# Hoshizaki America, Inc.

Modular Crescent Cuber

Models KM-1340MAH KM-1340MWH KM-1340MRH



"A Superior Degree of Reliability"

www.hoshizaki.com



Service Manual





Number: 73135 Issued: 10-16-2006 Revised: 11-30-2006

## -IMPORTANT -

Only qualified service technicians should attempt to service or maintain this icemaker. No such service or maintenance should be undertaken until the technician has thoroughly read this Service Manual.

HOSHIZAKI provides this manual primarily to assist qualified service technicians in the service and maintenance of the icemaker.

Should the reader have any questions or concerns which have not been satisfactorily addressed, please call or write to the HOSHIZAKI Technical Support Department for assistance.

HOSHIZAKI AMERICA, INC. 618 Highway 74 South Peachtree City, GA 30269

Attn: HOSHIZAKI Technical Support Department

Phone: 1-800-233-1940 Technical Service (770) 487-2331

Fax: 1-800-843-1056 (770) 487-3360

Web Site: www.hoshizaki.com

- NOTE: To expedite assistance, all correspondence/communication MUST include the following information:
  - Model Number
  - Serial Number
  - Complete and detailed explanation of the problem

Please review this manual. It should be read carefully before the icemaker is serviced or maintenance operations are performed. Only qualified service technicians should service and maintain the icemaker. This manual should be made available to the technician prior to service or maintenance.

## CONTENTS

I. Specifications	5
A. Icemaker	5
1. KM-1340MAH (air-cooled)	5
2. KM-1340MWH (water-cooled)	6
3. KM-1340MRH (remote air-cooled)	7
B. Condensing Unit	8
1. URC-14F	
II. General Information	10
A. Construction	10
1. KM-1340MAH (air-cooled)	10
2. KM-1340MWH (water-cooled)	
3. KM-1340MRH (remote air-cooled)	
B. Sequence of Operation	
1. One Minute Fill Cycle	
2. Initial Harvest Cycle	13
3. Freeze Cycle	13
4. Pump-Out Cycle	
5. Normal Harvest Cycle	
C. Control Board	
1. Control Board Layout	16
2. Features	17
a) Maximum Water Supply Period – 6 minutes	
b) Harvest Backup Timer and Freeze Timer	
c) High Temperature Safety	
d) Low Water Safety	
e) High Voltage and Low Voltage Cut-outs	17
f) LED Lights and Audible Alarm Safeties	
3. Controls and Adjustments	
a) Default Dip Switch Settings	19
b) Harvest Control – Thermistor	
c) Harvest Timer (dip switch 1 & 2)	
d) Pump-Out Timer (dip switch 3 & 4)	
e) Pump-Out Frequency Control (dip switch 5 & 6)	
f) Freeze Timer (dip switch 9 & 10)	
g) Bin Control.	
4. Control Board Check Procedure	
5. Control Board Replacement	

III. Technical Information	. 23
A. Water Circuit and Refrigeration Circuit	. 23
1. KM-1340MAH (air-cooled)	
2. KM-1340MWH (water-cooled)	. 24
3. KM-1340MRH (remote air-cooled)	. 25
B. Wiring Diagrams	. 26
1. KM-1340MAH (air-cooled) and KM-1340MWH (water-cooled)	. 26
2. KM-1340MRH (remote air-cooled)	. 27
C. Timing Chart	. 28
D. Performance Data	. 30
1. KM-1340MAH (air-cooled)	. 30
2. KM-1340MWH (water-cooled)	. 31
3. KM-1340MRH (remote air-cooled)	
IV. Service Diagnosis	. 33
A. 10-Minute KM Diagnostic Procedure	. 33
B. Diagnostic Charts.	
1. No Ice Production	
2. Evaporator is Frozen Up	. 38
3. Low Ice Production	
4. Abnormal Ice	. 39
5. Other	
V. Removal and Replacement of Components	. 41
A. Service for Refrigerant Lines	
1. Refrigerant Recovery	
2. Evacuation and Recharge (R-404A)	
B. Brazing	
C. Removal and Replacement of Compressor	
D. Removal and Replacement of Drier	
E. Removal and Replacement of Expansion Valve	
F. Removal and Replacement of Hot Gas Valve and Line Valve	
G. Removal and Replacement of Evaporator	
H. Removal and Replacement of Water Regulating Valve - Water Cooled Model Only	
I. Adjustment of Water Regulating Valve - Water-Cooled Model Only	
J. Removal and Replacement of Headmaster (Condensing Pressure Regulator - C.P.R	
- Remote Air-Cooled Model Only	,
K. Removal and Replacement of Thermistor	
L. Removal and Replacement of Fan Motor	
M. Removal and Replacement of Inlet Water Valve	
N. Removal and Replacement of Pump Motor	
O. Removal and Replacement of Spray Tubes	
VI. Cleaning and Maintenance Instructions	
A. Cleaning and Sanitizing Procedures	
1. Cleaning Procedure	
2. Sanitizing Procedure - Following Cleaning Procedure	
B. Maintenance	
C. Preparing the Icemaker for Long Storage	

# I. Specifications

## A. Icemaker

## 1. KM-1340MAH (air-cooled)

AC SUPPLY VOLTAGE	208-230/60/1 (3 Wire with neutral for 115V)				
AMPERAGE	9.7 A ( 5 Min. Freeze AT 104°F / WT 80°F)				
	20 A				
MAXIMUM FUSE SIZE	20 A				
APPROXIMATE ICE PRODUCTION	Ambient WATER TEMP. (°F)				
PER 24 HR.	Temp.(°F)	50	70	90	
lbs./day ( kg/day )	70	*1325 (601)	1278 (580)	1200 (544)	
Reference without *marks	80	1289 (585)	1218 (552)	1130 (513)	
	90	1278 (580)	*1167 (529)	1081 (491)	
	100	1257 (570)	1147 (520)	1003 (455)	
SHAPE OF ICE	Crescent Cube			/	
ICE PRODUCTION PER CYCLE	28.1 lbs. (12.7	kg) 1440 pcs.			
APPROXIMATE STORAGE CAPACITY	N/A	0,			
ELECTRIC & WATER CONSUMPTION	90/70°F		70/50°F		
ELECTRIC W (kWH/100 lbs.)	2280(4.7)		2100(3.8)		
WATER gal./24HR (gal./100 lbs.)	214(18.3)		413(31.2)		
EXTERIOR DIMENSIONS (WxDxH)	30" x 27-3/8" x	41-1/2" (762 x 6	95 x 1055 mm)		
EXTERIOR FINISH	Stainless Steel	, Galvanized Ste	el (Rear)		
WEIGHT	Net 276 lbs. (1	25 kg), Shipping	315 lbs. (143 k	g)	
CONNECTIONS - ELECTRIC	Permanent - Co	onnection			
- WATER SUPPLY	Inlet	1/2" FPT			
- DRAIN	Outlet	3/4" FPT			
	3/8" OD Tube				
CUBE CONTROL SYSTEM	Float Switch				
HARVESTING CONTROL SYSTEM		ater, Thermisto			
ICE MAKING WATER CONTROL		d. Overflow Pip	e		
COOLING WATER CONTROL	N/A				
BIN CONTROL SYSTEM	Thermostat				
COMPRESSOR	Hermetic, Mod	el CS14K6E-PF	V		
CONDENSER	Air-Cooled, Fir	••			
EVAPORATOR		Stainless Steel a	nd Copper		
REFRIGERANT CONTROL		xpansion Valve			
REFRIGERANT CHARGE		11.4 oz. (2140g	)		
DESIGN PRESSURE	<u> </u>	Low 210PSIG			
P.C. BOARD CIRCUIT PROTECTION		ut-out (Internal)			
COMPRESSOR PROTECTION		rload Protector (	,		
REFRIGERANT CIRCUIT PROTECTION	Auto-reset High Pressure Control Switch				
LOW WATER PROTECTION	Float Switch				
ACCESSORIES -SUPPLIED	N/A				
-REQUIRED	Ice Storage Bir				
OPERATING CONDITIONS	VOLTAGE RAN			187 - 253 V	
	AMBIENT TEM			45 -100° F	
	WATER SUPP			45 - 90° F	
	WATER SUPP	LY PRESSURE		10 - 113 PSIG	

Note: We reserve the right to make changes in specifications and design without prior notice.

#### 2. KM-1340MWH (water-cooled)

	200 220/60/4 /	2 Miro with not	ral for $1451/1$		
AC SUPPLY VOLTAGE AMPERAGE	208-230/60/1 (3 Wire with neutral for 115V)				
	9.2 A (5 Min. Freeze AT 104°F / WT 80°F) 20 A				
MAXIMUM FUSE SIZE	20 A 20 A				
APPROXIMATE ICE PRODUCTION	Ambient	l w	ATER TEMP. (	°F)	
PER 24 HR.	Temp.(°F)	50	70	90	
lbs./day ( kg/day )	70	*1382 (627)	1366 (620)	1284 (583)	
Reference without *marks	80	1370 (621)	1344 (610)	1230 (558)	
	90	1366 (620)	*1327 (602)	1224 (555)	
	100	1330 (603)	1303 (591)	1130 (513)	
SHAPE OF ICE	Crescent Cube	· · · · · · · · · · · · · · · · · · ·			
ICE PRODUCTION PER CYCLE	28.4 lbs. (12.9				
APPROXIMATE STORAGE CAPACITY	N/A	0, 1			
ELECTRIC & WATER CONSUMPTION	90/70°F		70/50°F		
ELECTRIC W (kWH/100 lbs.)	1980(3.6)		1960(3.4)		
WATER gal./24HR (gal./100 lbs.)	279(21.0)		427(30.9)		
WATER COOLED CONDENSER	1430(108)		824(60)		
gal./24HR (gal./100 lbs.)					
EXTERIOR DIMENSIONS (WxDxH)	30" x 27-3/8" x	41-1/2" (762 x 0	695 x 1055 mm)	)	
EXTERIOR FINISH	Stainless Steel	, Galvanized Ste	el (Rear)		
WEIGHT		115 kg), Shippin	g 293 lbs. (133	kg)	
CONNECTIONS - ELECTRIC	Permanent - C				
- WATER SUPPLY	Inlet	1/2" FPT	Cond. Inlet	1/2" FPT	
- DRAIN	Outlet	3/4" FPT	Cond. Outlet	3/8" FPT	
		3/8" OD Tube			
CUBE CONTROL SYSTEM	Float Switch				
HARVESTING CONTROL SYSTEM		/ater, Thermisto			
ICE MAKING WATER CONTROL		ed. Overflow Pip	e		
COOLING WATER CONTROL	Pressure Regu	llator			
BIN CONTROL SYSTEM	Thermostat				
COMPRESSOR		lel CS14K6E-PF			
CONDENSER		Tube in tube typ			
EVAPORATOR	• •	Stainless Steel a	nd Copper		
REFRIGERANT CONTROL		xpansion Valve			
REFRIGERANT CHARGE	R-404A, 2 lb.	•••			
DESIGN PRESSURE		Low 210PSIG	<u>,                                     </u>		
P.C. BOARD CIRCUIT PROTECTION	• •	Cut-out (Internal	,		
COMPRESSOR PROTECTION		erload Protector			
REFRIGERANT CIRCUIT PROTECTION	Auto-reset High Pressure Control Switch				
	Float Switch				
ACCESSORIES -SUPPLIED	N/A				
-REQUIRED OPERATING CONDITIONS	Ice Storage Bir VOLTAGE RAI			187 - 253 V	
OF LIVETING CONDITIONS	AMBIENT TEN			45 -100° F	
	WATER SUPP			45 - 100 F 45 - 90° F	
		LT TEMP.		45 - 90 F 10 - 113 PSIG	
	WATER SUFF	LIFILOOURE		10-113-310	

Note: We reserve the right to make changes in specifications and design without prior notice.

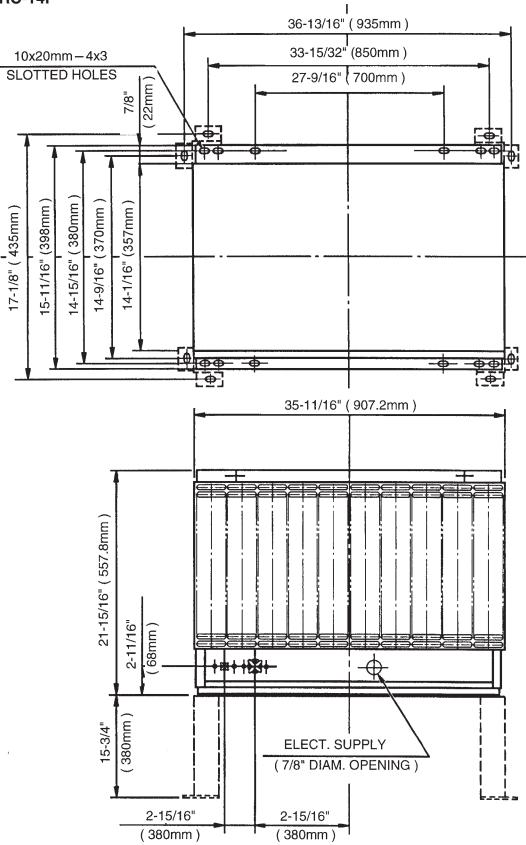
## 3. KM-1340MRH (remote air-cooled)

	000 000/00/4 //	2			
AC SUPPLY VOLTAGE	208-230/60/1 (3 wire with neutral for 115V)				
	9.5 A (5 Min. Freeze AT 104°F / WT 80°F)				
	20 A				
	20 A Ambient	1 14			
APPROXIMATE ICE PRODUCTION			ATER TEMP. (°	,	
PER 24 HR.	Temp.(°F)	50	70	90	
lbs./day(kg/day) Reference without *marks	70	*1401 (635)	1357 (615)	1274 (578)	
Reference without marks	80	1367 (620)	1299 (589)	1204 (546)	
	90 100	1357 (615) 1333 (604)	*1251 (567)	1159 (526)	
SHAPE OF ICE	Crescent Cube	· · · · · ·	1229 (558)	1075 (488)	
ICE PRODUCTION PER CYCLE					
APPROXIMATE STORAGE CAPACITY	28.7 lbs. (13.0 N/A	kg) 1440 pcs.			
ELECTRIC & WATER CONSUMPTION	90/70°F		70/50°F		
ELECTRIC & WATER CONSUMPTION ELECTRIC W (kWH/100 lbs.)	2360(4.5)		2130(3.7)		
· · · · · · · · · · · · · · · · · · ·	229(18.3)		451(32.2)		
WATER gal./24HR (gal./100 lbs.) EXTERIOR DIMENSIONS (WxDxH)		41-1/2" (762 x 6			
EXTERIOR FINISH		, Galvanized Ste			
WEIGHT		113 kg), Shipping	· · ·	ka)	
CONNECTIONS - ELECTRIC	Permanent - Co	• • • •	y 209 lbs. (131	ky)	
- WATER SUPPLY	Inlet	1/2" FPT			
- DRAIN	Outlet	3/4" FPT			
	Ouliet	3/8" OD Tube			
CUBE CONTROL SYSTEM	Float Switch	0,0 00 1000			
HARVESTING CONTROL SYSTEM		ater, Thermisto	r and Timer		
ICE MAKING WATER CONTROL		d. Overflow Pip			
COOLING WATER CONTROL	N/A		•		
BIN CONTROL SYSTEM	Thermostat				
COMPRESSOR		el CS14K6E-PF	V		
CONDENSER		note, Condenser			
EVAPORATOR		Stainless Steel a			
REFRIGERANT CONTROL		xpansion Valve			
		essure Regulato	r on URC-14F		
REFRIGERANT CHARGE	-	14.7 oz. (4,500g			
		. 8.2 oz. Cond. l		)	
DESIGN PRESSURE		Low 230PSIG			
P.C. BOARD CIRCUIT PROTECTION	High Voltage C	ut-out (Internal	)		
COMPRESSOR PROTECTION	Auto-reset Ove	rload Protector (	Internal)		
REFRIGERANT CIRCUIT PROTECTION	Auto-reset High	Pressure Contr	ol Switch		
LOW WATER PROTECTION	Float Switch				
ACCESSORIES -SUPPLIED	N/A				
-REQUIRED	Ice Dispenser of	or Ice Storage Bi	n, Remote Conc	lenser Unit	
OPERATING CONDITIONS	VOLTAGE RAN			187 - 253 V	
	AMBIENT TEM			45 -100° F	
	WATER SUPP			45 - 90° F	
	WATER SUPP	LY PRESSURE		10 - 113 PSIG	

Note: We reserve the right to make changes in specifications and design without prior notice.

## **B.** Condensing Unit

## 1. URC-14F



# SPECIFICATIONS

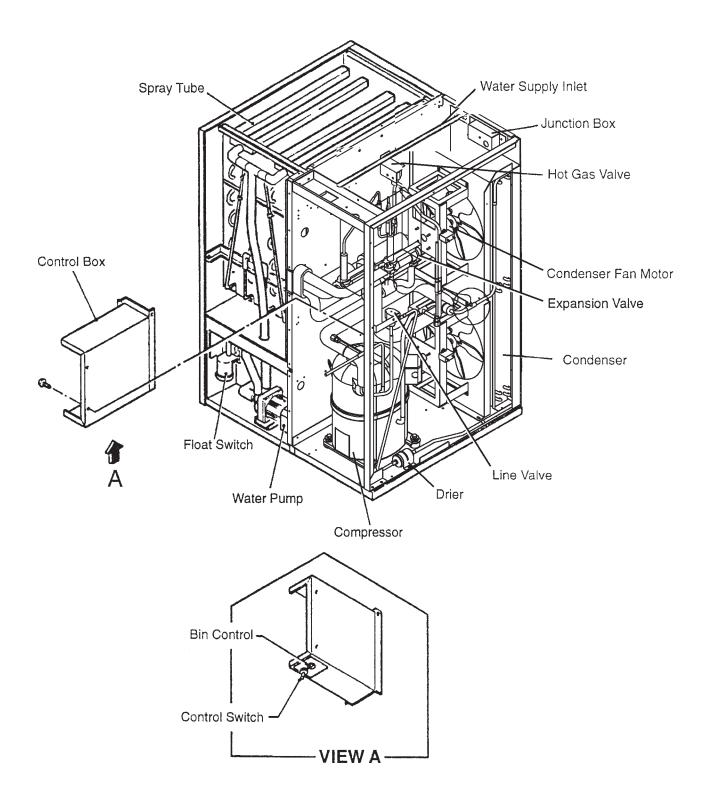
MODEL: URC-14F

AC SUPPLY VOLTAGE	115/60/1 (Connection to Icemaker)			
FAN MOTOR	115 V Total 2.6FLA 130W			
EXTERIOR DIMENSIONS (WxDxH)	35-11/16" x 15-11/16" x 21-15/16" (907.2 x 398 x 557.8 mm)			
DIMENSIONS INCLUDING LEGS (WxDxH)	37-13/16" x 18-1/8" x 36-15/16" (960 x 460 x 937.8 mm)			
EXTERIOR FINISH	Galvanized Steel			
WEIGHT	Net 80 lbs. ( 36 kg ) Shipping 87 lbs. ( 39 kg )			
CONNECTIONS - ELECTRIC	Permanent - Connection			
- REFRIGERANT	Discharge Line 1-1/16"-12 UNF Fitting (#10 AEROQUIP)			
	Liquid Line 5/8"-18 UNF Fitting (#6 AEROQUIP)			
CONDENSER	Air-cooled, Fin and tube type			
FAN MOTOR PROTECTION	Thermal Protection			
REFRIGERANT CONTROL	Condensing Pressure Regulator			
REFRIGERANT CHARGE	R-404A 4 lb. 7 oz. (2000g)			
DESIGN PRESSURE	High 467 PSIG			
OPERATING CONDITIONS	VOLTAGE RANGE 104 ~ 127 V			
	AMBIENT TEMP20 ~ 122 °F			
ACCESSORIES -SUPPLIED	Leg 2 pcs			
	Hex. Head Bolt w/Washer 8 x 16 8 pcs			
	Hex. Nut 8 8 pcs			

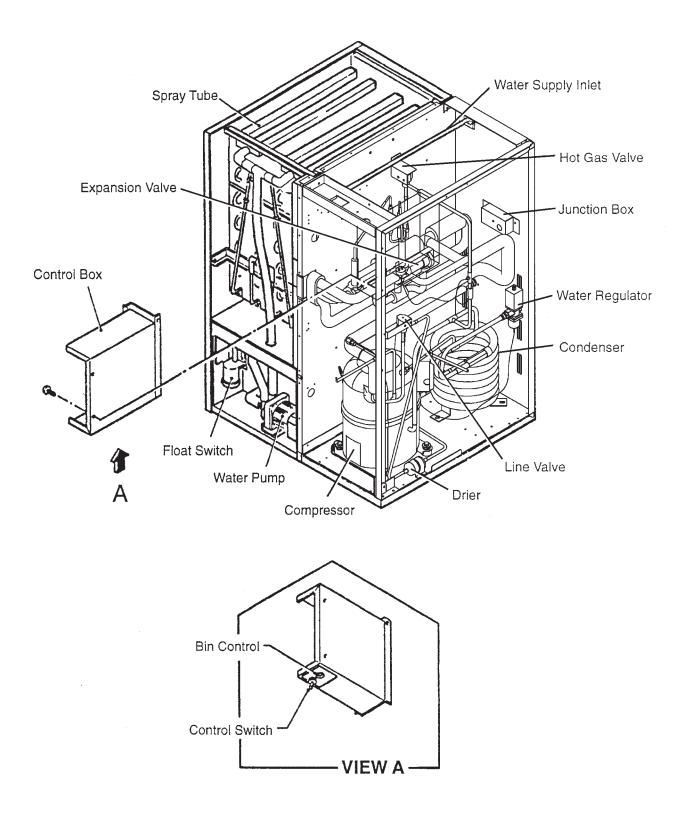
## **II.** General Information

## **A.** Construction

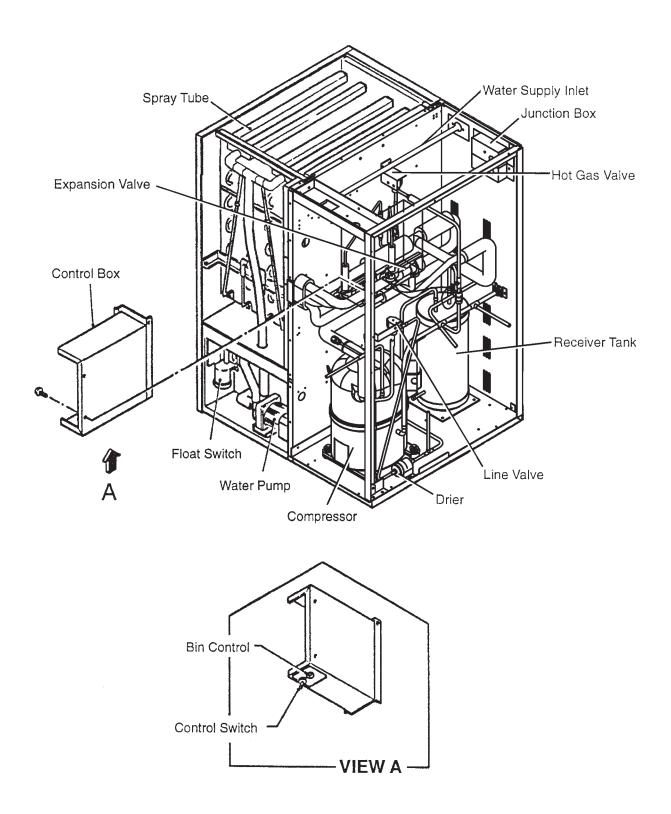
## 1. KM-1340MAH (air-cooled)



#### 2. KM-1340MWH (water-cooled)



#### 3. KM-1340MRH (remote air-cooled)



## **B. Sequence of Operation**

The steps in the sequence are as outlined below. When power is supplied, a 5 second delay occurs at startup. Note that the order of the LEDs from the outer edge of the board is 1, 4, 3, 2.

#### 1. One Minute Fill Cycle

LED 4 is on. WV opens and the fill period begins. After 1 minute, the board checks for a closed F/S. If F/S is closed, the harvest cycle begins. If not, WV will remain energized through additional 1 minute cycles until water enters the sump and F/S closes. This serves as a low water safety to protect the water pump.

#### 2. Initial Harvest Cycle

LEDs 1, 4, and 2 are on. WV remains open, Comp and FMR energize, HGV opens, and harvest begins. As the evaporator warms, the thermistor located on the suction line checks for a 48°F (9°C) temperature. When 48°F (9°C) is reached, a 3.9 k $\Omega$  signal turns the harvest over to the adjustable harvest timer which is factory set for normal conditions. The timer has settings of 60, 90, 120, and 180 seconds (dip switch 1 & 2). The water valve is open during harvest for a maximum of 6 minutes or the length of harvest, whichever is shorter. When the harvest timer completes its count down, the harvest cycle is complete and the freeze cycle starts. The minimum total time allowed by the board for a complete harvest cycle is 2 minutes.

#### 3. Freeze Cycle

LED 1 is on. Comp and FMR continue to run, PM and FMS energize, LLV opens, HGV and WV close and the freeze cycle starts. For the first 5 minutes the control board will not accept a signal from F/S. This 5 minute minimum freeze acts as a short cycle protection. At the end of 5 minutes, F/S assumes control. As ice builds on the evaporator the water level in the sump lowers. The freeze continues until F/S opens and terminates ice production.

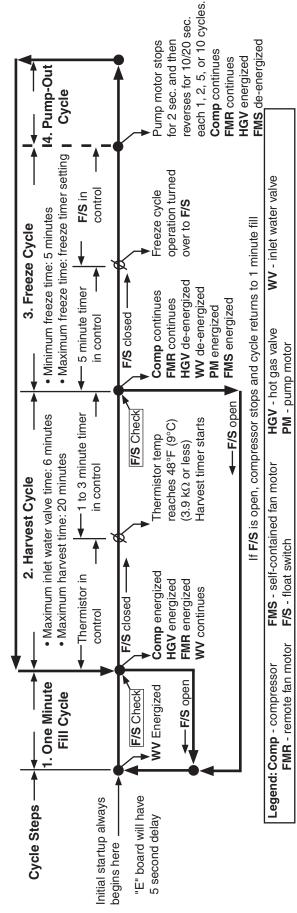
#### 4. Pump-Out Cycle

LEDs 1, 3, and 2 are on. Comp and FMR continue to run, HGV opens, LLV closes, and FMS deenergizes. PM stops for 2 seconds and reverses, taking water from the bottom of the sump and forcing pressure against the check valve seat allowing water to go through the check valve and down the drain. At the same time water flows through the small tube to power flush the F/S. When the pump-out timer stops counting, the pump out is complete. Pump out always occurs on the 2nd harvest after startup. Then, depending on the control board setting, pump out occurs every cycle, or every 2nd, 5th or 10th cycle (dip switch 5 & 6).

#### 5. Normal Harvest Cycle

LEDs 1, 4, and 2 are on. Comp and FMR continue to run, HGV remains open and WV opens. As the evaporator warms, the thermistor reaches 48°F (9°C). The control board then receives the thermistor's 3.9 k $\Omega$  signal and starts the harvest timer. The water valve is open during harvest for a maximum of 6 minutes or the length of harvest, whichever is shorter. When the harvest timer completes its count down, the harvest cycle is complete and the next freeze cycle starts. The unit continues to cycle through 3, 4 and 5 sequence until the bin control senses ice and shuts the unit down.

Legend: **Comp**–compressor; **FMR**–remote fan motor; **FMS**–self-contained fan motor; **F/S**–float switch; **HGV**–hot gas valve; **LLV**–Liquid Line Valve; **PM**–pump motor; **WV**–inlet water valve



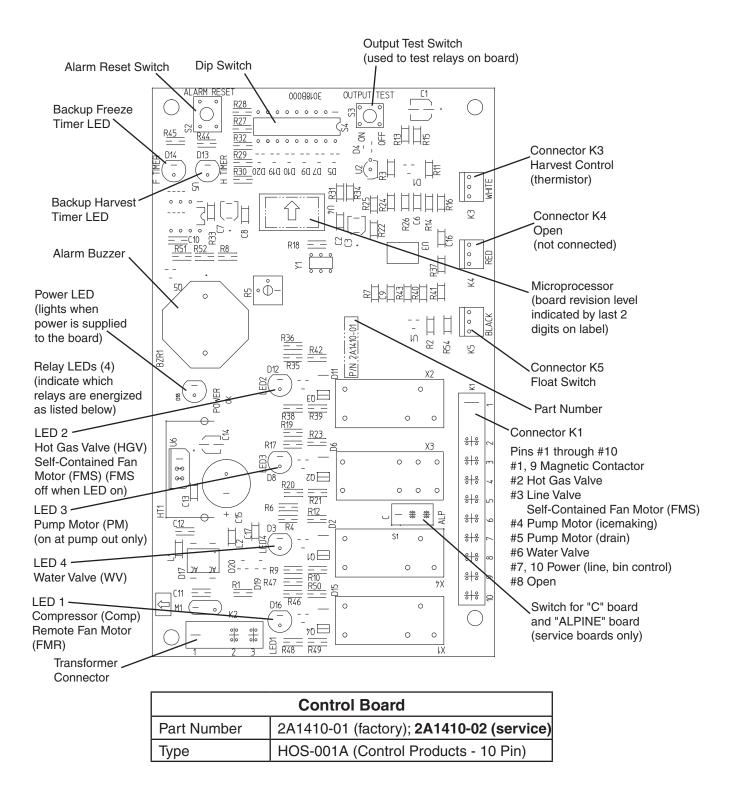
KM-1340MAH, KM-1340MWH, KM-1340MRH Sequence Flow Chart and Component Operation

## **C. Control Board**

- A HOSHIZAKI exclusive solid-state control is employed in KM-1340MAH, KM-1340MWH and KM-1340MRH Modular Crescent Cubers.
- All models are pretested and factory-adjusted.

## - CAUTION -

- 1. Fragile, handle very carefully.
- 2. A control board contains integrated circuits, which are susceptible to failure due to static discharge. It is especially important to touch the metal part of the unit when handling or replacing the board.
- 3. Do not touch the electronic devices on the board or the back of the board to prevent damage to the board.
- 4. Do not change wiring and connections. Do not misconnect K3, K4 and K5, because the same connector is used for the thermistor and float switch. K4 is not connected.
- 5. Always replace the whole board assembly if it goes bad.
- 6. Do not short out power supply to test for voltage.



## **Control Products "E" Control Board**

#### 2. Features

#### a) Maximum Water Supply Period – 6 minutes

Inlet water valve opening, in the harvest cycle, is limited by the harvest timer. The water valve cannot remain open longer than the maximum period. The water valve can close in less than six minutes if the harvest cycle is completed.

#### b) Harvest Backup Timer and Freeze Timer

The harvest backup timer shuts down the icemaker if, for two cycles in a row, the harvest cycle takes more than 20 minutes to complete. The control board will signal this problem using 2 beeps every 3 seconds.

The freeze timer shuts down the icemaker if, for two cycles in a row, the freeze cycle takes longer than the time specified to complete. The control board will signal this problem using 3 beeps every 3 seconds. The time is factory set using dip switches 9 & 10.

The reset button on the control board must be pressed with power on to reset either of these safeties.

#### c) High Temperature Safety

The temperature of the suction line in the refrigeration circuit is limited by the high temperature safety. This protects the unit from excessively high temperatures. If the evaporator temperature rises above  $127 \pm 7^{\circ}F$  (53 ± 4°C), the thermistor operates the safety. This shuts down the circuit and the icemaker automatically stops.

The control board will signal this problem using 1 beep every 3 seconds. The reset button on the control board must be pressed with power on to reset the safety.

#### d) Low Water Safety

If the pump motor is operated without water, the mechanical seal can fail. To prevent this type of failure, the control board checks the position of the float switch at the end of the initial one minute water fill cycle and at the end of each harvest cycle.

If the float switch is in the up position (electrical circuit closed), the control board changes to the ice making cycle. If the float switch is in the down position (electrical circuit open), the control board changes to additional one minute water fill cycles until water enters the sump and the float switch closes. When the float switch closes, the control board changes to the ice making cycle. The unit will not start without adequate water in the sump. This serves as a low water safety to protect the pump motor from mechanical seal failure. For water-cooled model, if the water is shut off, the unit is protected by the high pressure switch.

### e) High Voltage and Low Voltage Cut-outs

The maximum and minimum allowable supply voltages of this icemaker are limited by the high voltage and low voltage cut-outs.

If miswiring (especially on single phase 3 wire models) causes excessive voltage (147Vac  $\pm$ 5% or more) on the control board, the high voltage cut-out shuts down the circuit in 3 seconds and the icemaker automatically stops. The control board will signal this problem using 7 beeps every 3 seconds.

The icemaker also automatically stops in cases of insufficient voltage (92Vac  $\pm$ 5% or less). The control board will signal this problem using 6 beeps every 3 seconds. When the proper supply voltage is resumed, the icemaker *automatically* starts running again.

### f) LED Lights and Audible Alarm Safeties

The red LED indicates proper control voltage and will remain on unless a control voltage problem occurs. At startup a 5 second delay occurs while the board conducts an internal timer check. A short beep occurs when the power switch is turned OFF.

The green LEDs 1 through 4 energize and sequence from initial startup as listed in the table below. Note that the order of the LEDs from the outer edge of the board is 1, 4, 3, 2. For more information, see "II.B. Sequence of Operation."

Sequence Step	LED	Energized	Time LEDs are On		nergized Time LEDs are On		re On
Sequence Step		Components	Min.	Max.	Avg.		
1 Minute Fill Cycle	4	WV			60 seconds		
Harvest Cycle	1, 4, and 2	WV, HGV, Comp, FMR	2 minutes	20 minutes	3 to 5 minutes		
Freeze Cycle	1	Comp, PM, FMR/FMS, LLV	5 minutes	freeze timer setting	30 to 35 minutes		
Reverse Pump Out	1, 3, and 2	Comp, HGV, PM, FMR	10 seconds	20 seconds	factory setting		

The built in safeties shut down the unit and have alarms as follows:

No. of Beeps (every 3 sec.)	Type of Alarm	Notes				
1	High Evaporator Temp. (temperature > 127°F) (53°C)	Check for harvest problem (stuck HGV or relay), hot water entering unit, stuck HM, or shorted thermistor.				
2	Harvest Backup Timer (harvest > 20 min. for two cycles in a row)	Orange LED marked H TIMER lights up. Check for open thermistor, HGV not opening, TXV leaking by, low charge, or inefficient compressor.				
3	Freeze Timer (freeze > specified setting for two cycles in a row) Timer is factory set using dip switches 9 & 10	Yellow LED marked F TIMER lights up. Check for F/S stuck closed (up), WV leaking by, HGV leaking by, TXV not feeding properly, low charge, HM not bypassing, or inefficient compressor.				
To manually re supply on.	To manually reset the above safeties, press the alarm reset button with the power supply on.					
6	Low Voltage (92Vac ±5% or less)	Red LED will turn off if voltage protection operates.				
7	High Voltage (147Vac ±5% or more)	The control voltage safeties automatically reset when voltage is corrected.				
egend: Comp_compressor: EMB_remote fan motor: EMS_self-contained fan motor:						

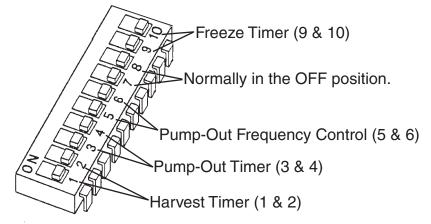
Legend: **Comp**–compressor; **FMR**–remote fan motor; **FMS**–self-contained fan motor; **F/S**–float switch; **HGV**–hot gas valve; **HM**–headmaster (C.P.R.); **LLV**–Liquid Line Valve; **PM**–pump motor; **TXV**–thermostatic expansion valve; **WV**–inlet water valve

#### 3. Controls and Adjustments

#### a) Default Dip Switch Settings

The dip switch is factory-adjusted to the following positions:

Dip Switch No.	1	2	3	4	5	6	7	8	9	10
KM-1340MAH	OFF	OFF	ON	ON	ON	ON	OFF	OFF	OFF	OFF
KM-1340MWH	OFF	OFF	ON	OFF	ON	ON	OFF	OFF	OFF	ON
KM-1340MRH	OFF	OFF	ON	OFF	ON	ON	OFF	OFF	OFF	OFF



#### b) Harvest Control – Thermistor

A thermistor (semiconductor) is used for a harvest control sensor. The resistance varies depending on the suction line temperatures. The thermistor detects the temperature of the evaporator outlet to start the harvest timer. No adjustment is required. If necessary, check for resistance between thermistor leads, and visually check the thermistor mounting, located on the suction line next to the evaporator outlet.

Temperature (°F)	Temperature (°C)	Resistance (k $\Omega$ )
0	-18	14.401
10	-12	10.613
32	0	6.000
50	10	3.871
70	21	2.474
90	32	1.633

Check a thermistor for resistance by using the following procedure:

- 1) Disconnect the connector K3 on the board.
- 2) Remove the thermistor. See "V.K. Removal and Replacement of Thermistor."
- 3) Immerse the thermistor sensor portion in a glass containing ice and water for 2 or 3 minutes.
- 4) Check for a resistance between thermistor leads. Normal reading is within 3.5 to 7 k $\Omega$ . Replace the thermistor if it exceeds the normal reading.

#### c) Harvest Timer (dip switch 1 & 2)

The harvest timer starts counting when the thermistor reads 48°F (9°C) at the evaporator outlet.

No adjustment is required under normal use, as the harvest timer is adjusted to the suitable position. However, a setting longer than the factory setting may be advised in cases where the flush provided at harvest needs to be prolonged for extra cleaning. Before changing this setting, call the HOSHIZAKI Technical Support Department at 1-800-233-1940 for recommendations. Keep in mind that setting the harvest timer to a longer setting will decrease 24 hour production.

Dip Switc	Dip Switch Setting		
No. 1	No. 2	(seconds)	
OFF	OFF	60	
ON	OFF	90	
OFF	ON	120	
ON	ON	180	

#### d) Pump-Out Timer (dip switch 3 & 4)

When a freeze cycle is completed, the pump motor stops, and the icemaker resumes operation in 2 seconds. Then, during cycles when a pump out is called for, the pump motor drains the water tank for the time determined by the pump-out timer. The pump-out timer also acts in place of the harvest timer during cycles with a pump out. The pump-out timer is factory-adjusted, and no adjustment is required.

Dip Switch Setting		Time (se	conds)
No. 3	No. 4	T1	T2
OFF	OFF	10	150
ON	OFF	10	180
OFF	ON	10	120
ON	ON	20	180

T1: Time to drain the water tank

T2: Harvest timer at pump out

Pump out always occurs on the 2nd harvest after startup. Then, depending on the pumpout frequency control setting (dip switch 5 & 6), pump out occurs every cycle, or every 2nd, 5th or 10th cycle.

#### e) Pump-Out Frequency Control (dip switch 5 & 6)

The pump motor drains the water tank at the frequency set by the pump-out frequency control.

The pump-out frequency control is factory-adjusted to drain the water tank every 10 cycles, and no adjustment is required. However, where water quality is bad and the icemaker needs a pump drain more often, the pump-out frequency can be adjusted as shown in the table below.

Dip Switc	h Setting	Frequency
No. 5	No. 6	riequency
OFF	OFF	every cycle
ON	OFF	every 2 cycles
OFF	ON	every 5 cycles
ON	ON	every 10 cycles

#### f) Freeze Timer (dip switch 9 & 10)

#### - CAUTION -

Adjust to proper specification, or the unit may not operate correctly.

The freeze timer setting determines the maximum allowed freeze time to prevent possible freeze-up issues. Upon termination of freeze timer, machine initiates the harvest cycle. After 2 consecutive timer terminations, machine will shut down, possibly indicating a problem.

The freeze timer is factory adjusted and no adjustment is required.

Dip Switc	Time	
No. 9	No. 10	(minutes)
OFF	OFF	60
OFF	ON	50
ON	OFF	70
ON	ON	60

### g) Bin Control

### - CAUTION -

When the ambient temperature is below  $45^{\circ}F$  (7°C), the bin control thermostat operates to stop the icemaker even if the ice storage bin is empty. When the thermostat is set in the prohibited range, the icemaker operates continuously even if the ice storage bin is filled with ice. Setting in the prohibited range might cause severe damage to the icemaker resulting in failure.

No adjustment is required under normal use, as the bin control is factory-adjusted. Adjust it, if necessary, so that the icemaker stops automatically within 10 seconds after ice contacts the bin control thermostat bulb.

#### 4. Control Board Check Procedure

Before replacing a control board that does not show a visible defect and that you suspect is bad, always conduct the following check procedure. This procedure will help you verify your diagnosis.

- 1) Check the dip switch settings to assure that #3, 4, 7, 8, 9, & 10 are in the factory default position. On units with a slide-type output test switch, the output test switch (S3) should be OFF. Switches 1, 2, 5, & 6 are cleaning adjustments and the settings are flexible.
- 2) Turn the control switch to ICE and check for proper control voltage. If the red LED is ON, the control voltage is good. If the red LED is OFF, check the control transformer circuit.
- 3) Check the 115 volt input at the 10-pin connector. Check the brown wire at pin #10 to a white neutral wire for 115 volts. (Always choose a white neutral wire to establish a good neutral connection when checking voltages.) A jumper also feeds 115 volts into pin #7. If no voltage is present, check the 115 volt supply circuit.
- 4) The output test switch provides a relay sequence test. On units with a slide-type output test switch, move the control switch to the OFF position, move the output test switch to the ON position, then move the control switch to the ICE position. On units with a push-type output test switch, make sure the control switch is in the ICE position, then press the output test switch. The correct lighting sequence should be none, 2, 3, 4, 1, and 4, normal sequence every 5 seconds. Components (e.g., the compressor) will cycle during the test. Note that the order of the relays from the outer edge of the board is 1, 4, 3, 2. Note: If the LEDs light in a different sequence or the 5–second interval does not occur, the control board is bad and should be replaced.
- 5) After checking the sequence, place the output test switch back in the OFF position on units with a slide-type switch. The output test switch must remain in the OFF position during normal operation. On units with a push-type output test switch, the unit automatically resumes normal operation after the test. The unit begins normal operation with the 1 minute fill cycle.

#### 5. Control Board Replacement

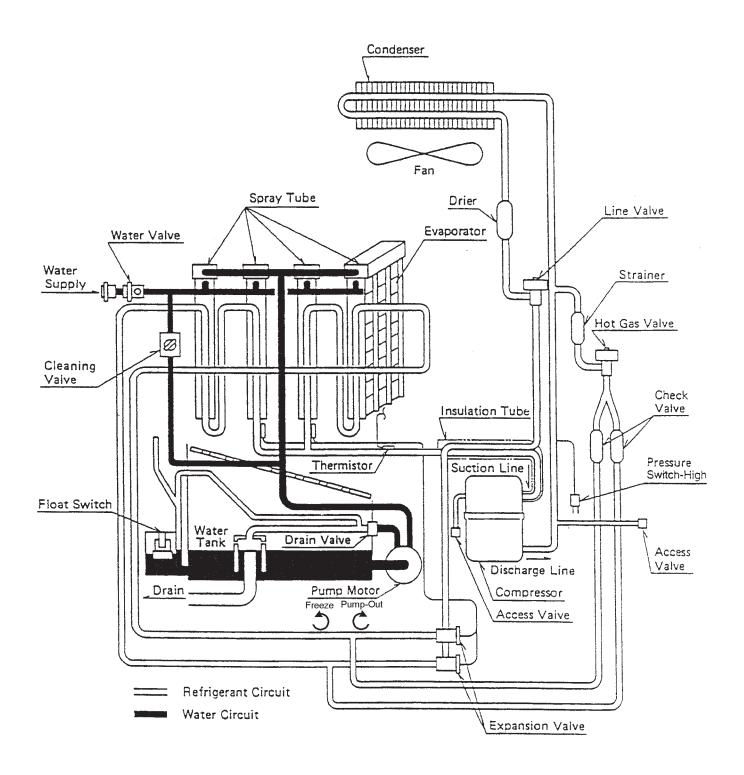
The application switch located between relay X3 & X4 must be set to match the original board application. Place this switch in the ALP position if there is no white wire supplied to the K1 connector. If there is a white wire, place the switch in the C position. If this switch is placed in the wrong position either the compressor contactor will remain energized with the control switch OFF or the unit will not start.

The dip switches should be adjusted to the factory default settings as outlined in this manual. Dip switch #8 must remain in the OFF position.

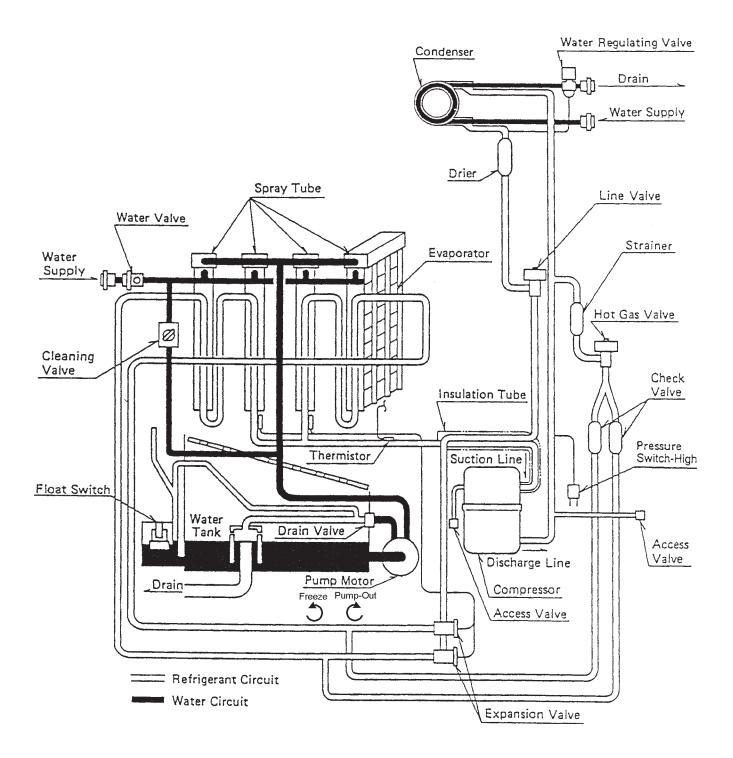
## **III. Technical Information**

## A. Water Circuit and Refrigeration Circuit

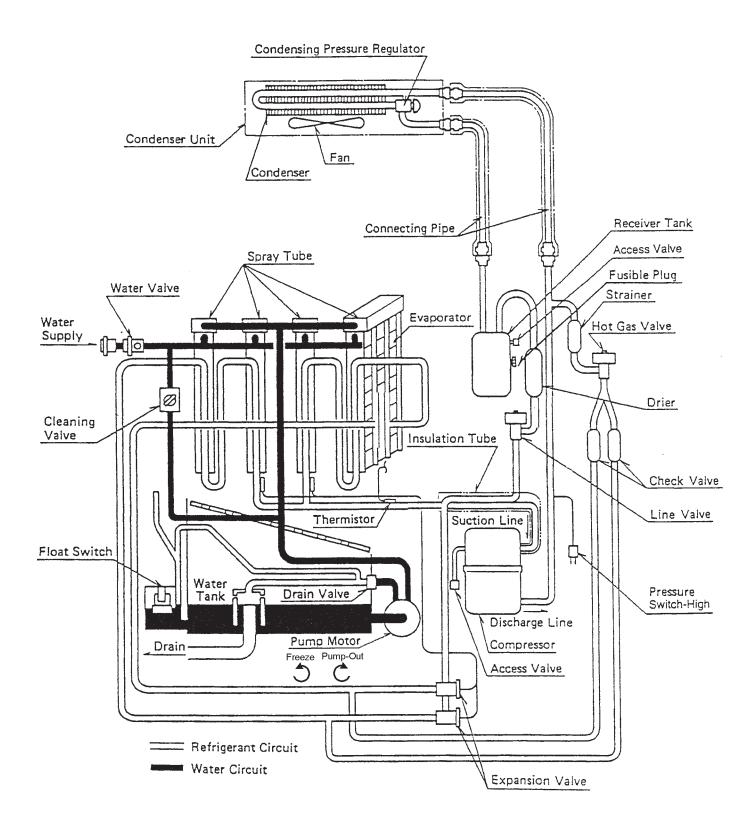
1. KM-1340MAH (air-cooled)



#### 2. KM-1340MWH (water-cooled)

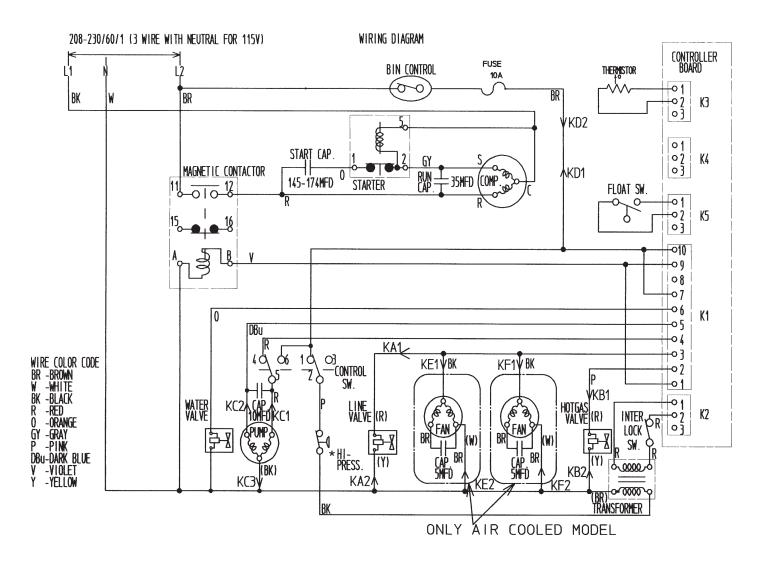


#### 3. KM-1340MRH (remote air-cooled)



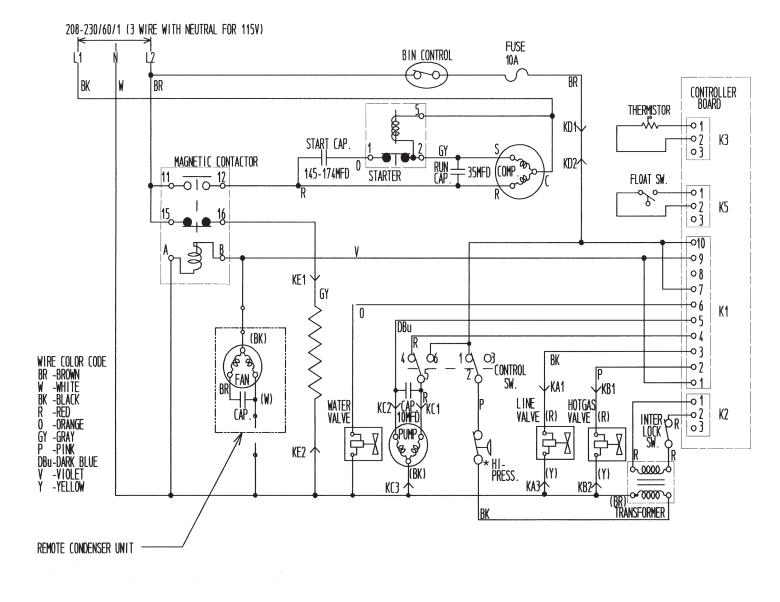
## **B. Wiring Diagrams**

### 1. KM-1340MAH (air-cooled) and KM-1340MWH (water-cooled)



* Pressure Switch						
Air-Cooled Model Water-Cooled Model						
Cut-out	412±21.3 PSIG	384±21.3 PSIG				
Cut-in	327±21.3 PSIG	284±21.3 PSIG				

#### 2. KM-1340MRH (remote air-cooled)



* Pressure Switch						
Cut-out 412±21.3 PSIG						
Cut-in 327±21.3 PSIG						

27

# **C. Timing Chart**

								From harve	est cycle	
			If float switch is OFF						То	harvest cycle
					1	]			]	Low
			Initial	Hi Temp	1	Low Temp Vest	Too Low Temp	Normal	Too Hi Temp	Water
No.		Stand-by	Water Supply	Mode 1	Mode 2	Mode 3	Mode 4	Mode 1	Mode 2	Mode 3
1	Thermistor <sup>t1</sup> Temperature <sup>t2</sup>					$\wedge$				
2	ON Float Switch OFF									
3	Compressor ON OFF	Control Switch in	Time U	p						
4	ON Crankcase Heater (Remote Only) OFF	ICE Bin								
5	Icemaking Pump Motor OFF Drain	ON Pressure	at						Max.: freeze timer setting	Min. 5 min
6	Fan Motor <sup>ON</sup> & Line Valve <sub>OFF</sub>	Switch ON				<u> </u>				
7	Fan Motor <sup>ON</sup> (Condenser Unit) <sub>OFF</sub>	Overheat Protect Reset								
8	Water Valve <sup>*1</sup> ON OFF			Min. 2 min		Max. 6 min	Max. 6 min			
9	Hot Gas Valve <sup>*1</sup> ON OFF						Max. 20 min			

When control switch is turned OFF, pressure switch is OFF, or thermistor temperature exceeds t1

\*1 The icemaker does not complete a harvest cycle in the first 2 or 3 minutes. See "II.C.3. Controls and Adjustments."

Io stand-by cycle (When control switch is turned OFF, pressure switch is OFF, or thermistor temperature exceeds t1)

To freeze cycle

om fr	eeze cycle				1		
		Hi Temp	Mid Temp	Low Temp	Too Low Temp		
		Mode 1	Mode 2	Mode 3	Mode 4		
No			Harvest (in	clude drain)			Wash
1	Thermistor ti Temperature t3						 
2	Float Switch						
3	Compressor OFF						
4	Crankcase Heater <sup>ON</sup> (Remote Only) <sup>OFF</sup>			<u></u>	<	Control Switch in	
5	lcemaking Pump Motor <sup>*1</sup> OFF Drair					WASH	
6	Fan Motor ON & Line Valve OFF						
7	Fan Motor ON (Condenser Unit) <sub>OFF</sub>						
8	Water Valve <sup>*2</sup> ON	Min.		Max6 min	Max. 6 min		
9	Hot Gas Valve <sup>*2</sup> ON	i			Max. 20 min		

- \*1 The pump motor waits for 2 seconds before starting a pump-out drain cycle. See "II.C.3. Controls and Adjustments."
- \*2 The icemaker does not complete a harvest cycle in the first 2 or 3 minutes. See "II.C.3. Controls and Adjustments."

## **D. Performance Data**

#### 1. KM-1340MAH (air-cooled)

APPROXIMATE ICE	AMBIENT TEMP.	P. WATER TEMP. (°F/°C)					
PRODUCTION PER 24 HR.	(°F/°C)	50	/10	70/21		90/32	
	70/21	1325	<u>601</u>	1278	<u>580</u>	1200	<u>544</u>
	80/27	1289	<u>585</u>	1218	<u>552</u>	1130	<u>513</u>
	90/32	1278	<u>580</u>	1167	<u>529</u>	1081	<u>491</u>
lbs./day <u>kg./day</u>	100/38	1257	<u>570</u>	1147	<u>520</u>	1003	<u>455</u>
APPROXIMATE ELECTRIC	70/21	21	00	21	53	21	97
CONSUMPTION	80/27	21	40	22	22	22	51
	90/32	21	53	22	80	23	16
watts	100/38	21	52	22	89	23	50
APPROXIMATE WATER	70/21	413	<u>1.56</u>	355	<u>1.34</u>	306	<u>1.16</u>
CONSUMPTION PER 24 HR.	80/27	369	<u>1.40</u>	278	<u>1.05</u>	246	<u>0.93</u>
	90/32	355	<u>1.34</u>	214	<u>0.81</u>	174	<u>0.66</u>
gal./day <u>m³/day</u>	100/38	280	<u>1.06</u>	204	<u>0.77</u>	137	<u>0.52</u>
FREEZING CYCLE TIME	70/21	2	7	2	9	31	
	80/27	2	8	3	1	34	
	90/32	2	9	3	3	36	
min.	100/38	2	9	3	3	38	
HARVEST CYCLE TIME	70/21	4	.9	4	.3	3.8	
	80/27	4	4.4 3.4 3		3	.2	
	90/32	4	.3	2	.7	2	.3
min.	100/38	3	.4	2	.6	2	.0
HEAD PRESSURE	70/21	251	<u>17.6</u>	272	<u>19.1</u>	293	<u>20.6</u>
	80/27	267	<u>18.8</u>	299	<u>21.0</u>	316	<u>22.2</u>
	90/32	272	<u>19.1</u>	322	<u>22.6</u>	341	<u>24.0</u>
PSIG <u>kg/cm<sup>2</sup>G</u>	100/38	274	<u>19.2</u>	327	<u>23.0</u>	359	<u>25.2</u>
SUCTION PRESSURE	70/21	45	<u>3.2</u>	48	<u>3.4</u>	50	<u>3.5</u>
	80/27	48	<u>3.4</u>	52	<u>3.7</u>	53	<u>3.7</u>
	90/32	48	<u>3.4</u>	56	<u>3.9</u>	57	<u>4.0</u>
PSIG <u>kg/cm<sup>2</sup>G</u>	100/38	48	<u>3.4</u>	56	<u>3.9</u>	58	<u>4.1</u>

TOTAL HEAT OF REJECTION FROM CONDENSER

22,600 BTU/h [AT 90°F (32°C) / WT 70°F (21°C)]

#### Note:

- 1. Pressure data is recorded at 5 minutes into freezing cycle. The data not in **bold** should be used for reference only.
- 2. We reserve the right to make changes in specifications and design without prior notice.

#### 2. KM-1340MWH (water-cooled)

APPROXIMATE ICE	AMBIENT TEMP.		,	WATER TE	MP. (°F/°C	C)	
PRODUCTION PER 24 HR.	(°F/°C)	50	/10	70/21		90/32	
	70/21	1382	<u>627</u>	1366	<u>620</u>	1284	<u>583</u>
	80/27	1370	<u>621</u>	1344	<u>610</u>	1230	<u>558</u>
	90/32	1366	<u>620</u>	1327	<u>602</u>	1224	<u>555</u>
lbs./day <u>kg./day</u>	100/38	1330	<u>603</u>	1303	<u>591</u>	1130	<u>513</u>
APPROXIMATE ELECTRIC	70/21	19	60	19	66	20	03
CONSUMPTION	80/27	19	64	19	74	20	26
	90/32	19	66	19	80	20	27
watts	100/38	19	83	19	91	20	70
APPROXIMATE WATER	70/21	1251	<u>4.73</u>	1384	<u>5.24</u>	1812	<u>6.86</u>
CONSUMPTION PER 24 HR.	80/27	1352	<u>5.12</u>	1559	<u>5.90</u>	2124	<u>8.04</u>
	90/32	1384	<u>5.24</u>	1705	<u>6.46</u>	2222	<u>8.41</u>
gal./day <u>m³/day</u>	100/38	1689	<u>6.40</u>	1826	<u>6.91</u>	2696	<u>10.21</u>
FREEZING CYCLE TIME	70/21	2	6	2	6	29	
	80/27	2	6	2	7	30	
	90/32	2	6	2	8	30	
_min.	100/38	2	7	2	8	33	
HARVEST CYCLE TIME	70/21	4	.8	4.	.3	3.9	
	80/27	4	.4	3.	.7	3.	.4
	90/32	4	.3	3.	2	2.	.8
_min.	100/38	3	.7	3.	.1	2	.5
HEAD PRESSURE	70/21	237	<u>16.7</u>	240	<u>16.9</u>	251	<u>17.6</u>
	80/27	239	<u>16.8</u>	243	<u>17.1</u>	258	<u>18.2</u>
	90/32	240	<u>16.9</u>	246	<u>17.3</u>	260	<u>18.3</u>
PSIG <u>kg/cm<sup>2</sup>G</u>	100/38	244	<u>17.2</u>	250	<u>17.5</u>	272	<u>19.1</u>
SUCTION PRESSURE	70/21	45	<u>3.1</u>	46	<u>3.2</u>	49	<u>3.4</u>
	80/27	46	<u>3.2</u>	48	<u>3.4</u>	51	<u>3.6</u>
	90/32	46	<u>3.2</u>	49	<u>3.5</u>	52	<u>3.7</u>
PSIG <u>kg/cm<sup>2</sup>G</u>	100/38	47	<u>3.3</u>	50	<u>3.5</u>	55	<u>3.9</u>

TOTAL HEAT OF REJECTION FROM CONDENSER	20,500 BTU/h [AT 90°F (32°C) / WT 70°F (21°C)]
TOTAL HEAT OF REJECTION FROM COMPRESSOR	2,800 BTU/h [AT 90°F (32°C) / WT 70°F (21°C)]
WATER FLOW FOR CONDENSER	104 gal./h [AT 100°F (38°C) / WT 90°F (32°C)]
PRESSURE DROP OF COOLING WATER LINE	less than 10 PSIG

Note:

- 1. Pressure data is recorded at 5 minutes into freezing cycle. The data not in **bold** should be used for reference only.
- 2. We reserve the right to make changes in specifications and design without prior notice.

#### 3. KM-1340MRH (remote air-cooled)

APPROXIMATE ICE	AMBIENT TEMP.		,	WATER TE	EMP. (°F/°C	2)	
PRODUCTION PER 24 HR.	(°F/°C)	50/10		70	/21	90/32	
	70/21	1401	<u>635</u>	1357	<u>615</u>	1274	<u>578</u>
	80/27	1367	<u>620</u>	1299	<u>589</u>	1204	<u>546</u>
	90/32	1357	<u>615</u>	1251	<u>567</u>	1159	<u>526</u>
lbs./day <u>kg./day</u>	100/38	1333	<u>604</u>	1229	<u>558</u>	1075	<u>488</u>
APPROXIMATE ELECTRIC	70/21	21	30	21	97	22	31
CONSUMPTION	80/27	21	81	22	86	22	87
	90/32	21	97	23	60	23	76
watts	100/38	21	84	23	64	23	90
APPROXIMATE WATER	70/21	451	<u>1.71</u>	386	<u>1.46</u>	344	<u>1.30</u>
CONSUMPTION PER 24 HR.	80/27	401	<u>1.52</u>	300	<u>1.14</u>	284	<u>1.08</u>
	90/32	386	<u>1.46</u>	229	<u>0.87</u>	201	<u>0.76</u>
gal./day <u>m³/day</u>	100/38	308	<u>1.16</u>	222	<u>0.84</u>	175	<u>0.66</u>
FREEZING CYCLE TIME	70/21	2	25	2	7	29	
	80/27	2	26	2	9	31	
	90/32	2	27	3	1	33	
min.	100/38	2	27	3	1	35	
HARVEST CYCLE TIME	70/21	5	.5	4	.8	4.3	
	80/27		.0		.9	3.	.6
	90/32	4	.8	3	.2	2.	.8
min.	100/38	4	.0	3	.1	2.	.4
HEAD PRESSURE	70/21	208	<u>14.6</u>	226	<u>15.9</u>	247	<u>17.4</u>
	80/27	221	<u>15.6</u>	250	<u>17.6</u>	269	<u>18.9</u>
	90/32	226	<u>15.9</u>	270	<u>19.0</u>	290	<u>20.4</u>
PSIG <u>kg/cm<sup>2</sup>G</u>	100/38	229	<u>16.1</u>	275	<u>19.3</u>	309	<u>21.7</u>
SUCTION PRESSURE	70/21	44	<u>3.1</u>	47	<u>3.3</u>	49	<u>3.4</u>
	80/27	46	<u>3.2</u>	50	<u>3.5</u>	51	<u>3.6</u>
	90/32	47	<u>3.3</u>	53	<u>3.7</u>	54	<u>3.8</u>
PSIG <u>kg/cm<sup>2</sup>G</u>	100/38	47	<u>3.3</u>	53	<u>3.7</u>	55	<u>3.9</u>

TOTAL HEAT OF REJECTION FROM CONDENSER	20,800 BTU/h [AT 90°F (32°C) / WT 70°F (21°C)]
TOTAL HEAT OF REJECTION FROM COMPRESSOR	3,000 BTU/h [AT 90°F (32°C) / WT 70°F (21°C)]
CONDENSER VOLUME	134 CU. IN (URC-14F)

Note:

- 1. Pressure data is recorded at 5 minutes into freezing cycle. The data not in **bold** should be used for reference only.
- 2. We reserve the right to make changes in specifications and design without prior notice.

## **IV. Service Diagnosis**

## A. 10-Minute KM Diagnostic Procedure

The 10 minute check out procedure is basically a sequence check which can be used at unit start-up or for system diagnosis. Using this check out procedure will allow you to diagnose electrical system and component failures in approximately 10 minutes under normal operating conditions of 70°F or warmer air and 50°F or warmer water temperatures. Before conducting a 10 minute checkout, check for correct installation, proper voltage per unit nameplate and adequate water supply. As you go through the procedure, check to assure the components energize and de-energize correctly. If not, those components and controls are suspect. Check for voltage at the 10-pin connector.

- 1) Turn power OFF and access the control box.
- 2) Turn power ON and place the control switch in ICE position. A 5 second delay occurs.
- 3) One Minute Fill Cycle The inlet water valve is energized. After 1 minute, the control board checks the float switch. If the float switch is closed, the unit cycles to harvest. If closed, continue to step 4. If the float switch is open, the unit repeats the 1 minute fill cycle until water enters and the float switch closes (low water safety protection during initial start up and at the end of each harvest). Diagnosis: If the water valve does not open, check for no supply voltage at water valve terminals, bad coil, or plugged screen or external filter (no water flow). If unit fails to start harvest, check for open float switch or bad 1 minute timer in board.
- 4) Initial Harvest Cycle Inlet water valve remains energized, contactor coil energizes to start the compressor (and fan motor on a remote condenser unit), and the hot gas valve energizes. The evaporator warms and the thermistor senses 48°F (9°C). The control board then receives the thermistor's 3.9 kΩ signal and turns operation of harvest over to the harvest timer. The timer completes counting (1 to 3 minutes). The unit then cycles to freeze. Diagnosis: Check if compressor is running, hot gas valve is open, water valve still open. Average harvest cycle at factory setting is 2 to 3 minutes. How long does initial harvest last? 1.5 minutes after initial harvest begins, touch the compressor discharge line. Is it hot? If not check refrigerant pressures and compressor operation. If it is hot, touch the inlet line to the evaporator. Is it hot? If it is hot and the freeze cycle is not starting, check the harvest timer adjustment, the thermistor for open circuit, the discharge line temperature, compressor efficiency, and if the hot gas valve is fully open.
- 5) Freeze Cycle compressor remains energized, pump motor, (line valve on remote condenser unit), and fan motor energize. The inlet water valve and hot gas valve de-energize. The unit is held in freeze by a 5 minute short cycle protection timer. After 5 minutes, the freeze cycle operation is transferred to the float switch for freeze termination. During the first 5 minutes of freeze, confirm that the evaporator temperature drops. After 7 minutes in freeze, remove the black float switch lead from the K5 connector. The unit should immediately switch to the pump-out cycle. Diagnosis: If the evaporator is not cold, check to see if the hot gas valve is still open or if the expansion valve is not opening properly, if the water valve is continuing to fill the reservoir, if there are improper unit pressures, an inoperative compressor, or an inoperative headmaster (C.P.R.) (remote condenser unit only). If the unit remains in

freeze with the float switch removed, replace the board.

Note: Normal freeze cycle will last 20 to 40 minutes depending on model and conditions. Cycle times and pressures should follow performance data provided in this manual.

- 6) Pump-Out Cycle (10/20 second pump out) the compressor remains energized, the hot gas valve energizes, the fan motor de-energizes, the pump motor stops for 2 seconds and starts in reverse rotation for 10/20 seconds. (This removes contaminants from the water reservoir through the check valve (drain valve) and down the drain and allows for a power flush of the float switch.) Check for clear tubing at the check valve housing and check the unit drain for water flow. Diagnosis: If the pump motor does not reverse, check the circuit and capacitor. If water does not pump out, remove the check valve (drain valve) housing and check/clean the valve assembly.
- 7) Normal Harvest Cycle same as the initial harvest cycle Return to step 4. Note: Unit continues to cycle until bin control is satisfied or power is switched OFF. (The pump out cycle can be adjusted to occur every cycle, or every 2, 5, or 10 cycles. The factory default is every 10 cycles.) The unit always restarts at the 1 minute fill cycle.

# **B. Diagnostic Charts**

## 1. No Ice Production

Problem	Possible Cause		Remedy	
[1] The icemaker will not	a)Power Supply	1. OFF position.	1. Move to ON position.	
start.		2. Loose connection.	2. Tighten.	
		3. Bad contacts.	<ol> <li>Check for continuity and replace.</li> </ol>	
		4. Voltage too high or too low.	4. Check and get recommended voltage.	
	b)Fuse (Inside fused disconnect, if any)	1. Blown.	1. Check for short circuit and replace.	
	c) Control Switch	1. OFF position.	1. Move to ICE position.	
		2. Bad contacts.	2. Check for continuity and replace.	
	d)Bin Control Thermostat	1. Tripped with bin filled with ice.	1. Remove ice.	
		2. Ambient temperature too cool.	2. Increase ambient temperature.	
		3. Set too warm.	3. See "II.C.3. Controls and Adjustments, g) Bin Control."	
		4. Bulb out of position.	4. Place in position.	
		5. Bad contacts.	5. Check for continuity and replace.	
	e)High Pressure Control	1. Bad contacts.	1. Check for continuity and replace.	
		2. Dirty air filter or condenser.	2. Clean.	

Problem	Possible Cause	Possible Cause	
		3. Ambient or condenser water temperature too warm.	3. Reduce temperature.
		4. Refrigerant overcharged.	4. Recharge.
		5. Fan not operating. (except water-cooled model)	5. See chart 1.[6]
		6. Refrigerant line or components plugged.	6. Clean and replace drier.
		7. Condenser water pressure too low or off. (water-cooled model only)	7. Check and get recommended pressure.
	f) Transformer	1. Coil winding opened or shorted.	1. Replace.
	g) Wiring to Control Board	1. Loose connections or open.	1. Check for continuity and replace.
	h) Thermistor	1. Leads shorted or opened and high temperature or harvest backup timer safety operates. (1 beep or 2 beep alarm)	1. See "II.C.3. Controls and Adjustments, b) Harvest Control."
	i) Hot Gas Valve	1. Continues to open in freeze cycle and freeze timer safety operates. (3 beep alarm)	<ol> <li>Check for hot gas valve stuck open and replace.</li> </ol>
	j) Water Supply Line	1. Water supply off and water supply cycle does not finish.	1. Check and get recommended pressure.
		2. Condenser water pressure too low or off and pressure control opens and closes frequently to finally operate high temperature safety. (1 beep alarm)	2. Check and get recommended pressure.
	k) Inlet Water Valve	1. Mesh filter or orifice gets clogged and water supply cycle does not finish.	1. Clean.
		<ol> <li>Coil winding opened.</li> <li>Wiring to water valve.</li> </ol>	<ol> <li>Replace.</li> <li>Check for loose connection or open, and replace.</li> </ol>
	I) Control Board	1. Defective or in alarm.	1. See "II.C.4. Control Board Check Procedure."

Problem	Possible Cause		Remedy
	m)Interlock Switch Open (Cleaning Valve)	1. Misaligned.	1. Realign.
		2. Bad contacts.	2. Check for continuity and replace.
	n)Wash Switch	1. WASH position.	1. Move to ICE position.
		2. Bad contacts.	2. Check and replace.
[2] Water continues to be supplied, and the icemaker will not start.	a)Float Switch	1. Connector disconnected.	1. Place in position.
		2. Leads opened or defective switch.	2. Check and replace.
		3. Float does not move freely.	3. Clean or replace.
	b)Control Board	1. Defective.	1. Replace.
[3] Compressor will not start or stops operating.	a)Magnetic Contactor	1. Bad contacts.	1. Check for continuity and replace.
		2. Coil winding opened.	2. Replace.
	b)Start Capacitor or Run Capacitor	1. Defective.	1. Replace.
	c) Internal Overload Protector Open (check 1 through 3 to the right	1. Loose terminal.	1. Tighten or replace.
		2. Voltage.	2. Check and correct.
	and d through f below)	3. Dirty condenser.	3. Clean.
	d)Starter	1. Bad contacts.	1. Check and replace.
		2. Coil winding opened.	2. Replace.
	e)Compressor	1. Wiring to compressor.	1. Check for loose connection or open, and replace.
		2. Defective.	2. Replace.
		3. Protector tripped.	3. Reduce temperature.
	f) Control Board	1. No power to contactor.	1. See "II.C.4. Control Board Check Procedure."
[4] Water continues to be supplied in freeze cycle.	a)Inlet Water Valve	1. Diaphragm does not close.	1. Check for water leaks with icemaker off.
	b)Control Board	1. Defective.	1. See "II.C.4. Control Board Check Procedure."
[5] No water comes from spray tubes. Water pump will not start, or freeze cycle time is too short.	a)Water Supply Line	1. Water pressure too low and water level in water tank too low.	1. Check and get recommended pressure.
	b)Inlet Water Valve	1. Dirty mesh filter or orifice and water level in water tank too low.	1. Clean.
	c) Water System	1. Water leaks.	1. Check connections for water leaks, and replace.

Problem	Possible Cause	Possible Cause	
		2. Clogged.	2. Clean.
		3. Pump out check valve leaking by.	3. Check assembly and clean.
	d)Pump Motor	1. Motor winding opened.	1. Replace.
		2. Bearing worn out.	2. Replace.
		3. Wiring to pump motor.	3. Check for loose connection or open, and replace.
		4. Defective capacitor.	4. Replace.
		5. Defective or bound impeller.	5. Replace and clean.
		6. Mechanical seal worn out.	6. Check and replace.
	e)Control Board	1. Defective.	1. See "II.C.4. Control Board Check Procedure."
[6] Fan motor will not start, or is not	a)Fan Motor	1. Motor winding opened.	1. Replace.
operating.		2. Bearing worn out.	2. Replace.
		3. Wiring to fan motor.	3. Check for loose connection or open, and replace.
		4. Defective capacitor.	4. Replace.
		5. Fan blade bound.	5. Check and replace.
	b)Control Board	1. Defective.	1. See "II.C.4. Control Board Check Procedure."
[7] All components run, but no ice is	a)Refrigerant	1. Undercharged.	1. Check for leaks and recharge.
produced.		2. Air or moisture trapped.	2. Replace drier and recharge.
	b)Compressor	1. Defective valve.	1. Replace.
	c) Hot Gas Valve	1. Continues to open in freeze cycle.	1. Check and replace.
	d)Line Valve	1. Continues to close in freeze cycle.	1. Check and replace.
	e) Inlet Water Valve	1. Water valve is wide open during freeze.	1. Check for water leaks with icemaker off.
	f) Headmaster (C.P.R.) (Remote Unit)	1. Not operating properly and liquid line temperature too warm.	1. Replace headmaster.
	g) Water Supply Line (water-cooled model only)	1. Condenser water pressure too low or off and pressure control opens and closes frequently.	1. Check and get recommended pressure.
	h) Water Regulator (water-cooled model only)	1. Set too high.	1. Adjust or replace. See "V.I. Adjustment of Water Regulating Valve."

# 2. Evaporator is Frozen Up

Problem	Possible Cause		Remedy
[1]Freeze cycle time is too long.	a) Float Switch	1. Leads short-circuit or defective switch.	1. Check and replace.
		2. Float does not move freely.	2. Clean or replace.
	b) Inlet Water Valve	1. Diaphragm does not close.	1. Check for water leaks with icemaker off.
	c) Control Board	1. Defective.	1. See "II.C.4. Control Board Check Procedure."
[2]All ice formed on	a) Evaporator	1. Scaled up.	1. Clean.
evaporator does not fall into bin in harvest cycle.	b) Water Supply Line	1. Water pressure too low.	1. Check and get recommended pressure.
	c) Water Filter System	1. Dirty/Restricted	1. Replace filter.
	d) Inlet Water Valve	1. Dirty mesh filter or orifice.	1. Clean.
		2. Diaphragm does not close.	2. Check for water leaks with icemaker off.
	e) Ambient and/or water temperature.	1. Too cool.	1. Increase temperature.
	f) Line Valve	1. Continues to open in harvest cycle.	1. Check operation in harvest cycle and replace.
	g) Thermistor	1. Out of position or loose attachment.	1. See "V.I. Removal and Replacement of Thermistor."
	h)Control Board	1. Harvest timer is set too short.	1. Adjust longer, referring to "II.C.3. Controls and Adjustments, c) Harvest Timer.
		2. Defective.	2. See "II.C.4. Control Board Check Procedure."
[3]Other	a) Spray Tubes	1. Clogged.	1. Clean
		2. Out of position.	2. Place in position.
	b) Water System	1. Dirty.	1. Clean.
	c) Refrigerant	1. Undercharged.	1. Check for leaks and recharge.
	d) Expansion Valve	1. Bulb out of position or loose attachment.	1. Place in position.
		2. Defective.	2. Replace.
	e)Hot Gas Valve	1. Coil winding opened.	1. Replace.
		2. Plunger does not move.	2. Replace.
		3. Wiring to hot gas valve.	<ol> <li>Check for loose connection or open, and replace.</li> </ol>
	f) Ice Cube Guide	1. Out of position and ice trapped.	1. Place in position.

Problem	Possible Cause	Possible Cause	
	g) Water Supply Line	1. Too small; requires 1/2" OD line dedicated per machine.	1. Increase water line size.
	h) Water Filter	1. Flow rate too small.	1. Replace with filter that has larger flow rate.

### 3. Low Ice Production

Problem	Possible Cause	Remedy
[1]Freeze cycle time is long.	a) See chart 1.[3] and check dirty air filter or condenser, ambient or water temperature, water pressure, condenser water regulating valve (water-cooled model), and refrigerant charge.	
	b) See chart 2.[1] and check float switch, inlet water valve and control boa	
	c) Check pump, hot gas valve, headmaster (C.P.R.) expansion valve, refrigeration check valve, and co	
[2]Harvest cycle time is long.	a) See chart 2.[2] and check control board, thermistor, evaporator, ambient and/or water temperature, water supply line, inlet water valve, line valve, and gas valve	

### 4. Abnormal Ice

Problem	Possible Cause		Remedy
[1] Small cubes.	a) Ice Cube Guide	1. Out of position. Circulated water falls into bin.	1. Place in position.
	b) See chart 1.[5] and check water supply line, inlet water valve, water system, pump motor, and control board.		
	c) Pump Out Check Valve	1. Dirty.	1. Clean.
[2] Cloudy or irregular cubes.	a) See chart 2.[1] and 2.[3], and check float switch, inlet water valve, control board, spray tubes, water system, refrigerant charge, and expansion valve		
	b) Spray Guide	1. Dirty.	1. Clean.
	c) Water Quality	1. High hardness or contains impurities.	1. Install a water softener or filter.

### 5. Other

Problem	Possible Cause		Remedy
[1] Icemaker will not stop when bin is filled with ice.	a) Bin Control Thermostat	1. Set too cold.	1. Adjust warmer.
		2. Defective.	2. Replace
[2] Abnormal noise.	a) Pump Motor	1. Bearings worn out.	1. Replace
	b) Fan Motor	1. Bearings worn out.	1. Replace
		2. Fan blade deformed.	2. Replace fan blade.
		<ol> <li>Fan blade does not move freely.</li> </ol>	3. Replace.
	c) Compressor	1. Bearings worn out or cylinder valve broken.	1. Replace.

Problem	Possible Cause		Remedy
		2. Mounting pad out of position.	2. Reinstall.
	d) Refrigerant Lines	1. Rub or touch other lines or surfaces.	1. Replace.
[3] Ice in storage bin	a) Drain Line(s)	1. Plugged.	1. Clean.
often melts.	b) Icemaker and Bin	1. Drains not run separately.	1. Separate the drain lines.
	c) Ice Cube Guide	1. Out of position. Circulated water falls into bin.	1. Place in position.

## V. Removal and Replacement of Components

## - IMPORTANT -

Ensure all components, fasteners and thumbscrews are securely in place after the equipment is serviced.

### - IMPORTANT -

- 1. The Polyol Ester (POE) oils used in R-404A units can absorb moisture quickly. Therefore it is important to prevent moisture from entering the system when replacing or servicing parts.
- 2. Always install a new filter drier every time the sealed refrigeration system is opened.
- 3. Do not leave the system open for longer than 15 minutes when replacing or servicing parts.

# A. Service for Refrigerant Lines

#### 1. Refrigerant Recovery

The icemaker unit is provided with two refrigerant access valves—one on the low-side and one on the high-side line. Using proper refrigerant practices recover the refrigerant from the access valves and store it in an approved container. Do not discharge the refrigerant into the atmosphere.

### 2. Evacuation and Recharge (R-404A)

1) Attach charging hoses, a service manifold and a vacuum pump to the system. Be sure to connect charging hoses to both high and low-side access valves.

### -IMPORTANT ·

The vacuum level and vacuum pump may be the same as those for current refrigerants. However, the rubber hose and gauge manifold to be used for evacuation and refrigerant charge should be exclusively for POE oils.

- 2) Turn on the vacuum pump. Never allow the oil in the vacuum pump to flow backward.
- 3) Allow the vacuum pump to pull down to a 29.9" Hg vacuum. Evacuating period depends on pump capacity.
- 4) Close the low-side valve and high-side valve on the service manifold.
- 5) Disconnect the vacuum pump, and attach a refrigerant service cylinder to the highside line. Remember to loosen the connection, and purge the air from the hose. See the nameplate for the required refrigerant charge. Hoshizaki recommends only virgin refrigerant or reclaimed refrigerant which meets ARI Standard No. 700-88 be used.
- 6) A liquid charge is recommended for charging an R-404A system. Invert the service cylinder. Open the high-side, service manifold valve.
- 7) Allow the system to charge with liquid until the pressures balance.

- 8) If necessary, add any remaining charge to the system through the low-side. Use a throttling valve or liquid dispensing device to add the remaining liquid charge through the low-side access port with the unit running.
- 9) Close the two refrigerant access valves, and disconnect the hoses and service manifold.
- 10) Cap the access valves to prevent a possible leak.

# **B. Brazing**

### — DANGER –

- 1. Refrigerant R-404A itself is not flammable at atmospheric pressure and temperatures up to 176°F (80°C).
- 2. Refrigerant R-404A itself is not, explosive or poisonous. However, when exposed to high temperatures (open flames), R-404A can be decomposed to form hydrofluoric acid and carbonyl fluoride both of which are hazardous.
- 3. Always recover the refrigerant and store it in an approved container. Do not discharge the refrigerant into the atmosphere.
- 4. Do not use silver alloy or copper alloy containing arsenic.
- 5. Do not use R-404A as a mixture with pressurized air for leak testing. Refrigerant leaks can be detected by charging the unit with a little refrigerant, raising the pressure with nitrogen and using an electronic leak detector.

Note: All brazing-connections inside the evaporator case are clear-paint coated. Sandpaper the brazing connections before unbrazing the components. Use a good abrasive cloth to remove the coating.

# C. Removal and Replacement of Compressor

## – IMPORTANT –

Always install a new drier every time the sealed refrigeration system is opened. Do not replace the drier until after all other repair or replacement has been made.

- Note: When replacing a compressor with a defective winding, be sure to install the new start capacitor and start relay supplied with the replacement compressor. Due to the ability of the POE oil in the compressor to absorb moisture quickly, the compressor must not be opened more than 15 minutes for replacement or service. Do not mix lubricants of different compressors even if both are charged with R-404A, except when they use the same lubricant.
- 1) Turn off the power supply.
- 2) Remove the panels.
- 3) Recover the refrigerant and store it in an approved container.

- 4) Remove the terminal cover on the compressor, and disconnect the compressor wiring.
- 5) Remove the discharge and suction pipes using brazing equipment.
- 6) Remove the hold-down bolts, washers and rubber grommets.
- 7) Slide and remove the compressor. Unpack the new compressor package. Install the new compressor.
- 8) Attach the rubber grommets of the prior compressor.
- 9) Sandpaper the suction, discharge and process pipes.
- 10) Place the compressor in position, and secure it using the bolts and washers.
- 11) Remove plugs from the suction, discharge and process pipes.
- 12) Braze the process, suction and discharge lines (do not change this order), while purging with nitrogen gas flowing at a pressure of 3 to 4 PSIG.
- 13) Install the new drier.
- 14) Check for leaks using nitrogen gas (140 PSIG) and soap bubbles.
- 15) Evacuate the system, and charge it with refrigerant. For air-cooled and water-cooled models, see the nameplate for the required refrigerant charge. For remote air-cooled models, see the charge label in the machine compartment.
- 16) Connect the terminals, and replace the terminal cover in its correct position.
- 17) Replace the panels in their correct positions.
- 18) Turn on the power supply.

## D. Removal and Replacement of Drier

### - IMPORTANT-

Always install a new drier every time the sealed refrigeration system is opened. Do not replace the drier until after all other repair or replacement has been made.

- 1) Turn off the power supply.
- 2) Remove the panels.
- 3) Recover the refrigerant and store it in an approved container.
- 4) Remove the drier.
- 5) Install the new drier with the arrow on the drier in the direction of the refrigerant flow. Use nitrogen gas at a pressure of 3 to 4 PSIG when brazing the tubings.
- 6) Check for leaks using nitrogen gas (140 PSIG) and soap bubbles.
- 7) Evacuate the system, and charge it with refrigerant. For air-cooled and water-cooled models, see the nameplate for the required refrigerant charge. For remote air-cooled models, see the charge label in the machine compartment.
- 8) Replace the panels in their correct positions.
- 9) Turn on the power supply.

# E. Removal and Replacement of Expansion Valve

# - IMPORTANT-

Sometimes moisture in the refrigeration circuit exceeds the drier capacity and freezes up at the expansion valve. Always install a new drier every time the sealed refrigeration system is opened. Do not replace the drier until after all other repair or replacement has been made.

- 1) Turn off the power.
- 2) Remove the panels.
- 3) Recover the refrigerant and store it in an approved container.
- 4) Remove the insulation and the expansion valve bulb on the suction line.
- 5) Remove the expansion valve cover, and disconnect the expansion valve using brazing equipment.
- 6) Braze the new expansion valve with nitrogen gas flowing at the pressure of 3 to 4 PSIG.

## -WARNING-

Always protect the valve body by using a damp cloth to prevent the valve from overheating. Do not braze with the valve body exceeding 250°F (121°C).

- 7) Install the new drier.
- 8) Check for leaks using nitrogen gas (140 PSIG) and soap bubbles.
- 9) Evacuate the system, and charge it with refrigerant. For air-cooled and water-cooled models, see the nameplate for the required refrigerant charge. For remote air-cooled models, see the charge label in the machine compartment.
- 10) Attach the expansion valve bulb to the suction line in the same location as the previous bulb. The bulb should be at the 12 o'clock position on the tube. Be sure to secure the bulb with the clamp and holder and to insulate it.
- 11) Place the new set of expansion valve covers in position.
- 12) Replace the panels in their correct positions.
- 13) Turn on the power supply.

# F. Removal and Replacement of Hot Gas Valve and Line Valve

## - IMPORTANT-

- 1. Always use a copper tube of the same diameter and length when replacing the hot gas lines; otherwise the performance may be reduced.
- 2. Always install a new drier every time the sealed refrigeration system is opened. Do not replace the drier until after all other repair or replacement has been made.
- 3. Always replace the strainer when replacing the hot gas valve.

- 1) Turn off the power supply.
- 2) Remove the panels.
- 3) Recover the refrigerant and store it in an approved container.
- 4) Remove the screw and the solenoid.
- 5) Disconnect the hot gas valve or line valve using brazing equipment.
- 6) Install the new valve.

#### - CAUTION ·

Always protect the valve body by using a damp cloth to prevent the valve from overheating. Do not braze with the valve body exceeding 250°F (121°C).

- 7) Install the new drier.
- 8) Check for leaks using nitrogen gas (140 PSIG) and soap bubbles.
- 9) Evacuate the system, and charge it with refrigerant. For air-cooled and water-cooled models, see the nameplate for the required refrigerant charge. For remote air-cooled models, see the charge label in the machine compartment.
- 10) Cut the leads of the solenoid allowing enough lead length to reconnect using closed end connectors.
- 11) Connect the new solenoid leads.
- 12) Attach the solenoid to the valve body, and secure it with a screw.
- 13) Replace the panels in their correct positions.
- 14) Turn on the power supply.

### G. Removal and Replacement of Evaporator

#### - IMPORTANT -

Always install a new drier every time the sealed refrigeration system is opened. Do not replace the drier until after all other repairs or replacement have been made.

- 1) Turn off the power supply.
- 2) Remove the panels and the top insulation over the evaporator.
- 3) Recover the refrigerant and store it in an approved container.
- 4) Remove the spray tubes and the insulations at the "U" shaped notch where the refrigeration tubings go through the molded chassis.
- 5) Remove the insulation tube, and disconnect the evaporator inlet tubing at the tee next to the expansion valve.
- 6) Lift up the evaporator, and disconnect the evaporator outlet tubing.
- 7) Install the new evaporator.
- 8) Install the new drier.
- 9) Check for leaks using nitrogen gas (140 PSIG) and soap bubbles.

- 10) Evacuate the system, and charge it with refrigerant. For air-cooled and water-cooled models, see the nameplate for the required refrigerant charge. For remote air-cooled models, see the charge label in the machine compartment.
- 11) Replace the removed parts in the reverse order of which they were removed.
- 12) Replace the top insulation and the panels in their correct positions.
- 13) Turn on the power supply.

## H. Removal and Replacement of Water Regulating Valve -

## Water Cooled Model Only

### - IMPORTANT -

Always install a new drier every time the sealed refrigeration system is opened. Do not replace the drier until after all other repair or replacement has been made.

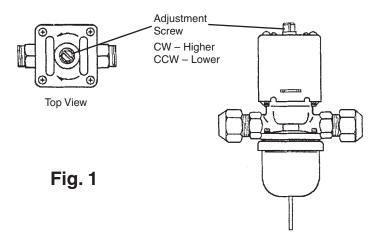
- 1) Turn off the power supply.
- 2) Close the water supply line shut-off valve.
- 3) Remove the panels.
- 4) Recover the refrigerant and store it in an approved container.
- 5) Disconnect the capillary tube at the condenser outlet using brazing equipment.
- 6) Disconnect the flare-connections of the valve.
- 7) Remove the screws and the valve from the bracket.
- 8) Install the new valve, and braze the capillary tube.
- 9) Install the new drier.
- 10) Check for leaks using nitrogen gas (140 PSIG) and soap bubbles.
- 11) Evacuate the system, and charge it with refrigerant. See the nameplate for the required refrigerant charge.
- 12) Connect the flare-connections.
- 13) Open the water supply line shut-off valve.
- 14) Check for water leaks.
- 15) Replace the panels in their correct positions.
- 16) Turn on the power supply.

### I. Adjustment of Water Regulating Valve - Water-Cooled Model Only

The water regulating valve (also called "water regulator") is factory-adjusted. No adjustment is required under normal use. Adjust the water regulator, if necessary, using the following procedures.

1) Prepare a thermometer to check the condenser drain temperature. Attach a pressure gauge to the high-side line of the system.

- 2) Five minutes after a freeze cycle starts, confirm that the thermometer reads 104°F to 115°F (40°C to 46°C). If it does not, rotate the adjustment screw by using a flat blade screwdriver until the temperature is in the proper range. See Fig. 1. Next, check that the reference pressure is in the range indicated in the Head Pressure table in the Performance Data section. If it is not in the proper range, verify the refrigerant charge.
- 3) Check that the condenser drain temperature is stable.



J. Removal and Replacement of Headmaster (Condensing Pressure

# Regulator - C.P.R.) - Remote Air-Cooled Model Only

### - IMPORTANT ·

Always install a new drier every time the sealed refrigeration system is opened. Do not replace the drier until after all other repair or replacement has been made.

- 1) Turn off the power supply.
- 2) Remove the panels from the remote condenser unit.
- 3) Recover the refrigerant and store it in an approved container.
- 4) Before heating, break off the stub on the dome to release the dome charge.
- 5) Disconnect the headmaster using brazing equipment.
- 6) Install the new headmaster. Use nitrogen gas at a pressure of 3 to 4 PSIG when brazing the headmaster.

# -CAUTION

Always protect the headmaster body by using a damp cloth to prevent it from overheating. Do not braze with the headmaster body exceeding 250°F (121°C).

- 7) Install the new drier in the icemaker.
- 8) Check for leaks using nitrogen gas (140 PSIG) and soap bubbles.
- 9) Evacuate the system and charge it with refrigerant. See the charge label in the machine compartment in the icemaker.

- 10) Replace the panels in their correct positions.
- 11) Turn on the power supply.

# K. Removal and Replacement of Thermistor

#### **IMPORTANT -**

- 1. Fragile, handle very carefully.
- 2. Always use a recommended sealant (High Thermal Conductive Type), Model KE4560RTV manufactured by SHINETSU SILICONE, Part Code 60Y000-11, or Part Code 4A0683-01 equivalent.
- 3. Always use a recommended foam insulation (non-absorbent type) or equivalent.
- 4. Do not shorten or cut the thermistor leads when installing it.
- 1) Turn off the power supply.
- 2) Remove the panels.
- 3) Remove the control box cover.
- 4) Disconnect the thermistor leads from the K3 connector on the control board.
- 5) Remove the plastic cable ties, foam insulation, thermistor holder and thermistor. See Fig. 2.
- 6) Scrape away the old sealant on the thermistor holder and the suction pipe.
- 7) Wipe off moisture or condensation on the suction pipe.

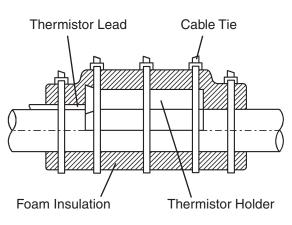


Fig. 2

- 8) Smoothly apply recommended sealant (KE4560RTV, Part Code 60Y000-11 or 4A0683-01) to the thermistor holder concave.
- 9) Attach the new thermistor to the suction pipe very carefully to prevent damage to the leads. Secure it using the thermistor holder and recommended foam insulation.
- 10) Secure the insulation using the plastic cable ties.
- 11) Connect the thermistor leads through the bushing of the control box to the K3 connector on the control board.Note: Do not cut the leads of the thermistor while installing it.
- 12) Replace the control box cover and the panels in their correct positions.
- 13) Turn on the power supply.

# L. Removal and Replacement of Fan Motor

Note: When replacing a fan motor with defective winding, it is recommended that a new capacitor be installed.

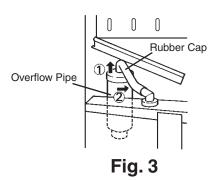
- 1) Turn off the power supply.
- 2) Remove the panels.
- 3) Remove the junction box cover from the remote condenser unit (remote air-cooled model).
- 4) Remove the closed end connectors from the fan motor leads.
- 5) Remove the fan motor bracket and fan motor.
- 6) Install the new fan motor, and replace the removed parts in the reverse order of which they were removed.
- 7) Replace the panels in their correct positions.
- 8) Replace the junction box cover in its correct position (remote air-cooled model).
- 9) Turn on the power supply.

## M. Removal and Replacement of Inlet Water Valve

- 1) Turn off the power supply.
- 2) Close the water supply line shut-off valve.
- 3) Remove the front panel.
- 4) Remove the valve outlet tubing by releasing the clamp.
- 5) Remove the bracket from the unit.
- 6) Remove the fitting nut and water valve.
- 7) Disconnect the terminals from the water valve.
- 8) Install the new water valve, and replace the removed parts in the reverse order of which they were removed.
- 9) Open the water supply line shut-off valve.
- 10) Turn on the power supply.
- 11) Check for leaks.
- 12) Replace the front panel in its correct position.

## N. Removal and Replacement of Pump Motor

- 1) Turn off the power supply.
- 2) Remove the front panel.
- Drain the water tank by removing the insulation panel and the rubber cap covering the overflow pipe in the water tank. Remove the overflow pipe by turning it counterclockwise. See Fig. 3.



- 4) Replace the removed parts in their correct positions.
- 5) Disconnect the pump suction and discharge hoses.
- 6) Remove the screws and the pump motor bracket.
- 7) Remove the closed end connectors from the pump motor leads.
- 8) Remove the two screws and the pump motor bracket.
- 9) Remove the pump housing, and check the impeller.
- 10) If the impeller is defective, install a new impeller.
- 11) Install the new motor or new parts, and replace the removed parts in the reverse order of which they were removed.
- 12) Turn on the power supply, and check for leaks.
- 13) Replace the front panel in its correct position.

# **O. Removal and Replacement of Spray Tubes**

- 1) Turn off the power supply.
- 2) Remove the front panel and the insulation panel.
- 3) Remove the rubber hoses from the spray tubes (water supply pipe).
- 4) Release the clamps, and disconnect the rubber hoses.
- 5) Remove the spray tubes by squeezing the side tabs.
- 6) Install the new spray tubes, and replace the removed parts in the reverse order of which they were removed.
- 7) Replace the panels in their correct positions.
- 8) Turn on the power supply.

## **VI. Cleaning and Maintenance Instructions**

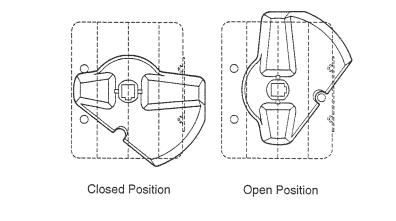
# - IMPORTANT-

Ensure all components, fasteners and thumbscrews are securely in place after any maintenance or cleaning is done to the equipment.

# A. Cleaning and Sanitizing Procedures

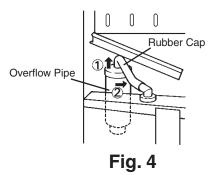
#### **WARNING**

- 1. HOSHIZAKI recommends cleaning this unit at least once a year. More frequent cleaning, however, may be required in some existing water conditions.
- 2. To prevent injury to individuals and damage to the icemaker, do not use ammonia type cleaners.
- 3. Always wear liquid-proof gloves to prevent the cleaning and sanitizing solutions from coming into contact with skin.
  - IMPORTANT -
- 1. The cleaning valve is used to allow solution flow to the inside of the evaporator during the cleaning and sanitizing operations. It should be closed for all icemaking operation. The compressor will not operate unless this valve is completely closed.
- 2. To open the cleaning valve, the valve handle should be parallel to the valve body. To close the valve, the valve handle should be at a right angle to the valve body.



#### 1. Cleaning Procedure

- 1) Dilute approximately 27 fl. oz. (800 ml) of the recommended cleaner Hoshizaki "Scale Away" or "LIME-A-WAY" (Economics Laboratory, Inc.) with 5 gallons (19 l) of warm water.
- 2) Remove all ice from the evaporator and the storage bin.
  - Note: To remove cubes on the evaporator, turn off the power supply and turn it on after 3 minutes. The defrost cycle starts and the cubes will be removed from the evaporator.
- 3) Turn off the power supply.
- Remove the front panel and then remove the insulation panel by first lifting the top panel and sliding the top panel to the back a little.
- Remove the rubber cap covering the overflow pipe in the water tank. Remove the overflow pipe by turning it counterclockwise. Drain the water tank. See Fig. 4.



- 6) Replace the overflow pipe and the rubber cap in their correct positions.
- 7) In bad or severe water conditions, clean the float switch assembly as described below. Otherwise, continue to step 8.
  - a. Remove the float switch assembly from the mounting bracket and remove the rubber boot from the bottom of the assembly.
  - b. Remove the retainer rod from the bottom of the float switch assembly, then remove the float. Be careful not to bend the retainer rod excessively when removing it.
  - c. Wipe down the float switch assembly's housing, shaft, float, and retainer rod with cleaning solution. Wipe the inside of the rubber boot with cleaning solution.
  - d. Reassemble the float switch assembly and replace it and the rubber boot in their correct positions.
- 8) Pour the cleaning solution into the water tank.
- 9) Fully open the cleaning valve on the left side wall of the machine compartment.
- 10) Move the control switch on the control box to the "WASH" position.
- Replace the insulation panel and the front panel in their correct positions. Note: When replacing the insulation panel, do not catch the hose between the panel and the body.
- 12) Turn on the power supply, and start the washing process.
- 13) Turn off the power supply after 30 minutes.
- 14) Remove the front panel, and then remove the insulation panel by first lifting the top panel and sliding the top panel to the back a little.
- 15) Remove the rubber cap covering the overflow pipe in the water tank. Remove the overflow pipe by turning it counterclockwise. Drain the water tank. Replace the overflow pipe, the rubber cap and the insulation panel in their correct positions.

- 16) Move the control switch to the "ICE" position.
- 17) Close the cleaning valve.
  - Note: The icemaker will not operate unless the cleaning valve is completely closed.
- 18) Replace the front panel in its correct position.
- 19) Turn on the power supply to fill the water tank with water.
- 20) Turn off the power supply after 3 minutes.
- 21) Remove the front panel and fully open the cleaning valve.
- 22) Move the control switch to the "WASH" position.
- 23) Replace the front panel in its correct position.
- 24) Turn on the power supply to rinse off the cleaning solution.
- 25) Turn off the power supply after 5 minutes.
- 26) Remove the front panel, and then remove the insulation panel by first lifting the top panel and sliding the top panel to the back a little.
- 27) Remove the rubber cap covering the overflow pipe in the water tank. Remove the overflow pipe by turning it counterclockwise. Drain the water tank. Replace the overflow pipe, the rubber cap and the insulation panel in their correct positions. Note: Do not replace the insulation panel when you proceed to "2. Sanitizing Procedure."
- 28) Repeat steps 16 through 27 three more times to rinse thoroughly.Note: If you do not sanitize the icemaker, go to step 9 in "2. Sanitizing Procedure."

### 2. Sanitizing Procedure - Following Cleaning Procedure

- 1) Dilute approximately 2.5 fl. oz. (74 ml) of a 5.25% sodium hypochlorite solution (chlorine bleach) with 5 gallons (19 l) of warm water.
- 2) Pour the sanitizing solution into the water tank.
- 3) Replace the insulation panel and the front panel in their correct positions. Note: Make sure that the control switch is in the "WASH" position and the cleaning valve is open.
- 4) Turn on the power supply, and start the sanitizing process.
- 5) Turn off the power supply after 15 minutes.
- 6) Remove the front panel, and then remove the insulation panel by first lifting the top panel and sliding the top panel to the back a little.
- 7) Remove the rubber cap covering the overflow pipe in the water tank. Remove the overflow pipe by turning it counterclockwise. Drain the water tank. Replace the overflow pipe, the rubber cap and the insulation panel in their correct positions.
- 8) Repeat steps 16 through 27 in "1. Cleaning Procedure" two times to rinse thoroughly.
- 9) Close the cleaning valve.
- 10) Move the control switch to the "ICE" position.
- 11) Replace the front panel in its correct position.

- 12) Clean the storage bin with water.
- 13) Turn on the power supply, and start the automatic icemaking process.

## B. Maintenance

# - IMPORTANT

This icemaker must be maintained individually, referring to the instruction manual and labels provided with the icemaker.

#### **1. Stainless Steel Exterior**

To keep the exterior clean, wipe occasionally with a clean and soft cloth. Use a damp cloth containing a neutral cleaner to wipe off oil or dirt build up.

#### 2. Storage Bin and Scoop

- Wash your hands before removing ice. Use the plastic scoop provided (Accessory).
- The storage bin is for ice use only. Do not store anything else in the bin.
- Keep the scoop clean. Clean it by using a neutral cleaner and rinse thoroughly.
- Clean the bin liner by using a neutral cleaner. Rinse thoroughly after cleaning.

### 3. Air Filters (air-cooled model only)

The plastic mesh air filters located behind the louvers remove dirt or dust from the air, and keep the condenser from getting clogged. As the filters get clogged, the icemaker's performance will be reduced. Check the filters at least twice a month. When they are clogged, use warm water and a neutral cleaner to wash the filters.

### 4. Condenser (air-cooled and remote air-cooled models only)

Check the condenser once a year, and clean if required by using a brush or vacuum cleaner. More frequent cleaning may be required depending on the location of the icemaker or condenser unit.

# C. Preparing the Icemaker for Long Storage

# - IMPORTANT -

When shutting off the icemaker for an extended time, drain out all water from the water tank and remove the ice from the storage bin. The storage bin should be cleaned and dried. Drain the icemaker to prevent damage to the water supply line at sub-freezing temperatures, using air or carbon dioxide. Shut off the icemaker until the proper ambient temperature is resumed.

When the icemaker is not used for two or three days, it is sufficient to move the control switch to the "OFF" position, unless the icemaker will be at sub-freezing temperatures.

### 1. Remove the water from the water-cooled condenser (water-cooled model only):

- 1) Remove the front panel.
- 2) Move the control switch on the control box to the "OFF" position.

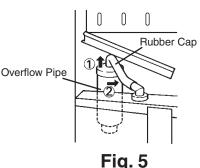
- 3) Wait 3 minutes.
- 4) Move the control switch to the "ICE" position.
- 5) Allow 5 minutes for the icemaker to fill with water and the water pump to start operating.
- 6) Close the water-cooled condenser water supply line shut-off valve.
- 7) Open the drain valve for the water-cooled condenser water supply line.
- 8) Allow the line to drain by gravity.
- 9) Attach compressed air or carbon dioxide supply to the condenser water line drain valve.
- 10) Blow the water-cooled condenser out using compressed air or carbon dioxide until water stops coming out.

#### 2. Remove the water from the potable water supply line:

- 1) Remove the front panel, if not already removed.
- 2) Move the control switch on the control box to the "OFF" position.
- 3) Wait 3 minutes.
- 4) Close the potable water supply line shut-off valve and open the potable water supply line drain valve.
- 5) Allow the line to drain by gravity.
- 6) Attach compressed air or carbon dioxide supply to the potable water supply line drain valve.
- 7) Move the control switch to the "ICE" position.
- 8) Blow the potable water line out using compressed air or carbon dioxide.

#### 3. Drain the potable water tank:

- 1) Turn off the power supply.
- 2) Move the control switch to the "OFF" position.
- 3) Remove the insulation panel.
- Remove the rubber cap covering the overflow pipe in the water tank. Remove the overflow pipe by turning it counterclockwise. Drain the water tank. See Fig. 5.



- 5) Replace the overflow pipe, the rubber cap and the insulation panel in their correct positions.
- 6) Remove all ice from the storage bin, and clean the storage bin.
- 7) Replace the front panel in its correct position.
- 8) Close the drain valve(s).