 2 above.
- b. Press \Pr_{PROG} 4 times. "SP-5" and "AUDIO TONE (HZ)" flashes on the display, along with the tone value.
- c. Press $\bigtriangledown_{\text{DOWN}}$ $\bigtriangleup_{\text{UP}}$ o adjust the tone of the speaker; 2000 the maximum, 50 the minimum.



<u>3-16. SPECIAL PROGRAM</u> <u>MODE (Continued)</u>

Type of shortening to be melted - Liquid or Solid (SP-6)

The Melt Cycle can be set to the type of shortening being used. a. Follow steps 1 and 2 above.

b. Press and release \mathbb{P}_{PROG} 5 times. "SP-6"

and "MELT CYCLE SELECT" flashes on the display, along with "l=LIQ" or "2=SOLID".

c. Press $\bigtriangledown_{\text{DOWN}}$ $\bigtriangleup_{\text{UP}}$ to toggle from one type to another.



The type of shortening being used in the fryer determines the amount of heat applied during the Melt Cycle. If the controls are set to the solid setting, less heat is applied to the shortening, than if the controls were set to liquid. Too much heat applied to solid shortening causes much smoking, and could cause a fire. Match this setting to the type of shortening being used at the time.

When using new shortening, it is recommended to melt the shortening on an outside source before placing shortening in the frypot. Unless elements are completely covered in shortening, fire or damage to the frypot could result.

Idle Mode (SP-7)

A programmed Idle Mode allows the shortening temperature to drop to a lower temperature when not in use. This saves on the shortening and utilities.

a. Follow steps 1 and 2 above.

b. Press and release $\Pr_{PBOG} \triangleright$ 6 times. "SP-7" and "IDLE

MODE ENABLED?" flashes in the display, along with "NO" or "YES".

c. Press and release \bigtriangledown or vice versa. \bigtriangledown \bowtie \bowtie to toggle from NO to YES,

d. With "YES" in the display, the Idle Mode is enabled.

Press and release \Pr_{PROG} . "SP-7A" and "IDLE SETPT TEMP" shows in the display, along with the preset temperature.

e. Change the idle setpoint temperature, by pressing



- f. Press and release \Pr_{PROG} . "SP-7B" and "AUTO-IDLE MINUTES" shows in the display, along with the preset time.
- g. Press \bigtriangledown $\bigtriangleup_{\rm up}$ to set the minutes the cooker stays idle before the Auto-idle is enabled; 60 the maximum, OFF the minimum. Ex: "30" in the display means, if product is not cooked in that frypot for 30 minutes, the control automatically activates the idle setpoint temperature, programmed above.
- h. Press and release $\underset{PROG}{PROG}$. "SP-7C" and "GO IDLE AT MELT ?" shows in display.
- ∇ Δ ^{up} to toggle from NO to YES, or vice versa. With i. Press DOWN "YES" in the display, the fryer automatically enters the Idle Mode once the Melt Mode is exited.

Filter Tracking Enabled (Sp-8)

The controls can be set to signal the operator when the shortening needs filtering. The Filter Tracking must be enabled to program the number of cook cycles between filtering procedures. (See Filter Cycles section 2-2.) a. Follow steps 1 and 2 above.

- b. Press and release PROG until "SP-8" and "FILTER TRACKING ENABLED" flashes on the display, along with "1, OFF".
 - Δ
- c. To enable the filter tracking, press DOWN to toggle the display from "1, OFF", to "2, MIXED", to "3, GLOBAL", or "4SCHED".

The Mixed setting allows the operator to set different amounts of Cook Cycles between filters, for each product. If the operator wants to have one setting for all products go to step h.

MIXED

- [P]⊳ d. If "2, MIXED" is selected, pressprog and "SP-8A" shows in the display followed by "SUGGEST FILTER AT ..." and a value between 75% and 100%. Press and release $[\nabla]$ Δ the to change this value.
- e. Press $[P] \triangleright_{PROG}$ and "SP-8B" shows in the display followed by "LOCKOUT ENABLED?" and "YES" or "NO".

Press and release $\bigcup_{\text{DOWN}} \bigtriangleup_{\text{UP}}$ to choose yes or no.



<u>3-16. SPECIAL PROGRAM</u> <u>MODE (Continued)</u>

f. Press \square and "SP-8C" shows in the display, if YES

was chosen in step e. "FILTER LOCKOUT AT..." and a value between 100% and 200% shows in display. Press

- g. Press PROG and "SP-8D" shows in the display, followed by "LOCKOUT-HEAT OIL... and a temperature (preset at 300°F (149°C). When a filter lockout occurs, the fryer heats up to this set temperature, and the display shows "FILTER LOCKOUT/WAIT". Then once the set temperature is reached, "FILTER LOCKOUT"/ "YOU *MUST* FILTER NOW" shows in display. Use to change this temperature setting.
- h. Now, go back to the Filter Cycle Mode step of the Programming Section, and program in the number of Cook Cycles between filtering.

GLOBAL

i. If "3,GLOBAL" is selected, "SP-8A" shows in the display, and followed by "GLOBAL FILTER CYCLES". The right side of the display shows a digit, 1 to 99. Press \bigtriangledown to

set the desired amount of Cook Cycles between filters.



In Cook Mode, the number of global Cook Cycles remaining shows in the center of the display. Ex: "------ 5x ------".

j. Press \Pr_{PROG} and "SP-8B" shows in the display followed

by "LOCKOUT ENABLED?" and "YES" or "NO".

Press and release \bigtriangledown \bigtriangleup \bigtriangleup to choose yes or no

- k. Press PROG and "SP-8D" shows in the display, followed by "LOCKOUT-HEAT OIL... and a temperature (preset at 300°F (149°C). When a filter lockout occurs, the fryer heats up to this set temperature, and the display shows "FILTER LOCKOUT/WAIT". Then once the set temperature is reached, "FILTER LOCKOUT'/ "YOU *MUST* FILTER NOW" shows in display. Use to change this temperature setting.
- I. Now, go back to the Filter Cycle Mode step of the Programming Section. Press P → until "FILTER INCL"

shows in the display. Each product must be set to "YES" to be included in the filter tracking.

SCHEDULE

m. If "4,SCHED" is selected, "SP-8A" shows in the display, and followed by "SCHEDULE". Press the P ▷ and up

to 4 different times of day can be programmed, by pressing

EX:

 SP-8A "SCHEDULE"
 F1: 10.00A

 SP-8B "SCHEDULE"
 F2: 2.00P

 SP-8C "SCHEDULE"
 F3: 8.00P

 SP-8D "SCHEDULE"
 F4: ---

Unneeded times should be left at "----", otherwise, "Filter Suggested" shows in the display, prompting the operator to start filtering.



Cooking is still permitted during the "suggested" phase. However, if lockout is enabled, and the fryer still has not been filtered after one hour, then the controller activates lockout mode and prompts "FILTER LOCKOUT – YOU *MUST* FILTER NOW".

n. Press PROG and "SP-8E" "SKIP IF

LESS THAN..." shows in the display, followed by the number of loads between filters, ex: "LOAD 4". In this example, if the suggested filter time occurs, before 4 loads have been cooked, then the filter operation is skipped. If more than 4 loads have been cooked, then "Filter Suggested" shows in the display. The numbers of loads can be set by pressing

- o. Press $_{PROG}$ and "SP-8F" shows in the display, followed by "LOCKOUT ENABLED?" Press \bigtriangledown to choose "YES" or "NO".
- Press PROG and "SP-8G" shows in the display followed by SP-8G "LOCKOUT HEAT OIL..." and a shortening temperature, when reached, allows the operator to filter. Example, "LOCKOUT HEAT OIL... 300F" means the display shows "FILTER LOCKOUT" "WAIT", until 300F is reached, then display shows "FILTER LOCKOUT" "WAIT", until 300F is reached, then display shows "FILTER LOCKOUT" "WAIT", until 300F is reached, then display shows "FILTER LOCKOUT" "WAIT", until 300F is reached, then display shows "FILTER LOCKOUT" "WAIT", until 300F is reached, then display shows "FILTER LOCKOUT" "WAIT", until 300F is reached, then display shows "FILTER LOCKOUT" "WAIT", until 300F is reached, then display shows "FILTER LOCKOUT" "WAIT", until 300F is reached, then display shows "FILTER LOCKOUT" "WAIT", until 300F is reached, then display shows "FILTER LOCKOUT" to change.

Product Buttons (Sp-9)

This mode allows you set up the way products are selected, and Cook Cycles started, in the cook mode.

a. Follow steps 1 and 2 above.

- ▶ b.Press and release_{PROG} until "SP-9" and "PRODUCT BUTTONS" flashes in the display.
- c. When using the first option, "1,COOK", pressing a product button displays that product and starts the Cook Cycle. When nothing is cooking, no product displays.
- d. Press $\bigtriangledown_{\text{DOWN}}$ $\bigtriangleup_{\text{UP}}$. to show the second option. If using "2,SELECT", pressing a product button displays the product only. Press \circ to start the Cook Cycle.

Clean-Out Temperature (Sp-10)

This allows you to set the number of minutes of the Clean-Out Mode.

- a. Follow steps 1 and 2 above.
- b. Press Prog until "SP-10" and "CLEAN-OUT MINUTES" shows in display, along with the preset minutes.
- c. Press \bigtriangledown \bigtriangleup to change the number of minutes, up to 99.

Clean-Out Temperature (Sp-11)

This allows you to set the temperature of the Clean-Out Mode. a. Follow steps 1 and 2 above.

- b. Press Prog until "SP-11" and "CLEAN-OUT TNP" shows in display, along with the set temperature.
- c. Press $\bigtriangledown_{\text{DOWN}}$ $\bigtriangleup_{\text{UP}}$ to change the temperature, up to 212°F (100°C).

Nominal Amps Reading (SP-12)-not used on model 291 "SP-12", "AMPS RDG, NOMINAL" should show on the left side of display, and "OFF" on the right side.

Amps Reading Low Limit (SP-13)-not used on model 291 "SP-13" and "AMPS RDG, LOW LIMIT" should show on the left side of display, and "OFF" on the right side.

Amps Reading High Limit (SP-14)-not used on model 291 "SP-14" and "AMPS RDG, HIGH LIMIT" should show on the left side of display, and "OFF" on the right side.

Program Code Change (SP-15)

This allows the operator to change the program code (factory set at 1, 2, 3) used to access Product Programming, Special Programming, Clock Set, Data Comm, and Heat Control Modes.

- a. Follows steps 1 and 2 above.
- b. Press PROG until "SP-15" and "CHANGE, MGR CODE, 1=YES" shows in display, along with "CODE".
- c. Press 1. "ENTER NEW CODE, P=DONE, I=QUIT" shows in display. Press product buttons with new code.
- d. If satisfied with code, press PROG. "REPEAT NEW CODE, P=DONE, I=QUIT, shows in display. Press same code buttons in step c.
- e. If satisfied with code, press PROG. *CODE CHANGE* shows in display.
- f. If not satisfied with code, press_{INFQ} and *CANCELLED* shows in display, then reverts back to "SP-15" and CHANGE, MGR CODE, 1=YES". Then the above steps can be repeated.



Press and hold Press and time to exit Special Program Mode.

Usage Code Change (SP-16)

This allows the operator to change the reset usage code (factory set at 1, 2, 3) to reset the usage amounts of each product. See Review Usage step in Information Mode. a. Follow steps 1 and 2 above.

- b. Press PROG Intil "SP-16" and "CHANGE, USG CODE ? 1=YES" shows in display, along with "USAGE".
- c. Press 1, "ENTER NEW CODE, P=DONE, I=QUIT" shows in display. Press product buttons with new code.
- d. If satisfied with code, press PROG "REPEAT NEW CODE, P=DONE, I=QUIT" shows in display. Press same code buttons in step c.



<u>3-16. SPECIAL PROGRAM</u> <u>MODE (Continued)</u>

- e. If satisfied with code, press P ▷. "*CODE CHANGE*" shows in display.
- f. If not satisfied with code, pres and *CANCELLED* shows in display, then reverts back to "SP-16" and "CHANGE USG CODE ? 1=YES". Then the above steps can be repeated.

Change Shortening-A-Cook Cycles (SP-17)

The operator can set a reminder to filter the shortening, based on the number of Cook Cycles accumulated. The display shows "CHANGE OIL SOON" when the preset number of Cook Cycles has been met, "OFF" to 5000, increments of 10. a. Follow steps 1 and 2 above.

- b. Press PROG until "SP-17" and "CHANGE OIL'A COOK CYCLES" shows in display, along with a number of Cook Cycles.
- c. Press and release $\bigvee_{\text{Down}} \bigoplus_{\text{UP}} \bigoplus_{\text{UP}} \text{to change the number of Cook}$

Change Shortening-A-Cook Cycles (SP-18)

The operator can set a reminder to filter the shortening, based on the number of power-on hours accumulated. The display shows "CHANGE OIL SOON" when the preset number of hours has been met, "OFF" to 999 hours.

- a. Follow steps 1 and 2 above.
- b. Press PROG Intil "SP-18" and "CHANGE OIL' B HOURS" shows in display, along with a number of hours.
- c. Press and release \bigcup_{DOWN} (A) to change the number of power-on hours.



Once the shortening is filtered, to clear the display of "CHANGE OIL SOON" (SP-17 & SP-18), reset the review usage data in the Information Mode. See Information Mode section of this manual.

Press and hold \Pr_{PROG} any time to exit Special Program Mode.

The Data Logging, Heat Control, Tech and Stat Modes are advanced diagnostic and program modes, mainly for Henny Penny use only. For more information on these modes, contact the Service Department at 1-800-417-8405, or 1-937-456-8405.

<u>3-17. DATA LOGGING, HEAT</u> <u>CONTROL, TECH MODE,</u> <u>AND STAT MODE</u>



3-18. INFORMATION MODE

This mode gathers and stores historic information on the fryer and operator's performance. Press P_{PROG} and (f) at the same time INFO

and "*INFO MODE*" shows on display. Press P or O to access the steps and press V to view the statistics within

each step. Information Mode is intended for technical use, but the operator can view the following information:

- 1. E-LOG last 10 errors and time they occurred
- 2. LAST LOAD information about the most recent Cook Cycle, or the cycle presently in progress
- 3. **DAILY STATS** information for the last 7 days.
- 4. **REVIEW USAGE** information accumulated since the last time this data was manually reset
- 5. **INPAVHDSF M** provides test of fryer inputs
- 6. **OUTP** shows the state of heater and pressure
- 7. OIL TMP temperature of shortening
- 8. CPU TMP temperature of PC board
- 9. ANALOG status of controller's a-to-d converter



 $\begin{array}{c} \hline \textbf{NOTICE} \\ Press and hold \underset{PROG}{PROG} \hline \textbf{to exit Information Mode at any} \\ \end{array}$ time, or after 2 minutes, controls automatically exit back to normal operation.

1. E-LOG (error code log)

Press \bigtriangledown and "1A" (date & time) "*NOW*" shows in

display. This is the present date and time.

Press \mathbf{v} and if a error was recorded, "1B" (date, time, and

error code information) shows in display. This is the latest error code that the controls recorded.

Press \bigtriangledown and the next latest error code information can be

seen. Up to 10 error codes (1B to 1K) can be stored in the E-LOG Section.

Press $\underset{\mathsf{PROG}}{\mathsf{P}}$ to continue to LAST LOAD.



3-17. INFORMATION MODE (Continued)

2. LAST LOAD

Press \checkmark to view the following information from the most $\overline{\mathbf{v}}$ DOWN

recent Cook Cycle.

FUNCTION	DISPLAYEX:
Time of day the last cook cycle was started	STARTED 10.25A
Product (Last product cooked)	PRODUCT -2-
Ready? (Was fryer Ready before start?)	READY? YES
Stopped: Time remaining, or secs past Done	*DONE* + 9 SECS
Actual Elapsed Cook Time (real seconds) ACTUAL TIME 7	
Programmed Cook Time	PROG TIME 7:00
Actual Time vs. Prog Time (Percentage)	ACT / PROG 109%
Max Temp during cook cycle	MAX TEMP 327°F
Min Temp during cook cycle	MIN TEMP 313°F
Avg Temp during cook cycle	AVG TEMP 322°F
Heat On (percentage) during cook cycle	HEAT ON 73%

Only if Presently Cooking:

Present cook step, setpoint, and time rem.	STEP 1:325°F 6:47
Actual Oil Temp., Deg below Load Comp	
Avg, present Stretch Time (real secs/ck sec)	313°F LC-12° 1.06

Press \Pr_{PROG} to continue to DAILY STATS.

3. DAILY STATS (reset each day)

Press \bigvee_{DOWN} to view the following operation information for any of the last 7 days. Press \bigcup_{CLEAN} to select which day.

FUNCTION

DISPLAYEX:

Day this data was recorded for	TUE* APR-30
Number of Hours: Minutes the fryer was on	TUE* ON HRS 13:45
Number of times oil was filtered that day	TUE* FILTERED 3
Total number of cook cycles that day	TUE* TOTAL CK 38
Cook Cycles stopped before "DONE" that day	TUE* QUIT COOK 4
Cook Cycles for Product #1	TUE* COOK -1- 17
Cook Cycles for Product #2	TUE* COOK -2- 9
Cook Cycles for Product #3	TUE* COOK -3- 5
Cook Cycles for Product #4	TUE* COOK -4- 0
Cook Cycles for Product #5	TUE* COOK -5- 0
Cook Cycles for Product #6	TUE* COOK -6- 6
Cook Cycles for Product #7	TUE* COOK -7- 0
Cook Cycles for Product #8	TUE* COOK -8- 0
Cook Cycles for Product #9	TUE* COOK -9- 1
Cook Cycles for Product #0	TUE* COOK -0- 0

Press \Pr_{PROG} to continue to REVIEW USAGE.



3-18. INFORMATION MODE

(Continued)

4. REVIEW USAGE

Press \bigtriangledown to view the accumulated information since the data \bigtriangledown

was manually reset:

FUNCTION	DISPLAY EX:		
Day the usage data was previously reset	SINCE AP	R-19	
Number of hours the fryer was on	PWR ON HRS	165	
Number of times oil was filtered	FILTERED	34	
Total number of cook cycles	TOTAL CK	462	
Cook Cycles stopped before "DONE"	QUIT COOK	4	
Percentage of Cook Cycles before oil change	OIL WEAR -A-	73%	
Percentage of hours before oil change	OIL WEAR -B-	47%	
Cook Cycles for Product #1	COOKED -1-	193	
Cook Cycles for Product #2	COOKED -2-	107	
Cook Cycles for Product #3	COOKED -3-	58	
Cook Cycles for Product #4	COOKED -4-	0	
Cook Cycles for Product #5	COOKED -5-	13	
Cook Cycles for Product #6	COOKED -6-	69	
Cook Cycles for Product #7	COOKED -7-	0	
Cook Cycles for Product #8	COOKED -8-	7	
Cook Cycles for Product #9	COOKED -9-	15	
Cook Cycles for Product #0	COOKED -0-	0	
Reset usage data:			
Enter the Mgr Code (1, 2, 3 unless changed)			
on this step to zero out all the usage	RESET USG/		
information.	ENTER CODE	-	

Press $P \triangleright$ to continue to INP A_CVHDSF_M

PROG

5. INP A_CVHDSF_M

Press ∇ to view the status of components and inputs. If the

input signal is detected, an identifying letter is displayed (see below). If the signal is not detected, "_" is displayed.

With the COOK/PUMP switch in the COOK position, and all inputs detected, "H_P_ A_CVHDSF_M" shows in the display. See below for "definition" of codes.

A = COOK/PUMP in COOK position.

- B = COOK/PUMP in PUMP position
- C = Solenoind continuity; won't show on open fryers
- V = Volts 24 VAC detected
- H = High Limit If "H" is present, the high limit is good; if "H" is missing, the high limit is tripped (overheated) or faulty
- D = DRAIN SWITCH-If "D" is present, the drain handle is closed; if "D" is missing, the drain is open or faulty
- S = COOK/PUMP switch ON interlock circuit: If "S" is present, the COOK/PUMP switch is in the COOK position. If the "S" is missing, the COOK/PUMP is either off, failed, or wired incorrectly
- F = FAN
- M = MV-Detects 24 V jumper to MV terminal



3-18. INFORMATION MODE (Continued)

Press ∇ o view the specific status of each input. An

underscore ("_") indicates the input is not presently detected. A checkmark (" \checkmark ") indicates the signal is detecting a normal input. A blinking ("X") indicates the signal is presently detected, but is detected as a half-wave (partially failed) input.



The V, H, D, S, F, P and M signals below are wired in series. The first signal missing out of this sequence generally causes all signals to the right of it to be missing as well.

Press $\underset{\mathsf{PROG}}{\mathsf{P}}$ to continue onto OUTP H* P_.

6. OUTP H* P_

This mode displays the status of components and outputs. If the output signal is detected, an identifying letter is displayed (see below), followed by an "*". If the output is off, "_" is displayed.

"H" = Heat output

"P" = Pressure output (pressure fryers only)

If heat is on, "H*" shows in display. If heat is off, "H_" shows in display. If controls senses a problem with the heat output, "H*" shows in display, with the "*" flashing.

If pressure is on, "P*" shows in display. If pressure is off, "P_" shows in display. If controls senses a problem with the pressure output, "P*" shows in display, with the "*" flashing.

Press bown to view the amp "DRAW" status of each output. "H \checkmark " and "P \checkmark " in the display means the amps are good. A flashing "X" behind the H or P means too much current.

Press view the No Connect/Ground ("NC/GND") status of each output. This monitors a possible problem with the relays on the output PC board.

"H \checkmark " and "P \checkmark " in the display means everything on the output PC board is good. A flashing "X" behind the H or P means a problem exists.

Press $\bigvee_{\text{DOWN}}^{\nabla}$ to view the outputs and inputs (see step 10) together.



<u>3-18. INFORMATION MODE</u> (Continued)

Press $\square P \bowtie$ and "6. PMP_ AIR_" shows in display.

Press \bigvee_{DOWN} to view the amp "DRAW" status of the pump motor output and air valve output. "PMP \checkmark " and "AIR \checkmark " in the display means the amps are good. A flashing "X" behind the "PMP" or "AIR" means too much current.

Press **v** to view the No Connect/Ground ("NC/GND") status of each output. This monitors a possible problem with the relays on the output PC board.

Press \Pr_{PROG} to continue onto the OIL TMP reading.

7. OIL TMP

This step shows the present peanut oil temperature. The display shows "7. OIL TMP (temp.)".

Press \Pr_{PROG} to continue onto the CPU TMP reading.

8. CPU TMP

This step shows the present PC board temperature.

Press \Pr_{PROG} to continue onto the ANALOG reading.

9. ANALOG <1> 2.86V

This step displays the present status of any channel of the controller's a to d converter. This feature may be useful to a technician troubleshooting a problem with the fryer or controller.

The displayed value can be toggled between volts and bits by pressing \bigcirc If the displayed value has a decimal point,

it is voltage (0 to 5 VDC). If no decimal point is shown, the value is a-to-d bits (0 - 4095).



Press and hold $\underset{PROG}{\bigcirc}$ to exit Information Mode at any time, or after 2 minutes, controls automatically exit back to normal operation.

SECTION 4. TROUBLESHOOTING

4-1. TROUBLE SHOOTING GUIDE

Problem	Cause	Correction
Power switch on but fryer completely inoperative	Open circuit	Fryer plugged inCheck breaker or fuse at wall
Shortening not heating	Drain valve open	Close drain valve
	• High temperature limit tripped	Reset high temperature limit; see Operating Components Section
Foaming or boiling over	See Boil-Over chart on fryer and beginning of Operation Section in this manual	Follow boil-over procedures from chart
Shortening not draining	Drain valve clogged	Push cleaning rod through open drain valve
Filter motor won't run	Motor overheated	Reset motor; see Filter Motor Protector- Manual Reset Section
Product Color Not Correct: A. Too Dark	• Temperature too high	 Check temperature setting in the Program Mode
	• Breading to far in advance	Bread product closer to frying period
B. Too Light	Temperature too low	Check temperature setting in the Program Mode
	• Fryer incorrect preheat	Allow proper preheat time
	• Wrong product button pressed	• Be sure to press the correct product to be cooked
C. Product Greasy	Shortening old	Replace shortening
	• Temperature too low	• Check temperature setting in the Program Mode
	• Frypot overloaded	Reduce cooking load
	Product not removed from frypot immediately after end of cycle	Remove product form frypot promptly



More detailed troubleshooting information is available in the Technical Manual, available at www.hennypenny.com, or 1-800-417-8405 or 1-937-456-8405.



<u>4-2. ERROR CODE TABLE</u>		In the event of a control system failure, the digital display shows an error message. These messages are coded: "E4", "E5", "E6", "E10", "E15", "E-25", "E-26", "E-27", "E41", "E46", "E47", "E48", "E70A" & "B" and "E92". An alarm sounds when an error code is displayed, and to silence this alarm, press any button.
DISPLAY	CAUSE	PANEL BOARD CORRECTION
"E4"	Control board overheating	Turn switch to OFF position, then turn switch back ON; if display shows "E4", the control board is getting too hot; check the louvers on each side of the unit for obstructions; check cooling fan, if present
"E5"	Shortening overheating	Turn switch to OFF position, then turn switch back to ON; if display shows "E5", the heating circuits and temperature probe should be checked
"E6-A"	Temperature probe open	Turn switch to OFF position, then turn switch back to ON; if display shows "E6", have the temperature probe checked
"Еб-В"	Temperature probe shorted	Turn switch to OFF position, then turn switch back to ON; if display shows "E6" have the temperature probe checked
"E10"	High limit	Reset the high limit by manually pushing up on the reset button; if high limit does not reset, high limit must be replaced
"E15"	Drain switch failure	Close drain, using the drain valve handle; if display still shows "E-15", have the drain microswitch checked
"E-25"	Heat amps too high	Heating elements drawing too much current; have heat circuit checked
"E-26"	Heat amps locked on	Heating elements are drawing current when controls are <u>not</u> calling for heat; have controls and heat circuit checked
"E-27"	Heat amps too low	Heating elements current is lower than expected; have heat circuit checked



4-2. ERROR CODE TABLE (Continued)

DISPLAY	<u>CAUSE</u>	PANEL BOARD CORRECTION
"E41", "E46"	Programming Failure	Turn switch to OFF, then back to ON, if display shows any of the error codes, try to reinitialize the control; if error code persists, have the control board replaced
"E47"	Analog converter chip or 12 volt supply failure	Turn switch to OFF, then back to ON, if "E47" persists, have the I/O board, or the PC board replaced; if speaker tones are quiet, probably I/O board failure
"E48"	Input system error	Have PC board replaced
"Е-70-А"	Missing or broken wire in pins 1 and 2 of P11 connector, or faulty connector	Have jumper wire between pins 1 and 2 checked
	Faulty I/O board.	Have I/O board checked and replaced if necessary
"Е-70-В"	Faulty power switch, or switch wiring; faulty I/O board	Have power switch checked, along with its wiring; have Input/Output board replaced if necessary
"Е-92"	24 VAC fuse on I/O board open	24 VAC fuse on I/O Board open; check for shorted component in 24-volt circuit (I.E., hi limit, drain switch)



<u>GLOSSARY</u> HENNY PENNY OPEN FRYERS

a valve on the eight head fryer that allows air into the filter lines when the pump is on in the mixing mode on eight head fryers

a switch that senses the amount of airflow coming from the blower; if the airflow falls below a certain level, the switch cuts power to the gas control valve that shuts down the burners

located on the rear of a gas fryer, the blower pulls flue gases out of the flue and provides the proper amount of air to the burner tubes for efficient combustion

a flour and seasoning mixture used to coat the product prior to frying

an assembly on gas fryers that houses the pilot light which ignites the gas that heats the fryer

the tubes through which heated air is forced to heat the shortening

a wire frame inside the eight head frypot that holds five racks of product during the cook cycle

the wheels on bottom of the fryer that allow the unit to roll; casters should be locked when unit is in use and not being moved; casters may be adjusted to help level the fryer

an agent used to clean the frypot; see recommended cleaning procedures

an area in the bottom of the frypot where shortening is cooler than the area above; the zone allows the crumbs to settle without burning

a programmed cycle that cooks a particular product at a preselected temperature and for a preselected time

the amount of product cooked during a cook cycle

the weights shipped with the fryer that, when installed in the counterweight assembly, enable the eight head fryer lid to lift easily

an assembly of weights and cables that enable the eight head fryer lid to lift easily

a protective lid for the frypot when fryer is not in use

the crumbs of breading that come off the product during a cook cycle

the part of the filter assembly on four head fryers that filters crumbs out of the shortening before the shortening is pumped back into the frypot

air valve

airflow switch (gas fryers only)

blower (gas fryers only)

breading

burner assembly (gas fryers only)

burner tubes (gas fryers only)

carrier

casters

cleaning solution

cold zone

cook cycle

cooking load

counterweight

counterweight assembly

cover

cracklings

crumb catcher



data plate	a label or plate located on the right side panel of the fryer that indicates the fryer type, serial number, warranty date, and other information
drain handle	the handle used to open and close the drain valve
drain interlock switch	a microswitch that automatically shuts off the fryer heat in the event the drain valve is inadvertently opened while the fryer power switch is in the ON position
drain valve	a valve that allows the shortening to drain from the frypot into the filter drain pan; the fryer power switch should be in the OFF position before the drain valve is opened; the drain valve should remain closed at all other times
dumping table	a table onto which the cooked product is dumped after removal from the fryer frypot
fill lines	the four lines marked on the interior real wall of the frypot that show the proper shortening level (also referred to as level indictor lines)
filter clips	the clips are the part of the filter screen assembly that holds the filter envelope closed
filter drain pan	a pan that slides under the fryer into which shortening is drained
filter envelope	a fiber envelope into which the filter screen is placed; the end of the envelope is folded and held closed with filter clips; a part of the filter screen assembly
filter pan dolly	an optional transport cart for the filter drain pan
filter pump motor	the motor that powers the filtering system
filter screen assembly	an assembly that filters the shortening as it is pumped from the frypot; the assembly is made up of two filter screens, a filter envelope, two filter clips, and a crumb catcher (<i>Note: eight head fryers have two filter screens with no crumb catcher</i>)
filter union	the threaded connection between the fryer and the filter system that can be connected or released without tools
filter valve	the valve that must be opened to pump shortening back into the frypot during the filter cycle (<i>Models OFE-320, and 340</i>)
flame sensors (gas fryers only)	the sensors that shut off the gas supply to gas fryers if the pilot lights go out or do not light
fryer brush	a brush included with the fryer used to scrub the inside of the frypot
frypot	the interior portion of the fryer that holds the shortening and the product while cooking
format acilian	the ten flat surface area around the fruer lid



gas control valve (gas fryers only)	an automatic dual controller that controls gas to both pilot lights and gas pressure to burners on fryers; if either pilot light goes out, the controller shuts off the gas to the other pilot light
gas valve knob (gas fryers only)	the knob that opens and closes the gas control valve
gas pressure regulator	a device located on the gas control valve that regulates the gas
(gas fryers only)	pressure specifications are preset at the factory
heat indicator	the light that illuminates when the shortening is being heated; the light goes off when the preset shortening temperature has been achieved
heating elements	the coils located inside the frypot on electric fryers that heat the shortening
high limit	a temperature control that opens and shuts off the heat to the frypot if it senses shortening temperature in excess of 420°F (212°C)
ignition modules	two modules that send electrical energy to the spark igniters that ignite the pilot lights on gas fryers
L-shaped brush	a brush included with the fryer that is used to clean around the burner tubes and heating elements
landing table	another name for a dumping table (see dumping table)
level indicator lines	the lines marked on the interior real wall of the frypot that show the proper shortening level (also referred to as fill lines)
lid assembly	an assembly comprised of lid, lid handle, and lid latch which raises and lowers product into shortening on eight head fryers
lid handle	a handle that is attached to the lid and is used to lower the lid into contact with the frypot; the handle is then pulled forward and pushed down to lock the lid in place (see lid latch)
lid latch	a mechanical catch on the front of the fryer lid that engages a bracket located on the front of the frypot; the latch holds the lid down
manual shutoff valve (gas fryers only)	a valve located between the fryer and the wall that shuts off the flow of gas from the supply line; this is not the main shutoff valve for the store
melt cycle	a heat mode that cycles on and off to slowly melt the shortening when the power switch is on and the shortening temperature is below a certain temperature; the melt cycle prevents scorching of the shortening
pilot orifice (gas fryers only)	a controlled opening for the pilot light located on the burner assembly
pilot light (gas fryers only)	a small flame that remains burning even when the fryer is not in use; the flame ignites the gas when the fryer is turned on



power/pump switch	a three-way switch located on the front control panel of the fryer that serves as an off/on switch and a filter switch
product	a food item cooked in the fryer
rack	the wire grid that slides into the carrier to hold product during the cook cycle
setpoint	a preset cooking temperature; the setpoint is a programmable feature
shortening mixing system	an automatic system on eight head fryers hat periodically uses the filter pump to mix the shortening in the frypot to prevent an accumulation of moisture to minimize the boiling action in the frypot
shortening shuttle	optional equipment used for shortening disposal
sift breading	the process of removing clumps from breading
spark igniters (gas fryers only)	the igniters that create a spark to ignite the pilot lights on gas fryers (<i>see ignition modules</i>)
standpipe	the pipe through which oil is pumped back into the frypot after the filtering process is complete
standpipe assembly	the pipe and fittings that are part of the shortening filtering process
straight brush	a brush that is included with the fryer that is used to clear the drain in the bottom of the frypot
temperature probe	a round probe that is located in the inside of the frypot that measures the temperature of the oil in the frypot; the temperature probe communicates with the control panel
thermal protector	overheat protection swtich for the filter motor that must be manually reset if tripped



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