## Randell Manufacturing, Inc.



This manual provides information on installation, operating, maintenance, troubleshooting & replacement parts for

# 2000 SERIES REACH-INS



### NOTIFY CARRIER OF DAMAGE AT ONCE.

It is the responsibility of the consignee to inspect the container upon receipt of same and to determine the possibility of any damage, including concealed damage. Randell suggests that if you are suspicious of damage to make a notation on the delivery receipt. It will be the responsibility of the consignee to file a claim with the carrier. We recommend that you do so at once.



520 S. Coldwater Road Weidman, MI 48893-9683 Phone 1-800-621-8560 Fax 1-800-634-5369 www.randell.com

### TABLE OF CONTENTS

Page 2	Congratulations
Page 3.	
Page 4	Serial Number Location
Page 5	Unit Specifications
Page 8	
Page 11	Unit Installation
Page 15	Unit Operation.
Page 15	Preventative Maintenance
Page 17	Troubleshooting
Page 26	Part Figures
Page 43	Appendix A Heated Reach-ins

Congratulations on your recent purchase of Randell food service equipment, and welcome to the growing family of satisfied Randell customers.

Our reputation for superior products is the result of consistent quality craftsmanship. From the earliest stages of product design, to successive steps in fabrication and assembly, rigid standards of excellence are maintained by our staff of designers, engineers, and skilled employees.

Only the finest heavy-duty materials and parts are used in the production of Randell brand equipment. This means that each unit, given proper maintenance, will provide years of trouble free service to its owner.

In addition, all Randell food service equipment is backed by one of the best warranties in the food service industry and by our professional staff of service technicians. Retain this manual for future reference.

**Notice:** Due to a continuous program of product improvement, Randell Manufacturing reserves the right to make changes in design and specifications without prior notice.

Notice: Please read the entire manual carefully before installation. If certain recommended procedures are not followed, warranty claims will be denied.

> Model Number Serial Number Installation Date

> > Randell Manufacturing Service and Parts Hot Line 1-800-621-8560

RANDELL MANUFACTURING

SERIAL NUMBER LOCATION

FOR THE

2000 SERIES



This is a sample of a serial number tag.

The serial number tag on the 2000 series is located inside the refrigerated base on the far left side of the unit.

Unit Specifications For The 2000 Series





2000 SERIES

MODEL	L	D	Н	DOORS	CUBIC FEET	SHELVES QTY/SQ. FT	HP**	BTU/HR	VOLT	AMP	NEMA	SHIP WT
2010	30"	33.5"	81.25"	1	24	3/11.75'	1/4	1740*	115/60/1	6.9	5-15P	395
2010D	30"	33.5"	81.25"	(2)1/2 SIZE	12/10	4/15.25"***	1/2	2180*	115/60/1	10.4	5-20P	495
2010DR	30"	33.5"	81.25"	(2)1/2 SIZE	12/10	4/15.25"***	1/2	2180*	115/60/1	7	N/A	445
201 OF	30"	33.5"	81.25"	1	24	3/11.75'	1/2	2180*	115/60/1	9.3	5-15P	425
2010FP	30" 35.75" 81.25" 2 24 3/17.5 1/2 2180* 115/60/1 9.3 5-				5-15P	425						
2010FPR 30" 35.75" 81.25" 2 24 3/17.5 1/2 2180* 115/60/1 5 N/								N/A	425			
2010FR 30" 33.5" 81.25" 1 24 3/11.75' 1/4 2180* 115/60/1 5 N/A									N/A	345		
2010P	30"	35.75"	81.25"	2	24	3/11.75'	1/3	1740*	115/60/1	8.6	5-15P	395
2010PR	30"	35.75"	81.25"	2	24	3/11.75'	1/4	1740*	115/60/1	2	N/A	345
2010R 30" 33.5" 81.25" 1 24 3/11.75' 1/4 1740* 115/60/1 2 N/A								345				
2011	30"	33.5"	81.25"	1	24	3/11.75'	1/4	1740*	115/60/1	6.9	5-15P	395
2011F	30"	33.5"	81.25"	1	24	3/11.75'	1/2	2180*	115/60/1	9.3	5-15P	425
2011FR	30"	33.5"	81.25"	1	24	3/11.75'	1/2	2180*	115/60/1	5	N/A	345
2011R	30"	33.5"	81.25"	1	24	3/11.75'	1/4	1740*	115/60/1	2	N/A	345
2135	35"	34.5"	84"	1	31	N/A	1/3	2300*	115/60/1	8.6	5-15P	850
2135R	35"	34.5"	84"	1	31	N/A	1/3	2300*	115/60/1	2	N/A	800
2235	35"	34.5"	84"	1	31	N/A	3/4	2180*	115/60/1	12	5-20P	880
2235R	35"	34.5"	84"	1	31	N/A	1/2	2180*	115/60/1	5	N/A	830
			*Based o	n 90F ambien	t +20F eva	porator for refrig	erators a	nd -10F for	freezers			
	** Condensing units specified for remote units are recommendations only.											
***Includes bottom of each section as one shelf.												
			Note	e: All remote re	each-ins co	me standard on	6" legs ir	n lieu of cast	ers.			





### 2000 SERIES

MODEL	L	D	Н	DOORS	CUBIC FEET	SHELVES QTY/SQ FT.	HP	BTU/HR	VOLT	AMP	NEMA	ship Wt			
2020	55"	33.5"	81.25"	2	47	6/26'	1/3	2300*	115/60/1	8.6	5-15P	595			
2020D	55"	33.5"	81.25"	(2)full size	47	8/26'	3/4	4020*	115/60/1	15.4	5-20P	690			
2020DR	55"	33.5"	81.25"	(2)full size	47	8/26'	3/4	4020*	115/60/1	7	N/A	640			
2020F	55"	33.5"	81.25"	2	47	6/26'	3/4	4020*	115/60/1	15.4	5-15P	620			
2020FP	55"	35.75"	81.25"	4	47	6/26'	3/4	4020*	115/60/1	15.4	5-15P	620			
2020FPR	55"	35.75"	81.25"	4	47	6/26'	3/4	4020*	115/60/1	7	N/A	570			
2020FR	55"	33.5"	81.25"	2	47	6/26'	3/4	4020*	115/60/1	7	N/A	570			
2020P	55"	35.75"	81.25"	4	47	6/26'	1/2	2300*	2300* 115/60/1 11.7 5-15F						
2020PR	020PR 55" 35.75" 81.25" 4 47 6/26' 1/3 2300* 115/60/1 3 N/A									N/A	545				
2020R	55"	33.5"	81.25"	2	47	6/26'	1/3	2300*	115/60/1	3	N/A	545			
2021	55"	33.5"	81.25"	2	47	6/26'	1/3	2300*	115/60/1	8.6	5-15P	595			
2021F	55" 33.5" 81.25" 2 47 6/26' 3/4 4020* 115/60/1 15.4 5-							5-15P	620						
2021FR	55"	33.5"	81.25"	2	47	6/26'	3/4	4020*	115/60/1	7	N/A	570			
2021 R	55"	33.5"	81.25"	2	47	6/26'	3/4	2300*	115/60/1	3	N/A	545			
2022	55"	31.5"	81.25"	2	47	6/26'	1/3	2300*	115/60/1	8.6	5-15P	605			
2022P	55"	31.75"	81.25"	4	47	6/26'	1/2	2300*	115/60/1	11.7	5-15P	605			
2022PR	55"	31.75"	81.25"	4	47	6/26'	1/3	2300*	115/60/1	3	N/A	555			
2022R	55"	31.5"	81.25"	2	47	6/26'	1/3	2300*	115/60/1	3	N/A	555			
2168	68"	34.5"	84"	2	66	N/A	1/2	2180*	115/60/1	11.7	5-20P	1275			
2168R	68"	34.5"	84"	2	66	N/A	1/2	2180*	115/60/1	3	N/A	1205			
2268	68"	34.5"	84"	2	66	N/A	1	4900*	115/60/1	9.7	14-20P	1310			
2268R	68"	34.5"	84"	2	66	N/A	****	****	****	****	N/A	1260			
		i e	Based on	90F ambient	+20F eva	porator for refriger	rators	and -10F fo	r freezers						
			** Conc	lensing units s	specified for	or remote units are	e reco	mmendatior	ns only.						
***Includes bottom of each section as one shelf.															
	****Consult factory for recommended condensing unit specifications.														
			Note:	All remote rea	ach-ins cor	me standard on 6'	' legs i	n lieu of ca	sters.						



### 2000 SERIES

MODEL	L	D	Н	DOORS	CUBIC FEET	SHELVES QTY/SQ FT	HP**	BTU/HR*	VOLT	AMP	NEMA	Ship Wt
2030	83"	33.5"	81.25"	3	69	9/39'	1/2	2180*	115/60/1	11.7	5-15P	800
2030F	83"	33.5"	81.25"	3	69	9/39'	1	4900*	115/60/1	9.7	5-15P	840
2030FR	83"	33.5"	81.25"	3	69	9/39'	***	***	***	***	N/A	790
2030P	83"	35.75"	81.25"	6	69	9/39'	1/2	2180*	115/60/1	11.7	5-15P	800
2030PR	83"	35.75"	81.25"	25" 6 69 9/39' 1/2 2180* 115/60/1 4 M					N/A	750		
2030R	83"	33.5"	81.25"	3	69	9 9/39' 1/2 2180* 115/60/1 2 N					N/A	750
2031	83"	33.5"	81.25"	3	69	9/39'	1/2	2180*	115/60/1	11.7	5-15P	800
2031 R	83"	33.5"	81.25"	3	69	9/39'	1/2	2180*	115/60/1	2	N/A	750
			*Based	on 90F amb	ient +20F	evaporator for re	efrigerato	ors and -10F	for freezers			
	** Condensing units specified for remote units are recommendations only.											
	***Consult factory for recommended condensing unit specifications.											
	Note: All remote reach-ins come standard on 6" legs in lieu of casters.											

## Randell Manufacturing, Inc. Warranty Policies

#### Parts Warranty

Randell warrants all component parts of manufactured new equipment to be free of defects in material or workmanship, and that the equipment meets or exceeds reasonable industry standards of performance for a period of one year from the date of shipment from any Randell factory, assembly plant or warehouse facility.

Note: Warranties are effective from date of shipment, with a thirty day window to allow for shipment, installation and set up. In the event equipment was shipped to a site other than the final installation site, Randell will warranty for a period of three months following installation, with proof of starting date, up to a maximum of eighteen months from date of purchase.

Component parts warranty does not cover glass breakage or gasket replacement. Randell covers all shipping cost related to component part warranty sent at regular ground rates (UPS, USPS).

Freight or postage incurred for any express or specialty methods of shipping are the responsibility of the customer.

#### Labor Coverage

In the unlikely event a Randell manufactured unit fails due to defects in materials or workmanship within the first ninety days, Randell agrees to pay reasonable labor incurred. During the first ninety days work authorizations are not required for in warranty repairs. However, repair times are limited to certain flex rate schedules and hours will be deducted from service invoices if they exceed allowed times without prior approval and a work authorization number. Warranties are effective from date of shipment, with a 30 day window to allow for shipment, installation and setup.

Where equipment is shipped to any site other than final installation Randell will honor the labor warranty for a period of ninety days following installation with proof of starting date, up to a maximum of nine months from date of purchase. Travel time is limited to one hour each direction or two hours per invoice. Any travel time exceeding two hours will be the responsibility of the customer.

## Note: Temperature adjustments are not covered under warranty, due to the wide range of ambient conditions.

#### Five Year Extended Compressor Warranty

#### United States installations only:

Randell will pay for the replacement compressor only. Freight, labor, refrigerant, handling and all other miscellaneous charges are the responsibility of the customer. Randell will fulfill its warranty obligation by using one of the four methods provided below, which will be selected by the Randell in house service technician:

 Provide reimbursement to servicing customer for the cost of the locally obtained replacement compressor in exchange for the return of the defective compressor returned to Randell freight prepaid. Randell does limit the amount of reimbursement allowed and does require a copy of the local supply house bill for replacement compressor.

### Customer should not pay servicing agent up front for compressor.

- Provide repair at the manufacturing facility by requiring that the defective unit be sent back to Randell freight prepaid. Perform repair at the expense of Randell and ship the item back to job location freight collect.
- 3. Furnish a replacement compressor freight collect in exchange for the return of the defective compressor sent back freight prepaid.
- 4. Furnish complete condensing unit or replacement package freight collect in exchange for the return of the defective compressor sent back freight prepaid, (decisions based on whether or not to send complete condensing unit will be made by Randell in-house service technician).

#### Export Warranty

Our export warranties will cover all non electrical parts for the period of one year from the date of shipment to be free of defects in material or workmanship. Electrical parts are also covered if ordered and operated on 60 Hz. Electrical components, ordered and operated on 50 Hz, are warranted for the first 90 days from shipment only. Service labor is covered for the first 90 days with authorization from factory prior to service. Warranty is automatically initiated 60 days from ship date. Inbound costs on any factory supplied items would be the responsibility of the customer. Adherence to recommended equipment maintenance procedures, according to the owners manual provided with each unit, is required for this warranty to remain in effect, and can have a substantial effect on extending the service life of your equipment. Equipment abuse voids any warranty. Extended warranties are not available for parts, labor or compressors on units shipped outside the United States.

#### Freight Damage

Any and all freight damage that occurs to a Randell piece of equipment as a result of carrier handling is not considered warranty, and is not covered under warranty guidelines. Any freight damage incurred during shipping needs to have a freight claim filed by the receiver with the shipping carrier (note all damages on freight bill at time of delivery). Internal or concealed damage may fall under Randell's responsibility dependent upon the circumstances surrounding each specific incident and are at the discretion of the Randell in-house service technician.

### Gasket Coverage

Randell does not cover gaskets under warranty. Gaskets are a maintenance type component that are subject to daily wear and tear and are the responsibility of the owner of the equipment. Because of the unlimited number of customer related circumstances that can cause gasket failure all gasket replacement issues are considered non-warranty. Randell recommends thorough cleaning of gaskets on a weekly basis with a mild dish soap and warm water. With proper care Randell gaskets can last up to two years, at which time we recommend replacement of all gaskets on the equipment for the best possible performance.

NOTICE: FOOD LOSS IS NOT COVERED UNDER WARRANTY

### Unit Installation

#### A. Receiving Shipment

Upon arrival, examine the exterior of the shipping crate for signs of abuse. It is advisable that the shipping crate be partially removed, in order to examine the cabinet for any possible concealed damages which might have occurred during shipment. If no damages are evident, replace the crate in order to protect the unit during storage and local delivery. If the unit is damaged, it should be noted on the delivery slip or bill of lading and signed to that effect. A claim must be filed immediately against the carrier indicating the extent and estimated cost of damage occurred.

### B. Electrical Supply

The wiring should be done by a qualified electrician in accordance with local electrical codes. A properly wired, and grounded outlet will assure proper operation. Please consult the data plate attached to the compressor to ascertain the correct electrical requirements. Supply voltage and amperage requirements are located on the serial number tag located inside the far left door.

#### Note: It is important that a voltage reading be made at the

- compressor motor electrical connections, while the unit is in operation, to verify that the correct voltage required by the compressor is being supplied. Low or high voltage can detrimentally affect operation and thereby void its warranty.
- Note: It is important that your unit has its own dedicated line. Condensing units are designed to operate with a voltage fluctuation of plus or minus 10% of the voltage indicated on the unit data plate. Burn out of a condensing unit due to exceeding voltage limits will void the warranty.

### C. Door Inspection

- 1. Check doors/drawers to ensure that they are sealing properly.
- 2. Check doors for proper alignment (see figure D. page 14).
- 3. Check doors to ensure that they open and shut freely.

#### D. Locating Your New Unit

- The following conditions should be considered when selecting a location for your unit:
- Floor load The area on which the unit will rest must be free of vibration and suitably strong enough to support the combined weights of the unit plus the maximum product load weight, which are provided in the table below:

MODEL	CUBIC FT	FACTOR	WEIGHT POUNDS	TOTAL CAPACITY	MODEL	CUBIC FT	FACTOR	WEIGHT POUNDS	TOTAL CAPACITY
2021FR	47	35	570	2215	2010DR	12/10	35	445	1215
2021R	47	35	545	2190	2010F	24	35	425	1265
2022	47	35	605	2250	2010FP	24	35	425	1265
2022P	47	35	605	2250	2010FPR	24	35	425	1265
2022PR	47	35	555	2200	2010FR	24	35	345	1185
2022R	47	35	555	2200	2010P	24	35	395	1235
2030	69	35	800	3215	2010PR	24	35	345	1185
2030F	69	35	840	3255	2010R	24	35	345	1185
2030FR	69	35	790	3205	2011	24	35	395	1235
2030P	69	35	800	3215	2011F	24	35	425	1265
2030PR	69	35	750	3165	2011FR	24	35	345	1185
2030R	69	35	750	3165	2011R	24	35	345	1185
2031	69	35	800	3215	2020	47	35	595	2240
2031R	69	35	750	3165	2020D	47	35	690	2335
2135	31	35	850	1935	2020DR	47	35	640	2285
2135R	31	35	800	1885	2020F	47	35	620	2265
2168	66	35	1275	3585	2020FP	47	35	620	2265
2168R	66	35	1205	3515	2020FPR	47	35	570	2215
2235	31	35	880	1965	2020FR	47	35	570	2215
2235R	31	35	830	1915	2020P	47	35	595	2240
2268	66	35	1310	3620	2020PR	47	35	545	2190
2268R	66	35	1260	3570	2020R	47	35	545	2190
2010	24	35	395	1235	2021	47	35	595	2240
2010D	12/10	35	495	1265	2021F	47	35	620	2265

 Clearance - There must be a combined total of at least 3" clearance on all sides of the unit.

3. Ventilation - The air cooled self contained unit requires a sufficient amount of cool clean air. Avoid placing the unit near heat generating equipment such as ovens, ranges, heaters, fryers, steam kettles, etc. and out of direct sunlight. Avoid locating the unit in an unheated room or where the room temperature may drop below 55° F or above 90° F.

### E. Installation Checklist

- After the final location of the unit has been determined refer to the following checklist prior to start up:
- Check all exposed refrigeration lines to ensure that they are not kinked, dented or rubbing together.
- 2. Check that condenser and evaporator fans rotate freely without striking any stationary members.
- 3. Unit must be properly leveled.
- 4. Plug in unit and turn on main on/off switch.
- 5. Turn on cold control located inside the base.
- Refer to the front of this manual for serial number location. Please record this information in your manual on page 3 now. It will be necessary when ordering replacement parts or requesting warranty service.
- Confirm that unit is holding temperature. Set controls to desired temperature for your particular ambient and altitude (See figure A.).
- Allow your unit to operate for approximately 2 hours before putting in food this allows interior to cool down to storage temperature.

Note: All motors are oiled and sealed.

Note: All self-contained models are shipped from the factory with the service valves open ready for operation.





The control knob allows for temperature adjustments, with in the cabinet only. Turning the knob clockwise will result in increased cooling. Keep the arrow on the knob pointed within the green arc. Turning it clockwise beyond the green can result in freeze-up, while turning it counterclockwise beyond the green will shut the compressor off. If your cabinet temperature remains to warm and your temperature control is at the maximum setting you may need to adjust the pressure control. Your units pressure control should be set at the time of installation by a qualified installation contractor. If minor adjustments are needed at a later date, adjust control by turning the right adjusting screw clockwise (1/4 turn at a time) to a lower number for colder temperature and counterclockwise to a higher number for warmer temperature.

- Note: Numbers are pounds of pressure not degrees F.
- Note: Do not adjust the differential screw (Left screw).
- Note: Temperature Controls located behind louver on top of unit.

### Unit Operation

Randell has attempted to preset the cold control for an average interior temperature of 38°F at the factory but due to varying ambient conditions, including elevation, food product as well as type of operation you may need to alter this temperature. Additional adjustments can be made (within limits) by turning the control dial up or down until the desired temperature is reached. The control dial is located on the evaporator housing inside the base.

Your reach-in will maintain proper temperatures when utilized properly. It is strongly recommended that the doors be kept closed as much as possible. This is especially important in the summer and in kitchens exceeding 80° F.. Do not leave the covers open for prolonged periods of time. Make sure doors close properly after each use.

Note: Even though your reach-in was designed for heavy use, excessive door openings should be avoided, in order to maintain proper box temperature and eliminate the possibility of coil freeze up.

### Preventive Maintenance

Randell strongly suggests a preventive maintenance program which would include the following **Monthly** procedures:

 Cleaning of all condenser coils. Condenser coils are a critical component in the life of the compressor and must remain clean to assure proper air flow and heat transfer. Failure to maintain this heat transfer will affect unit performance and eventually destroy the compressor. Clean the condenser coils with coil cleaner and/or a vacuum cleaner and brush.

### Note: Brush coil in direction of fins, normally vertically as to not damage or restrict air flow from passing through condenser.

- 2. Clean all fan blades, both on the condensing unit and the evaporator assembly.
- 3. Lubricate door hinges with lithium grease.
- 4. Clean and disinfect drain lines and evaporator pan with a solution of warm water and bleach.
- Clean all gaskets on a weekly if not daily basis with a solution of warm water and a mild detergent to extend gasket life.

NOTE: DO NOT USE SHARP UTENSILS

Recommended cleaners for your stainless steel include the following:

JOB	CLEANING AGENT	COMMENTS
Routine cleaning	Soap, ammonia, detergent Medallion	Apply with a sponge or cloth
Fingerprints and smears	Arcal 20, Lac-O-Nu,Ecoshine	Provides a barrier film
Stubborn stains and discoloration	Cameo, Talc, Zud, First impression	Rub in the direction of the polish lines
Greasy and fatty acids, blood, burnt-on foods	Easy-Off, De-grease It, Oven aid	Excellent removal on all finishes
Grease and oil	Any good commercial detergent	Apply with a sponge or cloth
Restoration/Passivation	Benefit, Super Sheen	Good idea monthly

Reference: Nickel Development Institute, Diversey Lever, Savin, Ecolab, NAFEM

Do not use steel pads, wire brushes, scrapers or chloride cleaners to clean your stainless steel.

CAUTION: DO NOT USE ABRASIVE CLEANING SOLVENTS, NEVER USE HYDROCHLORIC ACID

(MURIATIC ACID) ON STAINLESS STEEL.

Proper maintenance of equipment is the ultimate necessity in preventing costly repairs. By evaluating each unit on a regular schedule you can often catch and repair minor problems before they completely disable the unit and become burdensome on your entire operation.

For more information on preventive maintenance consult your local service company or CEFSA member. Most repair companies offer this service at very reasonable rates to allow you the time you need to run your business along with the peace of mind that all your equipment will last throughout its expected life. These services often offer guarantees as well as the flexibility in scheduling of maintenance for your convenience. Randell believes strongly in the products it manufacturers and backs those products with one of the best warranties in the industry. We believe with the proper maintenance and use you will realize a profitable return on your investment and years of satisfied service.

SYMPTOM	POSSIBLE CAUSE	PROCEDURE
UNIT DOESN'T RUN	1. NO POWER TO UNIT.	1. PLUG IN UNIT.
	2. TEMPERATURE CONTROL TURNED OFF.	2. CHECK TEMPERATURE CONTROL.
	3. TEMPERATURE CONTROL FAULTY.	3. TEST TEMPERATURE CONTROL. SEE #4
	4. COMPRESSOR OVERHEATED.	4. CLEAN CONDENSER COIL. SEE #1
	5. CONDENSER FAN FAULTY.	5. SERVICE CONDENSER FAN MOTOR. SEE #7
	6. OVERLOAD PROTECTOR FAULTY.	6. TEST OVERLOAD. SEE #10
	7. COMPRESSOR RELAY FAULTY.	7. TEST RELAY. <b>SEE #10</b>
	8. COMPRESSOR FAULTY.	8. CALL FOR SERVICE AT 1-800-621-8560.
UNIT SHORT CYCLES	1. CONDENSER COIL DIRTY.	1. CLEAN COIL. SEE #1
	2. CONDENSER FAN FAULTY.	2. SERVICE FAN AND MOTOR. SEE #7
	3. COMPRESSOR FAULTY.	3. CALL FOR SERVICE AT 1-800-621-8560.
	4. OVERLOAD REPEATEDLY TRIPPING.	4. CHECK OUTLET VOLTAGE.
UNIT RUNS CONSTANTLY	1. FROST BUILD UP.	1. DEFROST EVAPORATOR.
	2. DOOR NOT SEALING PROPERLY.	2. CHECK DOOR. SEE #3
	3. DOOR GASKET DAMAGED.	3. REPLACE GASKET.
	4. CONDENSER COIL DIRTY.	4. CLEAN COIL. SEE #1
	5. CONDENSER FAN FAULTY.	5. SERVICE CONDENSER MOTOR. SEE #7
UNIT NOT COLD ENOUGH	1. TEMPERATURE CONTROL SET TOO HIGH.	1. LOWER SETTING.
	2. TEMPERATURE CONTROL FAULTY.	2. TEST CONTROL. SEE #4
	3. CONDENSER COIL DIRTY.	3. CLEAN COIL. SEE #1
	4. DOOR NOT SEALING PROPERLY.	4. CHECK DOOR. SEE #3
	5. DOOR GASKET DAMAGED.	5. REPLACE DOOR GASKET.
	6. EVAPORATOR FAN FAULTY.	6. SERVICE EVAPORATOR FAN. SEE #5
	7. EVAPORATOR ICED UP.	7. CHECK DOOR SEE #3
	8. REFRIGERANT LEAKING OR	8. CALL FOR SERVICE AT 1-800-621-
	CONTAMINATED.	8560.

SYMPTOM	POSSIBLE CAUSE	PROCEDURE
UNIT TOO COLD	1. TEMPERATURE CONTROL SET TOO LOW.	1. ADJUST CONTROL.
	2. TEMPERATURE CONTROL FAULTY.	2. TEST CONTROL. SEE #4
MOISTURE AROUND DOOR OR FRAME.	1. BREAKER STRIPS FAULTY.	1. INSPECT STRIPS.
	2. TEMPERATURE SET TOO LOW	2. RAISE SETTING.
ICE IN DRAIN PAN OR WATER IN BOTTOM OF UNIT OR FLOOR	1. DRAIN TUBE CLOGGED.	1. CLEAN DRAIN. SEE #2
	2. UNIT NOT LEVEL	2. ADJUST LEVELING FEET SEE DIAGRAM A <b>PAGE 13</b> .
UNIT NOISY	1. UNIT NOT LEVEL	ADJUST LEVELING FEET SEE DIAGRAM A <b>PAGE 13</b> .
	2. COMPRESSOR MOUNTINGS LOOSE OR HARDENED.	2. TIGHTEN OR REPLACE COMPRESSOR MOUNTINGS.
	3. CONDENSER FAN DAMAGED OR FITTING FAN SHROUD.	3. INSPECT CONDENSER FAN. SEE #7
	4. EVAPORATOR FAN DAMAGED OR HITTING FAN SHROUD.	4. INSPECT EVAPORATOR FAN. SEE #5
	5. MECHANICAL COMPARTMENT LOUVER RATTLING.	5. BEND OR ALIGN TABS TO REDUCE NOISE. REPLACE IF NECESSARY.



### 1. Cleaning condenser coil.

An accumulation of dirt and dust prevents the condenser coil from removing, making your unit cool poorly, run constantly, or even stop completely if the compressor overheats. Clean coil using a vacuum cleaner with a wand attachment. If the coil is greasy, wash it with warm soapy water and a bristle brush, taking care not to drip water on other parts of your unit.

### 2. Cleaning drain and drain pan.

Clean the drain using an oven baster to force a solution of hot water and baking soda or bleach into the opening. To clear a stubborn clog, insert a length of 1/4" round plastic tubing into the drain and push it through to the drain pan, then pull it out. Wash the pan regularly with a solution of warm baking soda and water.



### 3. Checking the door seal.

Open the door and examine all four sides of the door gasket for tears. Feel the gasket for brittleness or cracks. If the gasket shows damage replace it. If not, close the door and check the seal between gasket and cabinet for obvious gaps. Next open the door and shut it on a dollar bill slowly pull it out of the door. If the gasket seals properly, you will feel tension as it grips the bill. Repeat this test all around the door. If the gasket

doesn't seal tightly, replace gasket after first checking the door for sagging, warping.

#### 4. Testing and replacing the temperature control.

Unplug the unit and remove the temperature control knob. Remove the screws securing the fan shroud to the evaporator coil assembly, next remove the screws securing the temperature control to the fan shroud. Taking care not to bend the capillary line, pull off the wire connectors. Now you are ready to test for continuity.

![](_page_19_Picture_2.jpeg)

Set your multimeter at RX1, Touch a probe to each terminal. With the control at its the tester should indicate a closed circuit. Turn off the control then retest; the tester should indicate an open circuit. To install a new temperature control, pull the capillary line of the old control out of its opening. Set the new control to its coldest setting and carefully thread the capillary line into the opening without kinking it. Attach the wires to the terminals, screw the control in place and reattach the dial.

![](_page_19_Picture_4.jpeg)

5. Checking and testing the evaporator motor. Remove the screws attaching the side to the evaporator coil housing. Remove the bolts holding the fan bracket to the coil assembly and Lift the fan motor a few inches to remove the push on connectors. Check blade for damage, replace if necessary. Pull the blade off the motor shaft and slide on a new blade, taking care not to reverse the blade. Hold the blade horizontally and spin the blade to check for binding in the motor. If the blade does not spin freely, replace the motor. To test the motor set a multimeter at RX1 and touch a probe to each motor terminal. The meter should show resistance. If not, install a new motor, and reinstall the fan.

#### 6. Testing and replacing programmable defrost timer.

With electric defrost it is critical that the defrost terminate at the earliest possible time. The defrost timer controls the following events:

- A. Evaporator fans stop.
- B. Compressor stops after the pump down cycle.
- C. Electric heaters are energized.

**NOTE:** 3-wire thermodisc (single pole double throw) is used to terminate defrost when the coil is above freezing. A maximum defrost time should be programmed into the timer in the event the defrost termination switch fails to terminate defrost.

![](_page_20_Picture_6.jpeg)

To test defrost timer first, examine dial to see if time on dial is actual time, in case either the power has been off, or the timer motor is not advancing. Next, advance the timer by hand until the defrost cycle starts. After defrost is terminated by the thermodisc check to see that unit returns to normal operation, after approximately one half hour. If not replace defrost timer or motor.

![](_page_20_Figure_8.jpeg)

Visually inspect for broken or loose wire connections to defrost timer. If a defective connection is found, tighten or repair connection, if not check with multimeter to confirm power is reaching timer. If power is going to timer troubleshoot timer, if not trace for source of open circuit.

#### 7. Servicing the condenser fan.

Inspect the condenser fan motor by removing the mechanical housing cover to gain access. Unplug the unit. Clean the fan blade, and turn it to see if the blade rotates freely. If the motor binds, replace it. If the blade is damaged, unscrew the nut that holds it to the motor shaft and pull it off. Install a new fan blade, replacing any washers, and tighten the nut.

![](_page_21_Picture_2.jpeg)

![](_page_21_Picture_3.jpeg)

To test the condenser fan motor disconnect the wires to the fan motor. Set a multimeter at RX10 and touch one probe to each terminal. The multimeter needle should show approximately 45 to 50 ohms resistance; a lower reading means the motor is faulty. Next set the meter at RX1000 and touch one probe to the motor terminals and the other one to any unpainted metal part of the unit. If the meter needle moves, the motor is grounded and should be replaced. To remove the motor unscrew the bracket that holds the fan motor to its housing, slide the motor out of the housing. Remove the fan blade from the old motor and attach it to the new motor, replacing any washers. Install the new motor in its housing by screwing the bracket in place. Reattach the wires to the motor terminals.

#### 8. Servicing the compressor.

The compressor is part of the sealed refrigeration system and should be replaced by a professional service technician. You can, however, test the compressor and certain components. Unplug the unit and remove the access cover to the mechanical housing. A small box mounted on the side of the compressor protects the relay, overload protector and capacitor. Release the wire retaining clip that holds the cover in place and slip off the cover and the clip.

![](_page_22_Picture_0.jpeg)

To test the compressor relay pull the relay straight off the compressor without twisting it. If the relay has an external wire coil, hold the relay so that the word top is up. Set the multimeter at RX1 and place the probes on the terminals S and M. the multimeter needle should not move. Next remove the probe from M and place it on the side terminal marked L. once again, the needle should not move. Finally, remove the

probe from S and place it on M. the needle should sweep across the scale, showing full continuity. Now turn the relay upside down and perform the same tests. You should get the opposite results: continuity between terminals S and M and between S and L; no continuity between M and L. if the relay

fails any of these tests, replace it: push the new relay onto the compressor terminals and replace the terminal cover. If the relay passes these tests, test the overload protector.

To remove the overload protector use a screwdriver to gently pry open the circular spring clip that secures the overload protector to the compressor and snap out the protector. Pull the two wire connectors off their terminals.

![](_page_22_Picture_5.jpeg)

To test set a multimeter at RX1 and touch a probe to each overload protector terminal. The multimeter needle should sweep across the scale, showing full continuity. If the overload protector passes this test, test the compressor. If not replace the overload protector. Reattach the pushon connectors to the new overload protector, clip it in place on the compressor and replace the terminal cover.

![](_page_23_Picture_0.jpeg)

To test the compressor set a multimeter at RX1, test each of the three terminal pins against each of the other two. Each pair should show continuity. Then, with the -multimeter set at RX1000, place one probe against the metal housing of the compressor; if necessary, scrape off a little paint to ensure contact with bare metal. Place the other probe on each of the three terminals in turn. If any of the three terminals shoes continuity with the housing, the compressor is grounded. If the compressor fails either test, call for service. If it passes the tests, reinstall the overload protector, relay, terminal cover and mechanical housing cover.

![](_page_23_Picture_2.jpeg)

![](_page_24_Figure_0.jpeg)

![](_page_25_Figure_0.jpeg)

o:/drafting/service/reachin.dgn Aug. 27, 1998 14:01:06

![](_page_26_Figure_0.jpeg)

![](_page_27_Figure_0.jpeg)

o:/drafting/service/reachin.dgn Sep. 1, 1998 09:59:26

![](_page_28_Figure_0.jpeg)

![](_page_29_Figure_0.jpeg)

o:/drafting/service/reachin.dgn Aug. 27, 1998 13:12:53

![](_page_30_Figure_0.jpeg)

o:/drafting/service/reachin.dgn Aug. 27, 1998 13:13:14

![](_page_31_Figure_0.jpeg)

o:/drafting/service/reachin.dgn Aug. 27, 1998 13:08:21

	REACH-IN REFRIGERATOR														
	REPLACEMENT PARTS LIST														
ПЕМ	DESCRIPTION	PART#	2 0 1 0 - 1 1	2 1 3 5	2 0 2 0 2	2 0 2 2 1	2 1 6 8	2 0 3 0 - 3 1							
3	SET OF (4) CASTERS	001451	X		Х	Х		Х							
4	CASTER 6" NON-LOCKING	HD-CST061	X		Х	Х		Х							
5	CASTER 6" LOCKING	HD-CST060	Х		Х	Х		Х							
9	UNIVERSAL TRAY SLIDES	UNIVPS	Х		Х	Х		Х							
13	PILASTER ASSEMBLY	RP PIL2412	Х		Х	Х		Х							
13A	PILASTER ASSEMBLY, W/CENTER SECTION	RP PIL2420			Х	Х		Х							
14	SHELVES POWDER COATED (22 X 25 1/4)	HD-SHL105	Х		Х	Х		Х							
14A	SHELVES STAINLESS STEEL (22 X 25 1/4)	HD-SHL105SS	0		0	0		0							
14B	SHELVES POWDER COATED NOTCHED SHELF, USED IN RH AND/OR CENTER OPENING	HD-SHL106			х	х		Х							
17	POWER CORD 16/3 REFRIGERATOR 115V	EL-WIR461	Х	Х	Х	Х		Х							
18	SHELF CLIPS (SET OF 4) STAINLESS STEEL	HD-CLP150	Х	х	Х	Х	Х	Х							
44	DOOR & SNAP IN GASKET	SEE SCHEDULE A1	Х	Х											
44A	DOOR & SNAP IN GASKET	SEE SCHEDULE A2			Х	Х	Х	Х							
46	DOOR HINGE (SET OF 2)	HD-HIN400	Х	х	Х	Х	Х	Х							
47	DOOR HANDLE 12 3/4" (GLASS DOOR)	HD-HDL125Y	Х	Х	Х	Х	Х	Х							
47A	DOOR HANDLE 12 3/4" (STAINLESS DOOR)	HD-HDL125	Х	Х	Х	Х	Х	Х							
49	DOOR LOCK W/KEYS (GLASS DOOR)	HD-LCK150	Х	Х	Х	Х	Х	Х							
49A	DOOR LOCK W/KEYS (STAINLESS DOOR)	HD-LCK206	Х	Х	Х	Х	Х	Х							
53	ABS PLASTIC BREAKER STRIP (CAP ONLY)	PL-STR200	Х	х	Х	Х	Х	Х							
54	HEATER, MULLION HEATER (REFRIGERATOR ONLY)	EL-WIR122			Х	Х	Х								
54A	HEATER, PERIMETER HEATER (SPLIT DOOR OR DRAWERS)	EL-WIR211	x	х	х	х	х	Х							
94	ALUMINUM END PANEL (SKIN) 31.25" X 75"	RP SKN001	Х	Х	Х	Х	Х	Х							
95	ALUMINUM AIR SHIELD	RP ASH001	Х	Х											
95A	ALUMINUM AIR SHIELD	RP ASH002			Х	Х	Х	Х							
95B	ALUMINUM AIR SHIELD	RP ASH003					Х	Х							
96	ALUMINUM AIR DIVERTER	RP ADV001	Х	Х											
96A	ALUMINUM AIR DIVERTER	RP ADV002			Х	Х	Х	Х							
96B	ALUMINUM AIR DIVERTER	RP ADV003					Х	Х							
96C	GALVANIZED HOLD DOWN CLIPS FOR BLOWER BOX	RP HDC001	Х	Х	Х	Х	Х	Х							
102	LOUVER 1 PC 12.5" X 24.25"	RP LVR201	Х	Х											
102A	LOUVER 1 PC 12.5" X 49.25"	RP LVR202			Х	Х	Х								
102B	LOUVER 1 PC 12.5" X 77.25"	RP LVR203						Х							
108	EXPANSION VALVE (REFRIGERATOR)	RF-VLV300	Х	Х	Х	Х	Х	Х							
113	THERMOMETER	HD-THR300	Х	Х	Х	Х	Х	Х							
114	SOCKET, LIGHT BULB	EL LGT360	Х	Х	Х	Х	Х	Х							
115	LAMP GUARD	HD-GRD1159	Х	Х	Х	Х	Х	Х							
116	TEMPERATURE CONTROL	HD-CNT200	Х	Х	Х	Х	Х	Х							

	REACH-IN R	REFRIGERATOR						
	REPLACEME	INT PARTS LIST						
ІТЕМ	DESCRIPTION	PART#	0 0 1 0 1	9 1 3 5	0 0 2 0 2 1	2 0 2 2	2 1 6 8	2 0 3 0 3 1
117	LOW PRESSURE CONTROL	RF-CNT700			Х	х	Х	Х
130	CONDENSING UNIT AEA4430YXAXB	RF CON251	Х					
130A	CONDENSING UNIT AEA4440YXAXB	RF CON333A		Х	Х		Х	
130B	CONDENSING UNIT AKA4476YXAXC	RF CON503				Х		Х
131	COMPRESSOR	RF CMP010-134	Х	Х				
131A	COMPRESSOR	RF CMP020			Х		Х	
131B	COMPRESSOR	RFCMP200-134						Х
134	START COMPONENTS	RF STR251	Х	Х				
134A	START COMPONENTS	RF STR333			Х		Х	
134B	START COMPONENTS	RF STR503						Х
135	RECEIVER TANK	RF TNK001	Х	Х	Х		Х	
135A	RECEIVER TANK	RF TNK503						Х
136	CONDENSER COIL	RF COI251	Х	Х				
136A	CONDENSER COIL	RF C01333A			Х		Х	
136B	CONDENSER COIL	RF COI503						Х
137	CONDENSER FAN MOTOR	RF FAN001	Х	Х	Х		Х	
137A	CONDENSER FAN MOTOR	RF FAN751						Х
138	CONDENSER FAN BLADE	RF FAN251	Х	Х				
138A	CONDENSER FAN BLADE	RF FAN004			Х		Х	
140	FILTER DRIER	RF-FLT250A	Х	Х	Х	Х	Х	Х
141	EVAPORATOR PAN (S/S) 23.5" X 3" X 1.25"	RP EPN001	Х	Х				
141A	EVAP PAN S/S	RP EPN002			Х		Х	Х
150	EVAP COIL ASSY	RP CSY201	Х	Х				
150A	EVAP COIL ASSY	RP CSY223			Х	Х	Х	Х
152	EVAPORATOR COIL	RF-COI120C	Х	Х	Х	Х	Х	Х
155	INSULATED BOX COVER	RP CVR001	Х	Х				
155A	INSULATED BOX COVER	RP CVR002			Х	Х	Х	Х
158	EVAP FAN MOTOR	EL-MTR057	Х	Х	Х	Х	Х	Х
159	EVAPORATOR FAN BLADE	RF-FAN005	Х	Х	Х	Х	Х	Х
161	EVAPORATO FAN SHROUD	RP SHD201	Х	Х				
161A	EVAPORATOR FAN SHROUD	RP SHD223			Х	Х	Х	Х
162	EVAP FAN MOTOR MOUNTING BRACKET	RP BRK123	Х	Х	Х	Х	Х	Х
510	ON-OFF ROCKER SWITCH (NON-LIGHTED)	EL-SWT140	Х	Х	Х	Х	Х	Х
511	LIGHT SWITCH (BEHIND TOP DOOR HINGE)	EL-SWT150C	Х	Х	Х	Х	Х	Х
514	2 FAN WIRE HARNESS W/SPADE ENDS	EL-WIR002	Х	Х			İ	
514A	3 FAN WIRE HARNESS W/SPADE ENDS	EL-WIR003			Х	Х	Х	Х
580	LIGHT BULB 40 WATT	EL-LGT200	Х	Х	Х	Х	Х	Х
720	CAM LIFT BUSHINGS	HD HIN400-2	Х	Х	Х	Х	Х	Х
727	GALVANIZED HAT CHANNEL 24.25"	RP GHC001	Х	ΧA		1	İ –	1

	REACH-IN	REFRIGERATOR											
	REPLACEMENT PARTS LIST												
ITEM	DESCRIPTION	PART#	2	2	2	2	2	2					
			0	1	0	0	1	0					
			1	3	2	2	6	3					
			0	5	0	2	8	0					
			-		-			-					
			1		2			3					
			1		1			1					
727A	GALVANIZE HAT CHANNEL 49.25"	RP GHC002			Х	Х	Х						
727B	GALVANIZE HAT CHANNEL 77.25"	RP GHC003						Х					
749	RAMP	RP RMP001		Х			Х						

		REACH-IN F	REEZER MODELS					
		REPLACE	MENT PARTS					
						FREEZER		
ПЕ	М	DESCRIPTION	PART#	2010F 2011F	2235	2020F 2021 F	2268	2030F 2031 F
3		SET OF (4) CASTERS	001451	Х		Х		Х
4		CASTER 6" NON-LOCKING	HD-CST061	Х		Х		Х
5		CASTER 6" LOCKING	HD-CST060	Х		Х		Х
9		UNIVERSAL TRAY SLIDES	UNIVPS	Х		Х		Х
13		PILASTER ASSEMBLY	RP PIL2412	Х		Х		Х
13	А	PILASTER ASSEMBLY, W/CENTER SECTION	RP PIL2420	Х		Х		Х
14		SHELVES POWDER COATED (22 X 25 1/4)	HD-SHL105	Х		Х		Х
14	А	SHELVES STAINLESS STEEL (22 X 25 1/4)	HD-SHL105SS	0		0		0
14	в	SHELVES POWDER COATED NOTCHED SHELF, USED IN RH AND/OR CENTER OPENING	HD-SHL106	х		х		х
17		POWER CORD 12/3 FREEZER 115V	EL-WIR800	Х	Х	Х	Х	
17	А	POWER CORD 12/4 FREEZER 208/230	EL-WIR					Х
18		SHELF CUPS (SET OF 4) S/S	HD-CLP150	Х		Х		Х
44		DOOR & SNAP-IN GASKET	SEE SCHEDULE A1	Х	Х			
44	А	DOOR & SNAP-IN GASKET	SEE SCHEDULE A2			Х	Х	Х
46		DOOR HINGE (SET OF 2)	HD-HIN400	Х	Х	Х	Х	Х
47		DOOR HANDLE 12 3/4" (GLASS DOOR)	HD-HDL125Y	Х	Х	Х	Х	Х
47	А	DOOR HANDLE 12 3/4" (STAINLESS DOOR)	HD-HDL125	Х	Х	Х	Х	Х
49		DOOR LOCK W/KEYS (GLASS DOOR)	HD-LCK150	Х	Х	Х	Х	Х
49	А	DOOR LOCK W/KEYS (STAINLESS DOOR)	HD-LCK206	Х	Х	Х	Х	Х
53		ABS PLASTIC BREAKER STRIP (CAP ONLY)	PL-STR200	Х	Х	Х	Х	Х
54		HEATER, FRAME PERIMETER	EL-WIR158	Х	Х	Х	Х	Х
54	А	HEATER, PERIMETER HEATER (SPLIT DOOR OR DRAWERS)	EL-WIR211	х	х	х	Х	х
94		ALUMINUM END PANEL (SKIN)	RP SKN001	Х	Х	Х	Х	Х
95		ALUMINUM AIR SHIELD	RP ASH001	Х	Х			
95	А	ALUMINUM AIR SHIELD	RP ASH002			Х	Х	
95	В	ALUMINUM AIR SHIELD	RP ASH003					Х
96		ALUMINUM AIR DIVERTER	RP ADV001	Х	Х			
96	А	ALUMINUM AIR DIVERTER	RP ADV002			Х	Х	
96	В	ALUMINUM AIR DIVERTER	RP ADV003					Х
96	С	GALVANIZED HOLD DOWN CLIPS FOR BLOWER BOX	RP HDC001	Х	Х	Х	Х	Х
102		LOUVER 1 PC 12.5" X 24.25"	RP LVR201		Х			
102	А	LOUVER 1 PC 12.5" X 49.25"	RP LVR202	1			Х	
102	В	LOUVER 1 PC 12.5" X 77.25"	RP LVR203					Х
108		EXPANSION VALVE (FREEZER)	RF-VLV404	Х	Х	Х	Х	Х

REACH-IN FREEZER MODELS										
REPLACEMENT PARTS										
				FREEZER						
ITEM		DESCRIPTION	PART#	2010F 2011F	2235	2020F 2021F	2268	2030F 2031F		
110		PLUG (HUBBELL) 20 AMPS 240V	EL-PLG8411					Х		
110	А	FEMALE PLUG-HTD GLASS DOOR ONLY	EL-WIR476A	Х	Х	Х	Х	Х		
113		THERMOMETER	HD-THR300	Х	Х	Х	Х	Х		
114		SOCKET, LIGHT BULB	EL LGT360	Х	Х	Х	Х	Х		
115		LAMP GUARD	HD-GRD1159	Х	Х	Х	Х	Х		
116		TEMPERATURE CONTROL	HD CNT100	Х	Х	Х	Х	Х		
117		DUAL PRESSURE CONTROL	RF-CNT725	Х	Х	Х	Х	Х		
118		THERMODISC (2-WIRE)L.H. COIL	RF-TRM001			Х	Х	Х		
118	А	THERM-O-DISC 3-WIRE	RF-TRM002	Х	Х	Х	Х	Х		
119		DEFROST TIMER (120V)	EL-TMR120	Х	Х	Х	Х	Х		
130		CONDENSING UNIT AJA2422ZXAXB	RF CON550	Х	Х					
130	А	CONDENSING UNIT FJAF-A074-CAA-201	RF CON800			Х				
130	В	CONDENSING UNIT FJAF-A100-CAV-201	RFCON1060Q				Х	Х		
131		COMPRESSOR	RF CMP050-404P	Х	Х					
131	А	COMPRESSOR	RF CMP800			Х	Х			
131	В	COMPRESSOR	RFCMP1060					Х		
134		START COMPONENTS	RF STR550	Х	Х					
134	А	START COMPONENTS	RF STR800			Х	Х			
134	В	START COMPONENTS	RF STR1060					Х		
135		RECEIVER TANK	RF TNK550	Х	Х					
135	А	RECEIVER TANK	RF TNK800			Х	Х			
135	В	RECEIVER TANK	RF TNK1060					Х		
136		CONDENSER COIL	RF COI550	Х	Х					
136	А	CONDENSE COIL	RF COI800			Х	Х			
136	В	CONDENSE COIL	RF COI1060					Х		
137		CONDENSE FAN MOTOR	RF FAN014	Х	Х					
137	А	CONDENSE FAN MOTOR	RF MTR800			Х	Х			
137	В	CONDENSE FAN MOTOR	EL MTR1060					Х		
138		CONDENSE FAN BLADE	RF FAN550	Х	Х					
138	А	CONDENSE FAN BLADE	RF FAN801			Х	Х			
138	в	CONDENSE FAN BLADE	RF FAN 1060					Х		
140		FILTER DRIER	RF-FLT250A	Х	Х	Х	Х	Х		
141		EVAP PAN (S/S) 23.5" X 3" X 1.25"	RP EPN001	Х	Х					
141	А	EVAP PAN S/S	RP EPN002			Х	Х	Х		
150		EVAP COIL ASSY	RP CSY201	Х	Х					
150	А	EVAP COIL ASSY	RP CSY223			Х	Х	Х		
152		EVAPORATOR COIL	RF-COI120C	Х	Х	Х	Х	Х		
155	1	INSULATED BOX COVER	RP CVR001	Х	Х					
155	А	INSULATED BOX COVER	RP CVR002			Х	Х	Х		
158	1	EVAP FAN MOTOR	EL-MTR057	Х	Х	Х	Х	Х		
159		EVAPORATOR FAN BLADE	RF-FAN005	Х	Х	Х	Х	Х		
161	А	EVAPORATO FAN SHROUD	RP SHD201	Х	Х					
161	Γ	EVAPORATOR FAN SHROUD	RP SHD223			Х	Х	Х		
162	1	EVAP FAN MOTOR MOUNTING BRACKET	RP BRK123	Х	Х	Х	Х	Х		

REACH-IN FREEZER MODELS											
REPLACEMENT PARTS											
	FREEZER										
ITEM		DESCRIPTION	PART#	2010F 2011F	2235	2020F 2021 F	2268	2030F 2031 F			
413		DEFROST ELEMENT (COMBO) LEFT COIL	EL-ELM500A			Х	Х	Х			
413	А	DEFROST ELEMENT (COMBO) RIGHT COIL	EL-ELM500B			Х	Х	Х			
413	В	DEFROST HEATER	EL-ELM501	Х	Х						
413	С	DEFROST HEATER	EL WIR271								
510		ON-OFF ROCKER SWITCH (NON-LIGHTED)	EL-SWT140	Х	Х						
510	А	ON-OFF SWITCH, SINGLE THROW/DBL. POLE 240V	EL-SWT145S			Х	Х	Х			
511		LIGHT SWITCH	EL-SWT150C	Х	Х	Х	Х	Х			
514		2 FAN WIRE HARNESS W/SPADE ENDS	EL-WIR002	Х	Х						
514	А	3 FAN WIRE HARNESS W/SPADE ENDS	EL-WIR003			Х	Х	Х			
580		LIGHT BULB 40 WATT	EL-LGT200	Х	Х	Х	Х	Х			
720		CAM LIFT BUSHINGS	HD HIN400-2	Х	Х	Х	Х	Х			
727		GALVANIZED HAT CHANNEL 24.25"	RP GHC001	Х	Х						
727	А	GALVANIZE HAT CHANNEL 49.25"	RP GHC002			Х	Х				
727	В	GALVANIZE HAT CHANNEL 77.25"	RP GHC003					Х			
749		RAMP	RP RMP001		Х		Х				
900		OMITRON RELAY	EL RLY300					Х			

DUAL TEMPERATURE REACH-INS								
	REPLACEMENT PARTS							
ITEM	DESCRIPTION	PART#	2010D	2020D				
3	SET OF (4) CASTERS	001451	Х	Х				
4	CASTER 6" NON-LOCKING	HD-CST061	Х	Х				
5	CASTER 6" LOCKING	HD-CST060	Х	Х				
9	UNIVERSAL TRAY SLIDES	UNIVPS	Х	Х				
13	PILASTER ASSEMBLY	RP PIL2412	Х	Х				
13A	PILASTER ASSEMBLY, W/CENTER SECTION	RP PIL2420		Х				
14	SHELVES POWDER COATED (22 X 25 1/4)	HD-SHL105	Х	Х				
14A	SHELVES STAINLESS STEEL (22 X 25 1/4)	HD-SHL105SS	0	0				
14B	SHELVES POWDER COATED NOTCHED SHELF, USED IN RH AND/OR CENTER OPENING	HD-SHL106		Х				
17	POWER CORD 16/3 REFRIGERATOR 115V	EL-WIR461	Х	Х				
18	SHELF CLIPS (SET OF 4) STAINLESS STEEL	HD-CLP150	Х	Х				
44	DOOR & SNAP-IN GASKET	SEE SCHEDULE A1	Х					
44A	DOOR & SNAP-IN GASKET	SEE SCHEDULE A2		Х				
46	DOOR HINGE (SET OF 2)	HD-HIN400	Х	Х				
47	DOOR HANDLE 12 3/4" (GLASS DOOR)	HD-HDL125Y	Х	Х				
47A	DOOR HANDLE 12 3/4" (STAINLESS DOOR)	HD-HDL125	Х	Х				
49	DOOR LOCK W/KEYS (GLASS DOOR)	HD-LCK150	Х	Х				
49A	DOOR LOCK W/KEYS (STAINLESS DOOR)	HD-LCK206	Х	Х				
53	ABS PLASTIC BREAKER STRIP (CAP ONLY)	PL-STR200	Х	Х				
54	HEATER, MULLION HEATER (REFRIGERATOR ONLY)	EL-WIR122	Х	Х				
54A	HEATER, FRAME PERIMETER	EL-WIR158	Х	Х				
54B	HEATER, PERIMETER HEATER (SPLIT DOOR OR DRAWERS)	EL-WIR211	Х	Х				
94	ALUMINUM END PANEL (SKIN) 31.25" X 75"	RP SKN001	Х	Х				
95	ALUMINUM AIR SHIELD	RP ASH001	Х					
95A	ALUMINUM AIR SHIELD	RP ASH002		Х				
96	ALUMINUM AIR DIVERTER	RP ADV001	Х					
96A	ALUMINUM AIR DIVERTER	RP ADV002		Х				
96B	GALVANIZED HOLD DOWN CLIPS (BLOWER BOX)	RP HDC001	Х	Х				
102	LOUVER 1 PC 12.5" X 24.25"	RP LVR201	Х					
102A	LOUVER 1 PC 12.5" X 49.25"	RP LVR202		Х				
108	EXPANSION VALVE	RF VLV408	Х					
108A	EXPANSION VALVE	RFVLV414		Х				
108B	EXPANSION VALVE	RF VLV404		Х				
110	PLUG (HUBBELL) 20 AMPS 240V FREEZER ONLY	EL PLG8411						
110A	FEMALE PLUG-HTD GLASS DOOR ONLY	EL-WIR476A						
113	THERMOMETER	HD-THR300	Х	Х				
114	SOCKET, LIGHT BULB	EL LGT360	Х	Х				
115	LAMP GUARD	HD-GRD1159	Х	Х				
116	TEMPERATURE CONTROL	HD-CNT100	Х	Х				
116A	TEMPERATURE CONTROL	HD-CNT200	Х	Х				
117	LOW PRESSURE CONTROL	RF-CNT700		Х				
117A	DUAL PRESSURE CONTROL	RF-CNT725	Х					
118	THERMODISC (2-WIRE) LH. COIL	RF-TRM001		Х				

DUAL TEMPERATURE REACH-INS									
	REPLACEMENT PARTS								
ITEM	DESCRIPTION	PART#	2010D	2020D					
118A	THERM-O-DISC 3-WIRE	RF-TRM002	Х	Х					
119	DEFROST TIMER (120V)	EL-TMR120	Х	Х					
130	CONDENSING UNIT AJA2422ZXAXB	RF CON550	Х						
130A	CONDENSING UNIT FJAF-A074-CAA-201	RF CON800		Х					
131	COMPRESSOR, AJA2419ZXA	RF CMP050-404P	Х						
131A	COMPRESSOR, RS64C1E-CAA-1	RF CMP800		Х					
134	START COMPONENTS	RF STR550	Х						
134A	START COMPONENTS	RF STR800		Х					
135	RECEIVER TANK	RF TNK550	Х						
135A	RECEIVER TANK	RF TNK800		Х					
136	CONDENSOR COIL	RF COI550	Х						
136A	CONDENSOR COIL	RF COI800		Х					
137	CONDENSOR FAN MOTOR	RF FAN014	Х						
137A	CONDENSOR FAN MOTOR	RF MTR800		Х					
138	CONDENSOR FAN BLADE	RF FAN550	Х						
138A	CONDENSOR FAN BLADE	RF FAN801		Х					
140	FILTER DRIER	RF-FLT250A	Х	Х					
141	EVAPORATOR PAN (S/S) 23.5" X 3" X 1.25"	RP EPN001	Х						
141A	EVAP PAN S/S	RP EPN002		Х					
150	EVAP COIL ASSY	RP CSY201	Х						
150A	EVAP COIL ASSY	RP CSY223		Х					
152	EVAPORATER COIL	RF-COI120C	Х	Х					
155	INSULATED BOX COVER	RP CVR001	Х						
155A	INSULATED BOX COVER	RP CVR002		Х					
158	EVAP FAN MOTOR	EL-MTR057	Х	Х					
159	EVAPORATOR FAN BLADE	RF-FAN005	Х	Х					
161	EVAPORATER FAN SHROUD	RP SHD201	Х						
161A	EVAPORATOR FAN SHROUD	RP SHD223		Х					
162	EVAP FAN MOTOR MOUNTING BRACKET	RP BRK123	Х	Х					
413	DEFROST HEATER	EL-ELM501	Х	Х					
413A	DEFROST HEATER	EL WIR271	Х	Х					
510	ON-OFF ROCKER SWITCH (NON-LIGHTED)	EL-SWT140	Х	Х					
511	LIGHT SWITCH (BEHIND TOP DOOR HINGE)	EL-SWT150C	Х	Х					
514	2 FAN WIRE HARNESS W/SPADE ENDS	EL-WIR002	Х						
514A	3 FAN WIRE HARNESS W/SPADE ENDS	EL-WIR003		Х					
580	LIGHT BULB 40 WATT	EL-LGT200	Х	Х					
720	CAM LIFT BUSHINGS	HD HIN400-2	Х	Х					
727	GLAVANIZED HAT CHANNEL 24.25"	RP GHC001	Х						
727A	GLAVANIZED HAT CHANNEL 49.25"	RP GHC002		Х					

### Unit Specifications

### For The

### 2000 Series

### Heated Reach-ins 5 Roll-ins

![](_page_40_Figure_4.jpeg)

![](_page_40_Figure_5.jpeg)

MODE L	L	D	н	DOORS	CUBIC FT	kW*	VOLT	AMP*	NEMA	SHIP WT	
2410	30"	33.5"	81.25"	1	24	.98/1.3	208/230/60	4.7/5.4	6-15P	425	
2420	55"	33.5"	81.25"	2	47	1.47/1.95	208/230/60	7/8.1	6-15P	650	
	* 1ST Number is for 208V, 2ND Number is for 230V										

![](_page_40_Picture_7.jpeg)

![](_page_40_Picture_8.jpeg)

MODEL	L	D	н	DOORS	CUBIC FT	kW*	VOLT	AMP*	NEMA	SHIP WT	
2335	35"	34.5"	84"	1	35	.98/1.3	208/230/60	4.7/5.4	6-15P	425	
2368	68"	34.5"	84"	2	72	1.47/1.95	208/230/60	7/8.1	6-15P	650	
	* 1ST Number is for 208V, 2ND Number is for 230V										

### Serial Number Location

The serial number tag for the heated units is located on the far left inside of the base.

### Unit Installation

Please refer to unit installation on page 11 of the manual.

### Locating Your New Unit

The following conditions should be considered when selecting a location for your unit:

1. Floor load - The area on which the unit will rest must be free of vibration and suitably strong enough to support the combined weights of the unit plus the maximum product load weight, which are provided in the table below:

MODEL	CUBIC FT	FACTOR	WEIGHT POUNDS	TOTAL CAPACITY
2335	35	35	425	1650
2368	72	35	650	3170
2410	24	35	425	1265
2420	47	35	650	2295

2. Clearance - There must be a combined total of at least 3" clearance on all sides of the unit.

### Unit Operation

Randell has attempted to preset the control at the factory but due to varying ambient conditions, including elevation, food product as well as type of operation you may need to alter the temperature. Additional adjustments can be made (within limits) by turning the control dial up or down until the desired temperature is reached. The control dial is located on the top of the unit behind the access cover. Your heated reach-in will maintain proper temperatures when utilized properly. It is strongly recommended that the doors be kept closed as much as possible. Make sure doors close properly after each use.

### Note: Even though your heated reach-in was designed for heavy use, excessive door openings should be avoided, in order to maintain proper box temperature

### Preventive Maintenance

Randell strongly suggests a preventive maintenance program which would include the following **Monthly** procedures:

- 1. Cleaning of all stainless steel parts.
- 2. Clean all fan blades
- 3. Check and Lubricate door hinges with lithium grease.
- 4. Clean all gaskets on a weekly if not daily basis with a
  - solution of warm water and a mild detergent to extend gasket life.

Recommended cleaners for your stainless steel include the following:

JOB	CLEANING AGENT	COMMENTS
Routine cleaning	Soap, ammonia, detergent Medallion	Apply with a sponge or cloth
Fingerprints and smears	Arcal 20,Lac-0-Nu,Ecoshine	Provides a barrier film
Stubborn stains and discoloration	Cameo, Talc, Zud, First impression	Rub in the direction of the polish lines
Greasy and fatty acids, blood, burnt-on foods	Easy-Off, De-grease It, Oven aid	Excellent removal on all finishes
Grease and oil	Any good commercial detergent	Apply with a sponge or cloth
Restoration/Passivation	Benefit, Super Sheen	Good idea monthly

Reference: Nickel Development Institute, DiverseyLever, Savin, Ecolab, NAFEM

Do not use steel pads, wire brushes, scrapers or chloride cleaners to clean your stainless steel.

# CAUTION: DO NOT USE ABRASIVE CLEANING SOLVENTS, NEVER USE HYDROCHLORIC ACID (MURIATIC ACID) ON STAINLESS STEEL.

Proper maintenance of equipment is the ultimate necessity in preventing costly repairs. By evaluating each unit on a regular schedule you can often catch and repair minor problems before they completely disable the unit and become burdensome on your entire operation.

For more information on preventive maintenance consult your local service company or CEFSA member. Most repair companies offer this service at very reasonable rates to allow you the time you need to run your business along with the peace of mind that all your equipment will last throughout its expected life. These services often offer guarantees as well as the flexibility in scheduling of maintenance for your convenience. Randell believes strongly in the products it manufacturers and backs those products with one of the best warranties in the industry. We believe with the proper maintenance and use you will realize a profitable return on your investment and years of satisfied service.

SYMPTOM	POSSIBLE CAUSE	PROCEDURE
UNIT DOESN'T RUN	1. NO POWER TO UNIT.	1. PLUG IN UNIT.
	2. TEMPERATURE CONTROL TURNED OFF.	2. CHECK TEMPERATURE CONTROL.
	3. TEMPERATURE CONTROL FAULTY.	3. TEST TEMPERATURE CONTROL.
UNIT NOT HOT ENOUGH	1. TEMPERATURE CONTROL SET TOO LOW.	1. RAISE SETTING.
	2. TEMPERATURE CONTROL FAULTY.	2. TEST CONTROL.
	3. DOOR NOT SEALING PROPERLY.	3. CHECK DOOR.
	4. DOOR GASKET DAMAGED.	4. REPLACE DOOR GASKET.
	5. CIRCULATING FAN FAULTY.	5. SERVICE
	6. ELEMENT FAULTY.	6. TEST AND/OR REPLACE ELEMENT.
UNIT TOO HOT	1. TEMPERATURE CONTROL SET TOO HIGH.	1. ADJUST CONTROL.
	2. TEMPERATURE CONTROL FAULTY.	2. TEST CONTROL.
UNIT NOISY		
	FAN DAMAGED OR HITTING FAN SHROUD.	1. INSPECT FAN.

![](_page_45_Figure_0.jpeg)

:/drafting/service/reachin.dgn Aug. 27, 1998 14:00:49

![](_page_46_Figure_0.jpeg)

/drafting/service/reachin.dgn Aug. 27, 1998 14:01:27

2400 SERIES HEATED REACH-INS										
				MODELS						
ITEM	DESCRIPTION	PART#	2410	2420	2335	2368				
3	CASTERS SET OF 4	001451	Х	Х						
4	REACH-IN NONLOCKING CASTER	HD CST041	Х	Х						
5	REACH-IN LOCKING CASTER	HD CST040	Х	Х						
	CORD AND PLUG LEXITON 5443/NEMA 6-15PA	EL PLG5443	Х	Х	Х	Х				
13	PILASTER ASSEMBLY	RP PIL2412	Х	Х						
13A	PILASTER ASSEMBLY, CENTER SECTION	RP PIL2420		Х						
14	SHELVES, EPOXY COATED 22 1/8" X 25 1/4"	HD SHL276	Х	Х						
18	SHELF CLIPS	HD CLP150	Х	Х						
40	DOOR RH HINGED 26 1/4" X 58	RP DOR2410R	Х							
40A	DOOR RH HINGED 24 1/2" X 58	RP DOR2420R		Х						
40B	DOOR RH HINGED	SEE SCHEDULE A1			Х	Х				
41	DOOR LH HINGED 26 1/4" X 58	RP DOR2410L	Х							
41A	DOOR LH HINGED 24 1/2" X 58	RP DOR2420L		Х						
41B	DOOR LH HINGED	SEE SCHEDULE A1			Х	Х				
44	GASKET SANTOPRENE 26 1/8" X 57 7/8"	IN GSK325H	Х							
44A	GASKET SANTOPRENE 24 1/2" X 57 7/8"	IN GSK320H		Х						
44B	GASKET SANTOPRENE ROLL-IN	IN GSK306H			Х	Х				
46	HINGE ASSY 5 5/8"	HD HIN 400	Х	Х	Х	Х				
47	HANDLE REACH-IN 13"	HD HDL125	Х	Х	Х	Х				
49	LOCK ASSEMBLY W/KEY REACH-IN	HD LCK206	Х	Х	Х	Х				
53	BREAKER STRIPS S/S (SET OF 4)	RP BRK2410	Х		Х					
53A	BREAKER STRIPS S/S (SET OF 4)	RP BRK2420		Х		Х				
102	ACCESS PANEL LOUVER 12.5" X 22.5"	RP LVR2410	Х		Х					
102A	ACCESS PANEL LOUVER 12.5" X 49.5"	RP LVR2420		Х		Х				
114	SOCKET, LIGHT BULB	EL LGT360	Х	Х	Х	Х				
115	GUARD, LIGHT BULB	HD GRD1159	Х	Х	Х	Х				
301	ELEMENT, BAR TYPE 650W, 240V, 1.5" X 19.5"	EL HTR650	Х	Х	Х	Х				
302	ELEMENT GUARD FOR TERMINAL ENDS	EL GRD2412	Х	Х	Х	Х				
302A	ELEMENT GUARD FOR ELEMENTS	EL GRD2412A	Х	Х	Х	Х				
302B	ELEMENT GUARDS FOR CENTER ELEMENT	EL GRD2420		Х		Х				
510	SWITCH, ON/OFF WIDE BLACK NON-LIGHTED	EL SWT140	Х	Х	Х	Х				
511	SWITCH, HIGH LIMIT	EL LMT117	Х	Х	Х	Х				
540	CONTROL, TEMPERATURE PACTRONIC P64A0318-937	HD CNT3000	Х	Х	Х	Х				
570	MOTOR FAN UPPCO MODEL 58	EL MTR138Q	Х	Х	Х	Х				
570	FAN, GRAINGER #2C950	HD FAN300	Х	Х	Х	Х				
570A	FAN, GRAINGER #4C470	HD FAN600	Х	Х	Х	Х				
580	BULB, LIGHT 40W	EL LGT200	Х	Х	Х	Х				
720	CAM LIFT BUSHING HINGE	HD HIN400-2	Х	Х	Х	Х				
749	RAMP	RP RMP001			Х	Х				

# Randell Manufacturing., Inc. Authorized Parts Distributers

![](_page_48_Figure_1.jpeg)

### DEPOT #1 CASE PARTS CO. 877 Monterey Pass Road Monterey Park, CA 91754 1-800-621-7884 (CAONLY) 1-800-421-0271

### DEPOT #2

REFRIGERATION HARDWARE SUPPLY 632 Foresight Circle Grand Junction, CO 81505 1-800-423-2446 1-800-537-8300 (PAC. COAST)

DEPOT #3 STOVE PARTS SUPPLY 2120SolonaSt. Ft. Worth, TX 76117-0009 1-800-433-1804

DEPOT #4 GENERAL PARTS 11311 Hampshire Ave. South Bloomington, MN 55438 1-800-279-9980 DEPOT #5 COMMERCIAL PARTS 5310 E. 25th Street P.O. Box 18688 Indianapolis, IN 46218-0688 1-800-727-8710

DEPOT #5 HARRISON SUPPLY Ridley Creek Plaza 5153 West Chester Pike P.O. Box 596 Edgemont, PA 19028 1-800-521 -8444

### DEPOT #7

WHITESIDE PARTS 722 Brookhaven Orlando, FL 32803 1-800-322-2678

### $\mathbf{A}$

RANDELL MANUFACTURING., INC. 0520 S. Coldwater Road Weidman, MI 48893 1-800-621 -8560

![](_page_48_Picture_13.jpeg)